

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6604

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
241375	9/22/2011	9/23/2011	9/23/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	M&M Firearms		M&M Firearms	7272 St Clair Rd	Whitesburg	TN	37891		W 423-235-1022 F 423-235-9869

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired on bolt closing	Concern:1008 Fired on Bolt Closing	Unknown	
C				

9/29/11 Per note with rifle discharges intermittently when bolt is closed.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	26031	E6661206	OU	7/10/2000 2:20:25 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
9/8/2011	ELLETT BROTHERS		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

9/29/11 Per Ilion, could not duplicate concern. Trigger is bent and set screws altered. Replace TPA, clean and test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/23/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 2506 REM
	Date Code		OU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	TRIGGER BENT MIN TRIG RETURN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

6604

2411  
04/7/20  
2#  
1014

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: E6661206	
Are you the original owner? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: M+M Firearms		Date of Purchase: 9.8.11	
Address (no PO Boxes): 7272 St. Clair Rd.			
City: Whitesburg		State: TN	Zip: 37891
Phone (Daytime): 423-235-1022		Fax: 423-235-9809	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: Rifle discharges intermittently when bolt is closed			

could not duplicate concern  
Trigger is bent + set screws  
altered. replace TPA, clean  
& test fire at 1/2 normal  
cost.

@ note

Type:

E6661206

Model: 700



RE00241375

Powder Used:

Powder Weight:

Primer Used:

Reloader Used:



7272 St. Clair Rd. Whitesburg, TN 37891  
(423) 235-1022

Buy, Sell, Trade, Transfer

FFL Dealer

Glock, Smith & Wesson, Ruger  
Colt, Remington, Henry, & Others

Pistols, Rifles, Shotguns, Ammunition,  
Reloading, Shooting Accessories

ion): ?

s or Number of rounds)

hs or Number of rounds)

bly? (Months or Number of rounds)

Brand of lubricant used:

RECEIVED  
1 SEP 27 2011

BY: .....

**QUOTATION**

**Remington Arms Company, Inc.**

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

www.remington.com info@remington.com

**ESTIMATING  
REPORT**

Parts/Repairs 800-243-9700  
Fax 336-548-7801

~~ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.~~

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

<b>Repair Order Number</b> RE00241375 <b>Account # - R-</b>	<b>Description/Serial Number</b> E6661206	<b>Date Received -</b> 9/22/2011 <b>Estimate Date -</b> 9/23/2011 <b>Current Date -</b> 9/23/2011
<b>Customer</b> M & M FIREARMS 7272 ST. CLAIR ROAD  WHITESBURG, TN 37891 US	<b>Return To</b> M & M FIREARMS 7272 ST. CLAIR ROAD  WHITESBURG, TN 37891 US	
<b>Phone (H)</b> (423)-235-1022 <b>Phone (W)</b>	<b>Fax</b> <b>Email</b>	

Please Circle One  
☒ VISA ☐ MC ☐ AMEX ☐ DISCOVER Card No. **REDACTED** Exp. Date 11/12  
 PO Number \_\_\_\_\_  
 Daytime Phone (423) 235-1022 Time To Call 9-5 est Open Acct. R  
 Approval: Customer Signature *Eric L. Jones* Date 9-29-11  
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box  
 Notice: We process checks electronically through Check 21

Reported	Problems	Found
M123 FORWARD TO PRODUCT SERVICE FOR INSPECTIO		M123 FORWARD TO PRODUCT SERVICE F

**Technician's Comments**

Problem/Notes could not duplicate concern. trigger is bent and set screws altered. replace trigger plate assm, clean and test fire at 1/2 normal cost

Estimate C.O.D. Shipping and Handling Charges are NOT Included in this Quote

Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt
Part F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	N	\$94.00	50%	\$47.00
Service 4000114	GR-SHIPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50
Sub Total:						\$75.50
Est. Sales Tax:						\$4.53
Grand Total:						\$80.03

*CM*  
*9/29/11*











