

Remington Arms Co., Inc.
Product Service
Legal Case #:6494

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
238709	8/23/2011	8/24/2011	8/24/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	T&T Tactical		T&T Tactical	2180 Jericho Turnpike	Garden City Park	NY	11040		W 516-739-2607
Incident		Raymond	Neufeld	36 Cunningham Ave	Floral Park	NY	11001		H 516-250-2650

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fires on bolt closing	Concern:1008 Fired on Bolt Closing		
C				

9/6/11 Per not with rifle, the gun accidentally is triggered upon closure of the bolt. It occurs about every 3re or fourth closing.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIM MA	n/a	B6501283	ED	10/1/1983
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, can offer to replace TPA, clean and test fire at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

9/6/11 Per Ilion, trigger assm has a dried and sticky lube residue causing parts to bind andwork sluggish. Can offer to replace TPA, clean and test fire at 1/2 normal cost.cm 9/7/11 Spoke with rep at T&T, gave details of inspect and quote. She will contact the owner for approval.cm 9/7 Dealer called to approve and requested COD.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/24/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 300 WIN MAG
	Date Code		ED
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY LUBE RESIDUE PARTS BIND, WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	10+ #
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

T&T Tactical
2180 Jericho Turnpike
Garden City Park, NY 11040
516.739-2607 p 516-739-0852 f

2411
E 10/83
104#

6494
August 18, 2011

Remington Arms Services
ATTN: Repair Department
14 Hoefler Avenue
Ilion, New York 13357

Serial
Number:

B6501283

Model: 700



RE00238709

Dear Remington:

Enclosed please find Repair #10025 in our repair book.

The gun information is as follows:

Make : Remington
Model: 700
Serial #: 86501283
Caliber: 300 Win Mag

Repair Problem: The gun accidentally is triggered upon closure of the bolt. It occurs about every third or fourth closing and needs your prompt attention to this, as it could be deadly to the operator.

Owner : Raymond J Neufeld 516.250.2650
36 Cunningham Avenue
Floral Park, NY 11001

Please repair and return to the store. It is clearly a manufacturer's defect, and possibly a problem with the trigger mechanism.

Thank you for your cooperation. Please contact our store directly should you have any questions and not the owner at 516-739-2607 Monday through Saturday 11 AM-5 PM, our email address is tntactical@yahoo.com.

Sincerely,


Gina Tretola
T&T Tactical

RECEIVED
AUG 26 2011

T.A. has a dried & sticky lube residue due
causing parts to bind & work sluggish.
Can often to replace TPA, clean &
test fire at 1/2 normal cost.

Quade

BY:.....

T & T Tactical
2180 Jericho Turnpike
Garden City Park, NY 11040

contact
store

Phone Contact 516 502 8150 Certified Letter 1 / 1 / 1

Bound Book Reference Number	Manufactures/Importer	Model	Serial Number	Type	Caliber/ Gauge
10025	Remington	700	86501283	Bolt	300 win mag

The above listed firearm(s) was left for gunsmith work on 8 / 16 / 2011

The firearm(s) was returned to its owner on 1 / 1 / 1. (If the exact
date is unknown, please enter the best approximate date, and indicate that it is
approximate.)

The owner of the firearm(s) is Raymond J Neufeld
(print name)

who resides at 36 Cunningham Ave
(number and street)

Floral Park NY 11001
(city, state and zip code)

Problem
fires upon
bolt closure
or at will

(signature)

(date)





