Obsolete

Remington Arms Co., Inc. **Product Service** Legal Case #:6639

Case III	iormation						
RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	•
		10/4/2011	10/4/2011	10/1/2011			
Custome	er Information		•				

Business First Name Last Name Street City Type Zip Age Contact Incident Brian Kosnicki N5195 Maple Ave Shawano H 715-526-2610 54166

Incident Information

Claims Codes Repair Est. **Medical Treatment Medical Status** PΙ

PD Cause: 4064 Not Examined by Product Service Unknown S Concern: 1007 Fired on Safe Release

C FSR

10/4/11: Customer called. He said that his rifle had a FSR on 10/1/11. No damage, No injury. He said he needed the gun back for a hunt in 2 weeks and wanted us to fix the problem. He said he may take it to a Gander Mtn store nearby but he just wants them to fix the trigger problem so he can hunt. He said that he read an article somewhere stating that Remington knew there were issues with the trigger but we were too cheap to fix it. He asked if he should take the other 3 Model 700's out & see if they would fire & would it take the rifle killing someone to make us fix the trigger problem. He refused the pre-paid shipping label to get the rifle into the factory for exam. He said he may just buy a trigger from somewhere & replace the one he has in the rifle. df

Firearm Information Mfg. SKU Model/Ga. DOM Type Serial Bbl. Remington CF/BA 700/270 WIN 26909 T6262423 6/24/2002 8:37:19 AM **Date Purchased** Where Purchased Accessories **Original Owner**

BILL HICKS & CO LTD Y

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Cash Cash Reim. Settlement Release of Claims Release Date Reimbursement Date Settlement Date APV APV

Customer refused to send gun in

> Repair/Replacement Repair/Replacement Cost Date

10/4/11: Offered to mail ARS, letter, & form. It was refused. df

Examination[Remington/CF/BA]

Sub-Part Code Comment Part