

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6824

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
246340	11/10/2011	11/11/2011	11/11/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Richard	Jones	228 Old Colony Rd	Madison	NH	03849		

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C				

11/28/11 Per note on repair, gun has gone off several times.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	6471047 WU	8/1/1971

**Date Purchased**      **Where Purchased**      **Accessories**      **Original Owner**

THIMPSN&HOAGUE CO CONCORD NH SCOPE BASE,RINGS      U

CONCERN:GONE OFF SEVERAL TIMES

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Can offer to replace TPA, clean and test fire under BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date

11/28/11 Per Ilion, could not duplicate concern. Trigger assm dirty. Can offer to replace TPA, clean and test fire under BLSM program price of \$20 + shipping.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/11/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	

Barrel	Description		22" 3006 SPRG
	Date Code		WU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,RINGS

frmRepairMain - FGI Repairs

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Location

682.4

22"  
w48/71  
54  
1009

frmREInquiry - Repair Inquiry

Repair Number: RE00246340 Serial: 6471047 Model 7000 SKU: 20000 Repairman: Charles Swanson  
Verify Repair Status: Estimating 11/10/2011 1:16:01 PM

ADDRESS INFORMATION

Customer	Received from	Return To	Received from
Name: RICHARD D JONES		RICHARD D JONES	
Address 1: 228 OLD COLONY RD		228 OLD COLONY RD	
Address 2: PO Box: 92		PO Box: 92	
City: MADISON		MADISON	
State: NH Zip Code: 03849 Country: US		NH Zip Code: 03849 Country: US	

FFL: 01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Problems Reported

Code	Desc
M239	REPLACE TRIGGER ASSEM...

Problems Found

Code	Desc
M123	FORWARD TO PRODUCT SE...

Repair Notes

goes off

Repairman's Comments

CSR Comments

GUN HOUSE GONE OFF SEVREL TIMES  
PLEASE REPLACE TRIGGER UNDER WARRANTY

Refresh

Close

6471047

Model: 700



RE00246340

BY: \_\_\_\_\_

could not duplicate concern.  
T.A. dirty. can offer to replace  
TPA, clean & test fire under.  
DLP Con \$20.00 + ship  
Quote

ILASRP11

Friday, Nov 11 2011

4:10 AM









