Remington Arms Co., Inc. Product Service Legal Case #:5461

Case Information RE# Date Opened Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 12/17/2010 See File# 5486 9/6/2011 12/16/2010 **Customer Information** Business Type First Name Last Name Street City State Zip Contact Age Incident John Hart 682 Cedar Grove Rd. Winchester H 540-667-9638 VA 22603 Incident Information Claims Codes Repair Est. **Medical Status Medical Treatment** PΙ PD Cause: 4064 Not Examined by Product Service Unknown S Concern:1007 Fired on Safe Release C FSR Customer called in. He stated that he was shooting out of a garage & when he took the gun off safe it fired. No damage, No injury. df Firearm Information Mfg. Model/Ga. SKU Bbl. DOM Type Serial CF/BA 700/270 WIN Remington 25811 B6619603 **Date Purchased** Where Purchased Accessories Original Owner KAYTON CO WHITEHALL PA Ammunition Information - None Defined Other Products Information - None Defined Settlement Remington/700/CF/BA Settlement Release of Claims Reimbursement Cash Settlement Reim. Date APV Cash Date APV Release Date See File# 5486 Repair/Replacement Cost Repair/Replacement Date 12/17/10: Sending ARS, ltr, form. df 9/6/11: Customer sent gun in under File # 5486. df Examination[Remington/CF/BA] **Part** Sub-Part Code Comment



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:		12/17/2010	REQUESTED BY:	Dell
QUANTITY:		1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE MEDIA COORDINATOR TO MAIL			I WILL MAIL	XXXXXX
DESCRIPTION:	Ref # 5461 rifle			

LABEL INFORMATION

MAIL LABEL TO: John Hart

682 Cedar Grove Rd. Winchester, VA 22603 Ph: 540-667-9638

RETURN ITEM TC Remington Arms

Attn: Product Service

Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 DEC 21, 2010 ALL CURR USD SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969067279757
REF 1:JOHN HART/CD/DMF 1 OF 1

REF 2:5461/RIFLE

HANDLING CHARGE 0.00 SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD COD 0.00 DCD 0.00 DV 0.00 DC 0.00 RS 0.50 SD 0.00 AH 0.00 PR 0.00 SP 0.00 7.45 TOT PUB CHG 7.45 PUB+HANDLING