

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7047

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
248603	11/30/2011	12/13/2011	12/13/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Conrad	Hoenig	105 15th St.	Wading River	NY	11792		H 631-786-9460 E conrad.e.hoenig@verizon.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1007	Fired on Safe Release	Unknown	
C	FSR			

Customer sent rifle to Ilion. He note stated that he has had the rifle in storage for over 20 yrs. He said the last time he used it he had a FSR. No damage or injury reported. He would like the bolt lock modification done. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM EX	n/a	A3202050	BA	1/24/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPT HQ DAYTON OH		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						

Repair/Replacement Cost	Repair/Replacement Date
\$47	1/11/2012

12/16/11: Per Ilion - Could not duplicate concern. Can offer to replace TA, clean & test fire under BLM - quote. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/13/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	

Barrel	Description		22" 7MM REM EXP
	Date Code		BA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

7047

22"  
BA180  
5.5"  
1011

Conrad Hoenig  
105 15<sup>th</sup> Street  
Wading River NY, 11792  
November 22, 2011

Remington Arms Company  
14 Hoefler Ave  
Ilion NY, 13357

To Whom It May Concern:

Please find enclosed my Model 700 rifle. The serial number is A3202050. This rifle has been in storage for more then 20 years. The last time it was used it misfired on me when I turned the safety off. I have since learned that there is a safety modification for this problem. Please perform this modification and ensure that this rifle is in good working condition.

I can be reached by phone at 631-786-9460 or email [conrad.e.hoenig@verizon.com](mailto:conrad.e.hoenig@verizon.com) for any questions, comments and billing information.

Thank you,

Conrad Hoenig

Serial Number:

A3202050

Model: 700



RE00248603

could not duplicate concern  
can offer to replace TPA, clean  
& test fire under BCP for \$20.00  
+ ship

Quote

RECEIVED  
DEC 16 2011

BY: \_\_\_\_\_







