

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6965

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
248257	12/1/2011	12/2/2011	12/2/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ronald	Hart	3 Crescent St	Ilion	NY	13357		H 315-351-0553
Reporter		Mark	McElwain	192 Camp Rd	Clayville	NY	13322		H 315-839-5679

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired without pulling trigger	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				
12/14/11 Per note with rifle, the rifle can fire the bullet without pulling the trigger.cm				

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25685	E6827312	PP	6/19/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	GRICE WHOLESALE	SLING	U			

CONCERN:FIRED WITHOUT PULLING TRIGGER

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger plate assm, clean and test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	32.40	12/14/2011				
12/14/11 Per Ilion, could not duplicate concern at bench. Trigger assm dirty, action rusty, sear lift excessive. Replace trigger plate assm, clean and test fire at no charge.cm						

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/2/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		PP
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	---Select---	.019
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	SEAR LIFT EXCESSIVE
	Pull	---Select---	6.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SLING

6965  
RONALD HART  
22"  
PR6/95  
6.5"  
1019

Mark McElwain  
192 Camp Road  
Clayville, NY 13322  
(315)839-5679

November 15, 2011

Remington Arms Co.  
14 Hoefler Ave.  
Ilion, NY 13357  
Attn: Customer Service

Re: Remington model 700-30-06

Dear Sir/Madam:

Please give my concerns in this complaint letter your immediate attention due to this being hunting season.

I own three Remington guns. I purchased a gun that I am not pleased with. Unfortunately your product has not performed well because of the fire-safe mechanism can fire the bullet without pulling the trigger. I would like to keep buying Remington products but if I can't get this fixed at no cost to myself I will buy elsewhere. This purchase has made me think different about ever purchasing another gun that is Remington. I have taken this gun to a couple of gun shops that stated that they can not help me with fixing this gun. I've long been a user of your products and up until now have always regarded you an excellent company. To resolve this problem I would like the gun repaired or replaced. I have every faith therefore that you will do what you can to rectify this situation.

I look forward to your reply and resolution to my problem. Please contact me at the above address or phone number. Look forward to hearing from you.

Thank you,

Serial Number:  
E6827312

Model: 700



RE00248257

Mark McElwain

could not duplicate concern at bench  
T.A. dirty, act. rusty. SEAR lift excessive  
Nupha TPA, clean + test fire at H/C

#230145

RECEIVED  
DEC 06 2011

BY:.....

Receipt Of Firearm(s) Delivered to the Plant for Repair  
Firearm Checked For Live Ammunition ☒

6965-248257

Driver's License ID# 103 286 886

Attn J. Balio

Delivery Date 11/28/11

Customer Name (Print) RONALD HART

Employee (Y) (N)

Address 3 CIRCULAR ST City ILION

State NY Zip 13357 Phone Number (315) 351 0553

Manufacturer Remington

Firearm Description Model E6827312 Cal./Ga. 30 06

Serial Number E

Stock/ Fore-end Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood)

Comments on Stock/ Fore-end condition Good

Metal Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel)

Comments on Metal condition

Barrel Type (VT. Rib; Plain; Deer; Stainless Steel ) Barrel length 22

List additional accessories: IE Scope, Sling, Gun case and description;

Customer request: See Atch -> Fix

Return Process Return to Clark St. Ent. ☒ Return via UPS [ ]

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature Ronald J. Hart Date 11/28/11

person delivering firearm

Signature [Signature] Date 11/28/11

security officer

Signature [Signature] Date 11/28/11

Arms Service / CSR

Customer Pick Up Verification

I certify, I am the person whom delivered the above described firearm to the Remington Ilion plant for repair and may lawfully possess a firearm in New York State.

Signature \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

person receiving firearm must be the same who delivered

Signature \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

security officer or other witness returning the firearm

**Remington.**











