Remington Arms Co., Inc. Product Service Legal Case #:6622 Case Information RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 241832 9/27/2011 9/28/2011 9/28/2011 Customer Information Type Business First Name Last Name Street City State Zip Age Contact H 540-921-3184 W 540-639-7831* 1284 Pulaski-Giles Turnpike Pearisburg VA 24134 Incident Larry Houchins C 540-239-4429 E houseman4_958@msn.com Incident Information Claims **Medical Treatment Medical Status** Codes **Repair Est.** PI PD Cause:4006 Altered Adjustments or Components Unknown S Concern: 1007 Fired on Safe Release C FSR Customer sent gun in w/note. He stated that his father gave the gun to him. The father had gotten it from a gunsmith who had custom work done to it. Customer said while cleaning it - the gun will discharge when the safety is moved from safe to fire. No damage, No injury. df Firearm Information Mfg. Туре Model/Ga. SKU Serial Bbl. DOM CF/BA 700/2506 REM Remington n/a A6284442 CI 4/12/1976 Where Purchased **Date Purchased** Accessories **Original Owner** OUTDOOR SPTS DAYTON OH **TWO PIECE BASE, RINGS** Ν CONCERN: FSR Ammunition Information - None Defined Other Products Information - None Defined Settlement Remington/700/CF/BA Cash Reim. Date Cash Date Settlement **Release of Claims Release** Date Reimbursement Settlement APV APV Per Ilion - Quote to repair under BLM Repair/Replacement Repair/Replacement Cost Date \$30.40 10/12/2011

10/12/11: Per Ilion - TA set screws altered. Trigger works sluggish & not returning properly. Replace TA, clean & test fire under BLM - quote. Left msg for cust to call about quote. Factory returned the \$10 cash he sent in. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		9/28/2011
Examination	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
	Description		22" 2506 REM
	Date Code		CI
	Bore Plugged	False	
	Bulged	False	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=6622&Type=Case

10/12/2011

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Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	HAS BEEN TURNED DOWN, MADE LIGHTER
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Dessiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description]	M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	Select	.009
	Notch	Slightly Worn; Functioning	
	Tosto	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG WORKS SLUGGISH NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	Select	6#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE, RINGS

Date: 9/22/2011

Subject: Rifle Safety Modification Program

Attention: Remington Arms Co., Inc. / Arms Services

To whom it may concern,

My Dad recently gifted me with a fine Remington Model 700 chambered in the 25-06 caliber. It was sad because he can no longer hunt with it due to his age and health. However, I have come to find out while cleaning the gun it has a VERY SERIOUS problem- the gun will discharge when the safety selector lever is moved from the "Safe" to the "Fire" position, and occasionally when the bolt is operated. Dad has told me the gun belonged to a local gunsmith and the stock has had some custom work done on it. As for the action or trigger, I cannot say it has been "worked", nor can he, because it was purchased from the gunsmith's widow after his death and no technical information was available from her. In any event the gun is unsafe to use in its current state. The rifle was manufactured in 1976 based on the Serial Number # A6284442.

6622

I have called and talked with other Remington Customer support folks and the gentleman at the Madison North Carolina facility gave me this address and said you folks could take care of this under the "Rifle Safety Modification Program" and make the necessary repairs at no cost other than a 20 dollar fee. So I am including a check for that amount along with all the pertinent contact information.

The return address is:

Larry R. Houchins 1284 Pulaski - Giles Turnpike Pearisburg, Va. 24134 TA. Set Schews Altered Thog. works Sluggish + Daytime phone: 540-639-7831 Not returning phopeply. Evening phone: 540-921-3184 Alphace TPA, cleant Testfike Cell: 540-239-4429 under BLP for & 20.00 + 5 kijo

Please contact me if there are questions or issues to discuss. The cell is the best way to contact me for the most part.

I appreciate your help in this matter, while the rifle looks great aesthetically, I would really like to be able to use it occasionally.

Best Regards,

Larry R. Houchins

BA6284442 Model: В -0024

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