

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6375

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
235900	7/19/2011	7/20/2011	7/20/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Charles	Pieck	1501 East Camino del Rio	Vero Beach	FL	32963		H 772-532-8733 E cpieck@bellsouth.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired without trigger being touched	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				
7/28/11 Per note with rifle, rifle fired without trigger being touched.cm				

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	A6852108	XV	12/6/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	COTTER IRON FOGELSVILLE PA		Y			
CONCERN:FIRED WITHOUT PULLING TRIGGER						

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.40	7/28/2011				
7/28/11 Per Ilion, could not duplicate concern. Replace TPA, clean, test fire at BLSM program price of \$20 + shipping.cm						

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/20/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		XV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M.700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

6375

2211  
X012/79  
4#  
1013

Remington Arms


July 11, 2011

Gentlemen,

As per your instructions enclosed is a check for \$ 37.00 to cover the cost or repairing the trigger mechanism on my Model 700 rifle.

Also, please hold returning the rifle until after September 13, 2011.

Thank you,



Charles G. Pieck  
1501 E. Camino del Rio  
Vero Beach, Fl. 32963

(772) 532- 8733

could not duplicate concern.  
replace TPA, COAN + rest fire  
under BLP for \$2000 +  
ship

Serial Number:

A6852108

Model: 700



RE00235900

RECEIVED  
JUL 26 2011

BY:.....

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number:	700	Serial Number:	A 6852108
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: CHARLES PIECK		Date of Purchase: 1979	
Address (no PO Boxes): 1501 EAST CAMINO del RIO			
City: VERO BEACH		State: FL	Zip: 32963
Phone (Daytime): (772) 532-8733		Fax: N/A	
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington. cPieck@bellsouth.NET			
Please describe your problem: RIFLE FIRED without TRIGGER being touched.			
Ammunition Information:			
Manufacturer: Winchester		Type: 243 cal	
Other (i.e. bullet weight/type, shot size, powder):		100-GRAIN Power-Point	
Handload Information: N/A			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Outers			
How often do you clean the bore? (Months or Number of rounds) After Each USE			
How often do you clean the action? (Months or Number of rounds) After Each USE			
How often do you clean the trigger assembly? (Months or Number of rounds) None			
Brand of lubricant used: Hopes			

How often do you lubricate the bore? (Months or Number of rounds)	After each cleaning
How often do you lubricate the action? (Months or Number of rounds)	After each cleaning
How often do you lubricate the trigger assembly? (Months or Number of rounds)	DONE
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
NEVER	
What were the services performed?	
N/A	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<p align="center"><b>REMINGTON ARMS CO., INC</b></p> <p align="center"><b>ATTN: Arms Service Division</b></p> <p align="center"><b>14 Hoefler Ave</b></p> <p align="center"><b>Ilion, NY 13357</b></p>	
<p><b>⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b></p> <p>           :: Record the serial number of your firearm before sending it.            :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)            :: Remove all accessories from your firearm to prevent loss or damage.            :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.            :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.         </p> <p>Charge repairs will be processed using the following guidelines:</p> <p>           :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)            :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.         </p>	





