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Remington Arms Co., Inc. Product Service Legal Case #:7047

Case Inf	ormation										
RE#		e Opened	Date Ope	• •	Date Close		ncident D	ate Pre	Lit I	lit	Obsolete
248603	3 11	/30/2011	12/13/	2011	12/13/2011						
Custome	er Informa	tion									
Туре	Busines	s First Name	Last Name	Street	City	State	Zip Ag	ge	Con	tact	
Incident		Conrad	Hoenig	105 15th St.	Wading Rive	er NY	11792		631-7 e.hoeni		60 erizon.com
Incident	Informati	ion									
Clain	ns		Codes		Re	pair Est	. Med	ical Treatme	ent 🛛	Medi	cal Status
ΡI											
PD		Cause:4038	Could Not I	Duplicate Cor	ncern			Unknown			
S		Concern:1007	7 Fired on Sa	fe Release				UIKIOWI			
C FS	SR						•				
					the rifle in sto the bolt lock				ie last t	ime h	e used it
Firearm	Informati	on									
Μ	lfg.		Туре		Model/G	Fa.	SK	U Se	erial	Bbl.	DOM
Rem	ington		CF/BA		700/7MM RI	EM EX	n/a	a A32	202050	BA	1/24/1980
Date Pu	urchased		ere Purchas		Accessor	ries	Original				
		OUTDOOR	SPT HQ DA	YTON OH			U				
CONCE	RN: FSR										
Ammun	ition Info	rmation - Non									
Other Pr	oducts In	formation - No	one Defined								
Settleme	ent										
				Remir	ngton/700/CF/I	BA					
					-			Cash	Re	im.	Cash
Set	ttlement	Relea	se of Claims	Rele	ase Date	Reimbi	ırsement	Settlement			, Date APV
	on - Quote under BL										
		Repair	Replacemer Cost		Replacement Date						
			\$47	1/1	1/2012						
12/16/11	t : Per Ilio	n - Could not a	luplicate con	icern. Can off	er to replace T	A, clean	& test fir	e under BLM	1 - quot	te. df	

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		12/13/2011
Examination	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
		1	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7047&Type=Case

1/11/2012

PrintDisplay

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	Description		22" 7MM REM EXP
	Date Code		BA
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
,	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
-	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.011
Sear	Notch	Slightly Worn; Functioning	
	Tagta	Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	
Trigger	Puli	Select	5.5#
Trigger	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

1/11/2012

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Conrad Hoenig 105 15th Street Wading River NY, 11792 November 22, 2011

Remington Arms Company 14 Hoefler Ave Ilion NY, 13357

To Whom It May Concern:

Please find enclosed my Model 700 rifle. The serial number is A3202050. This rifle has been in storage for more then 20 years. The last time it was used it misfired on me when I turned the safety off. I have since learned that there is a safety modification for this problem. Please perform this modification and ensure that this rifle is in good working condition.

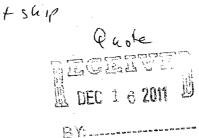
I can be reached by phone at 631-786-9460 or email <u>conrad.e.hoenig@verizon.com</u> for any questions, comments and billing information.

Thank you,

Conrad Hoenig



COULD NOT duplicate CONCERN CAN offen to Mp Ace TAP, CLEAN 4 Tust fike under BCP BONK 20.00



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