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				Produ	Arms Co., Inc. act Service Case #:7017					
Case Info	rmation			č						
RE# 251984		Opened 29/2011	Date Opened 12/7/2011	• ,	Date Closed 12/30/2011		nt Date 3/2011	Pre Lit	Lit	Obsolete
Customer	Information	1								
Туре	Business	First Name	Last Name	Street	City	State	Zip Age		Contact 12-351-	
Incident		Dennis	Kisasonak	428 Camp A	ve Braddock	PA 1	5104	C 7	24-622-	
Incident I	nformation		• • • •						-	
Claims	8		Codes		Repair	Est. I	Medical Tr	eatment	Medi	cal Status
ΡI										
PD			Could Not Duplic				Unkno	wn		
S		Concern:1008 F	ired on Bolt Clos	sing			Childre			
C FBC		11. 1 * 17	• • • • • • • • •	0/11 0 1 1	TRO M 1		10			
12///11:0	Cusotmer ca	lled in. He was u	ising rifle on 11/2	28/11 & had a	FBC. No damage	e, No injury	/. df		-	
Firearm II	nformation									
N	Mfg.		Туре	1	Model/Ga.	Sk	κU	Serial	Bbl.	DOM
Ren	nington		CF/BA	700	0/3006 SPRG	n	/a	A6619828	PQ	6/4/1978
Date P	Purchased		ere Purchased	-	Accessories	Origina				
		KEI/K M	ART SPARKS N	īV		Y	Y			
CONCER	CN: FBC									
Ammuniti	ion Informa	tion - None Defi	ned							
		nation - None De								
Settlemen	nt									·
				Remingto	on/700/CF/BA					
s	Settlement	Rele	ase of Claims	Release	e Date Rei	mburseme	nt Cas Settlen		ı. Date PV	Cash Date APV
	n - Quote to : inder BLM	repair								
		Repair	r/Replacement Cost	Repair/Rej Da						
			\$29	1/4/2						
12/7/11: N quote. df	Mailing ARS	5 & forms. df 1/4	4/12: Per Ilion - C	Could not dupl	icate concern. TA	A rusty. Rep	place TA, cl	ean & test fir	e under i	BLM -
Examinati	ion[Reming	ton/CF/BA]			a no an a no an					
	u			1	~				·····	
Pa	irt	Sub-1	Part	l	Code			Comm	ent	

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		12/30/2011
Examination	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		22" 3006 SPRG
	Date Code		PQ
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
ł	1]	1

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7017&Type=Case

1/23/2012

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	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning]
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning]
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False]
	Block Condition	Select	
Löcking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	RUSTY UNDER STK
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.010
Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	RUSTY
Triacor	Pull	Select	5.5#
Trigger	Altered	False]
	Sub-Assembly	M/700 Bolt Lock	

1/23/2012

December 7, 2011

Dennis Kisasonak 428 Camp Ave Braddock, PA 15104 Phone: 724-622-5508

Ref: # 7017, Model 700, Serial # A6619828

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination and service request.

Please include a copy of this <u>letter and service request</u> to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results. I will contact you once I get the report.

I hope this action will keep you a loyal Remington customer.

Sincerely, BY:------Dell Fulcher Consumer Affairs Administrator Remington Arms Co., LLC Phone: 1-800-243-9700 press 0 and ask for ext 8686 Fax: 336-548-7872

enclosure



Could not dyplicate concern T.A. Misty- Rephase TPA, LeAN + rest line under BLP Ron \$20. +Ship

Quate

a im

- 1 2312

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025 Phone 800-243-9700 • www.remington.com

Service Request

Parts and Repairs: P:800-243-9700/F:336-548-7801

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Remington Service PO Box 700



ATTN: Product Service

Madison, NC 27025-0700

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

-	Serial Number / Description		ate of Request:	12/07/2011
SR00006058	A6619828	D	ate Printed:	12/07/2011
Customer:	Model 700 Center Fire Caliber: 3006	Destination:		
DENNIS KISASONAK		Arms Services		
428 CAMP AVE	an ang ang ang ang ang ang ang ang ang a	14 Hoefler Ave		· · · · · · · · · · · · · · ·
BRADDOCK, PA 151	04 US	Ilion, NY 13357 US	5	
Email:		Email:		
Your request for service on the returned. If not, you will be co	titem(s) will be evaluated by our repairman to determ intacted with an estimate before work is performed.	ine if it is covered under our warranty policy.	If it is your firearm	will be repaired and
,				
Reason For Return				
M123 - FORWARD TO I	PRODUCT SERVICE FOR INSPECTION			
Service Request Section	······································		,	
Product Service # 7017 - F	BC			
Parts And Service Details				
farts And Service Details Iaterial Type	Description	Qty Warranty Needed	Price	Disc Amount
		Needed		
			,	
•				
	·			
HIS IS NOT AN INVOLCE	This is a new setimate to repair recondition or replace	the item(s)	Sub Tatal	00
IS IS NOT AN INVOICE.	This is a pre-estimate to repair, recondition, or replace sation with our representative.	the item(s)	Sub Total: Est Sales Tax:	.00 .00

Factory Repair Form

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Are you the original owner?: \Box YES \Box NOName: $\bigcirc c \leftrightarrow w$: K : $SASONAK$ Date of Purchase:N/AN/AAddress (no PO Boxes):N/A 428 $CAMP AVe$.State: PA Zip: 157.04 City: $\bigcirc cAAAacc K$.State: PA Zip: 157.04 PhoneFax:(Daytime): $412 \cdot 317 \cdot 3763$ Fax:E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent)K is $ASONAK1 \bigcirc Verizone NCT$ E-mail Address:Image: Normal address is provided, notification of receipt and shipment will be sent)K is $ASONAK1 \bigcirc Verizone NCT$ E-mail Address:I would like to receive future e-mail updates from Remington.Please describe your problem and date of occurrence:Lord Diog good with $4Records 3$, $N Recreater owe invTop:Ter Owne would not \mathcal{J}^{2} in Pouled out,Top:Ter A owne would not \mathcal{J}^{2} in Pouled out,Top:Ter A owne would not \mathcal{J}^{2} in Pouled out,Noid, A_3 to hack to B_{CAT} D_{CAT} \mathcal{J}_{CAT}Manufacturer:Type:Other (i.e. bullet weight/type, shot size, powder):Handload Information:Handload Information:Powder Used: 3o_3 IPowder Weight: 48 G ACase/Hull Used: A_{35}T$	Model Number: 700 BOL	Serial Number: A 6619838
Name: Description NTASONAK NTA Address (no PO Boxes): H28 CAMA AUE. State: p_A Zip: 157.09 City: $B-AAAack$ State: p_A Zip: 157.09 Phone Fax: Phone Fax: (Daytime): $412.317.3763$ Fax: E-mail Address: E-mail Address: If email address is provided, notification of receipt and shipment will be sent) Kis AsonAK1@Uentre.email updates from Remington. Please describe your problem and date of occurrence: LoADing gun unter 4 Records 3 in Reciever one in top: Top: LoADing gun unter 4 Records 3 in Reciever one in top: Top: Top one work soft yo in public out, not fulled out, top: Top: Top one work work gan are bound on the fulled out, top: Top one work for the fulled back of top: Top and the fulled back of the fulled back of top: Found discurrence: Loading gun unter back of the fulled back of the fu		
Phone Fax: (Daytime): 412-357-3763 Fax: E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) KISA30NAK1@Vert2000 Net E-mail Address: I would like to receive future e-mail updates from Remington. Please describe your problem and date of occurrence: LOADING GUN WITH 4 ROUNDS 3IN RECIEVE FONCING Top: Top ONE WOULD NOT YO IN PULLED OUT, Top Rows from Recieve enter Bare push Bout Found As the cove enter Bare push Bout Found As the cove gun Has Been fired maybe 157 in est 500 characters left Ammunition Information: Manufacturer: Type: Other (i.e. bullet weight/type, shot size, powder): Handload Information: Powder Used: 3031 Powder Weight: 48 GA	Name: Dennis KisasonaK	
Phone Fax: (Daytime): 412-357-3763 Fax: E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) KISA30NAK1@Vert2000 Net E-mail Address: I would like to receive future e-mail updates from Remington. Please describe your problem and date of occurrence: LOADING GUN WITH 4 ROUNDS 3IN RECIEVE FONCING Top: Top ONE WOULD NOT YO IN PULLED OUT, Top Rows from Recieve enter Bare push Bout Found As the cove enter Bare push Bout Found As the cove gun Has Been fired maybe 157 in est 500 characters left Ammunition Information: Manufacturer: Type: Other (i.e. bullet weight/type, shot size, powder): Handload Information: Powder Used: 3031 Powder Weight: 48 GA	Address (no 428 CAMP AVE.	PO Boxes):
Phone (Daytime): 412.137.3763 Fax: E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) K15 A30 NAK1 @ VERIZODENET E-mail Address: ØI would like to receive future e-mail updates from Remington. Please describe your problem and date of occurrence: LOADING gUN WITH 4 ROUNDS 31N RECIEVET ONCIN Top: TeA ONE WOULD NOT YO IN PULLED OUT, Top Record from Recieved enter Bare push Baut Found d. As I would Baut Not gun what off NOU-28, 2011 Note Gun As Been function: Manufacture: Type: Other (i.e. bullet weight/type, shot size, powder): Handload Information: Powder Used: 3031 Powder Weight: 48 G A Primer Used: Ren. g /a	City: Braddek	State: <i>PA</i> Zip: <i>15104</i>
be sent) KISASONAK1@ VERIZODENET E-mail Address: I would like to receive future e-mail updates from Remington. Please describe your problem and date of occurrence: LOADING GUN WITH KROWAS 3 IN RECIEVER ONE IN TOP ONE WOULD NOT YO IN PULLED OUT, TOP ONE WOULD NOT YO WENT OFF, NOT Content Reciever Power Bare First Bare Town of the Reciever Power States NOT content Bare First Bare Manufacturer: Type: Other (I.e. bullet weight/type, shot size, powder): </td <td>Phone</td> <td></td>	Phone	
I would like to receive future e-mail updates from Remington. Please describe your problem and date of occurrence: LOADing guid with 4 Rounds 3 in Recreater once in Top: Top Once would not go in public out, Top Round from Recreater enter Bore push Bout Found As I houked Bout Down guid weat off. Noil 28; doit Noil 29; doit Noil 28; doit Noil 28; doit Noil 29; doit Noil 20; doit Noil 29; doit Noil 20; doi		
Please describe your problem and date of occurrence: LOADing guin with 4 Revenas 3 in Reciever one in Top: Top one would not yo in pulled out, Top: Top one would not yo in pulled out, Top: A could from Reciever enter Bore push Bout Found As I hocked Bout Down guin what off Note 28; doit Note Guin HAS Been fired maybe 75times 500 characters left Ammunition Information: Manufacturer: Type: Other (i.e. bullet weight/type, shot size, powder): Handload Information: Powder Used: 303 i Powder Weight: 48 GA Case/Hull Used: Asst		
Top: Top Dive would not yo in pulled out, Top Rows from Receiver enter Bore push Bout Foward. As the hocked Bout Down you what off. Nove you what off. Nove you has been fired maybe 75 times 500 characters left Ammunition Information: Manufacturer: Type: Other (i.e. bullet weight/type, shot size, powder): Handload Information: Powder Used: 3031 Powder Weight: 48 GA Primer Used: Res Primer Used: Res		
Top Row of from Reciever enter Bore push Bout Foward. As I hocked Bout Down gow what off. Nov. 28, 2011 Nove gow Has Brew fired maybe 75 times 500 characters left Ammunition Information: Manufacturer: Type: Other (i.e. bullet weight/type, shot size, powder): Handload Information: Powder Used: 3031 Powder Weight: 48 G.A. Case/Hull Used: Asst	LOADing gun with 4 Rounds	3 , N Reciever ONCIN
Found As E Locked Bout Down gov what off. NEU-28, 2011 Note Gov HAS Brew fired maybe 75 times 500 characters left Ammunition Information: Manufacturer: Type: Other (i.e. bullet weight/type, shot size, powder): Handload Information: Powder Used: 3 03 1 Powder Weight: 48 GA Case/Hull Used: Asst Primer Used: Rem. 9 /2	Top: TOA ONE WOULD NOT	yo in pulled out,
Found As E Locked Bout Down gov what off. NEU-28, 2011 Note Gov HAS Brew fired maybe 75 times 500 characters left Ammunition Information: Manufacturer: Type: Other (i.e. bullet weight/type, shot size, powder): Handload Information: Powder Used: 3 03 1 Powder Weight: 48 GA Case/Hull Used: Asst Primer Used: Rem. 9 /2	TOP ROJUA from Reciever en	Ter Bore push Bout
500 characters left Ammunition Information: Manufacturer: Type: Other (i.e. bullet weight/type, shot size, powder): Other (i.e. bullet weight/type, shot size, powder): Handload Information: Powder Used: 3 o3 i Powder Weight: 4 g G A Case/Hull Used: AssT Primer Used: Rem. g /g		
Manufacturer: Type: Other (i.e. bullet weight/type, shot size, powder): Powder size, powder): Handload Information: Powder Used: 3 o3 i Powder Weight: 48 G A Case/Hull Used: A55T Primer Used: Rem. 9 /2		
Manufacturer: Type: Other (i.e. bullet weight/type, shot size, powder): Powder size, powder): Handload Information: Powder Used: 3 o3 i Powder Weight: 48 G A Case/Hull Used: A55T Primer Used: Rem. 9 /2	Ammunition I	nformation:
powder): Handload Information: Powder Used: 3 03 1 Powder Weight: 4 8 G A Case/Hull Used: A 55 T Primer Used: R cm G / 3	Manufacturer:	Туре:
Powder Used:3 03 1Powder Weight:4 8 G ACase/Hull Used:A 55TPrimer Used:R cm9 1/2		ght/type, shot size,
Case/Hull Used: ASST Primer Used: Ren. 9 1/2	Handload In	formation:
Case/Hull Used: ASST Primer Used: Rem. 9 1/2	Powder Used: 3031	Powder Weight: 48 G A
Bullet Type/Shot Size: 150 CR XP Reloader Used: RCAS Prod		Primer Used: Rem 9 12
ALEN CALL	Bullet Type/Shot Size: 150 GR SP. TCPC.	
	HOR NAY (.308)	ng and Lubrication):

http://www.remington.com/asp/factory_repair_form.asp

8/25/2011

Factory Repair Form

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Brand of cleaning solution used: MOPPE'S							
How often do you clean the bore? (Months or Number of rounds) After Fireing Gow							
How often do you clean the action? (Months or Number of rounds) _ A filer uservy,							
How often do you clean the trigger assembly? (Months or Number of rounds) NEVER ADDE Brand of lubricant used: GUNSLICK							
Brand of lubricant used: Guastick							
How often do you lubricate the bore? (Months or Number of rounds)							
How often do you lubricate the action? (Months or Number of rounds)							
How often do you lubricate the trigger assembly? (Months or Number of rounds)							
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? > \Box YES \boxtimes NO $\beta_{\nu} \tau \perp \omega . u$							
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?)							
What were the services performed?)							
 Ship your INSURED firearm by either UPS or Parcel Post to:							
Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357							
WARNING: DO-NOT-SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.							
:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably,							
ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper							

Factory Repair Form

return address will be refused. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

http://www.remington.com/asp/factory_repair_form.asp

8/25/2011

ARS LABEL REQUEST FORM

DATE:	12/07/2011	Service Request #	SR00006058
QUANTITY:	<u>l</u> .	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm	email address:	I WILL MAIL LABEL

Business:

Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:

DENNIS KISASONAK 428 CAMP AVE BRADDOCK, PA 15104 US SR00006058

Email:

RETURN ITEM TO:

ILN

Arms Services

4XX596 DEC 7, 2011 ACT WT 10.0 LBS #PK 1 SVC GNDCOM BL WT 10.0 LBS TRACKING# 1Z4XX5969065968935 ALL CURRENCY USD REF 1:SR00006068 REF 2:

HANDLING CHARGE 0.00 Shipment pub rate ch/ DV 0.00 DC 0.00	ARGES: COD DGD	FRT: 3RD SVC TA 0.00 RS 0.00		USD 0.50
AH 0.00	PR	0.00	ROD	0.00
Tot Pub Chg 9.04		PUB+HAN	DLING	9.04

ATN: Product Service







