

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6650

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
242705	10/6/2011	10/7/2011	10/7/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ray	Roznowski	1609 3rd St	Bay City	MI	48708		H 989-894-2554 E rozzor@chartermi.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when safety was released	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release		Unknown
C				

10/3/11 Per email sent to Remington.com, incid #110923-000090, "Hello, I own a Mod 700 ADL in 30'06 cal, I bought the rifle new, ser # e6858623. My problem is today while sighting it in for the upcoming deer season with a round in the chamber I took off the safety and the gun fired down range, my finger was no ware near the trigger. This is the second time this has happened. I am 54 yrs old and have been around guns all my life and I don't mind telling you it scared the heck out of me and my friends, the gun is in great condition ,cleaned after every use ,kept in a humidified safe and never abused with high pressure loads. I need to know what you recommend to get this taken care of because this is a huge safety issue and the gun is useless if this problem is not taken care of."cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25773	E6858623	DP	9/12/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL MART WAREHOUSE 3R		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Offer to replace trigger plate assm, clean and test fire at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

10/11/11 Emailed inspection results and quote to Roznowski. Per Ilion, could not duplicate concern. trigger assm dirty, parts work sluggish. Can offer to replace trigger plate assm, clean and test fire at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/7/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		22" 3006 SPRG
	Date Code		DP

Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Missing	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.015
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

#6650

**Mitchell, Christy**

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**From:** Anne [Anne.Harper@remington.com]  
**Sent:** Monday, October 03, 2011 8:51 AM  
**To:** Fulcher, Dell Marie; Mitchell, Christy  
**Subject:** FWD: mod 700 adl ?  
**Attachments:** 026[2].jpg

*Rep. 242705*

The following incident has been forwarded to you by:  
Anne - ([Anne.Harper@remington.com](mailto:Anne.Harper@remington.com))

Sender's Comment

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Contact Information

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Email Address: [rozzor@chartermi.net](mailto:rozzor@chartermi.net)  
First Name: Ray  
Last Name: Roznowski  
Type:  
Title:  
Address: 1  
Address\_2:  
City: 1  
State: 1  
Zip: 1  
Country: 1  
Phone: 1  
Fax:  
Url:  
Email Consent: No  
Phone Number:

*10/3 Emailed Ray an update  
on ARS*

Reference #110923-000090

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Summary: mod 700 adl ?  
Rule State: End Progress  
Product Level 1: Other  
Date Created: 09/23/2011 06:25 PM  
Last Updated: 09/30/2011 05:16 PM  
Status: Updated  
Assigned: Anne -  
Model\_Number:  
Serial\_Number:

Discussion Thread

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Customer By Email (Ray Roznowski) - 09/30/2011 05:16 PM Hello, as of 9/30 I have not received the shipping label , please check that it was mailed . Thanks Ray

No virus found in this message.  
Checked by AVG - [www.avg.com](http://www.avg.com)

Version: 2012.0.1809 / Virus Database:  
2085/4520 - Release Date: 09/26/11

Customer By Email (Ray Roznowski) - 09/28/2011 04:41 PM Hello Anne, no shipping /return label here yet .I will get the gun out as soon as I receive it . Thanks Ray

No virus found in this message.  
Checked by AVG - [www.avg.com](http://www.avg.com)  
Version: 2012.0.1809 / Virus Database:  
2085/4520 - Release Date: 09/26/11

Response Via Email(Arne -) - 09/26/2011 08:56 AM Thank you for contacting Remington.

I have sent you a prepaid shipping label to send the firearm into the factory for evaluation and inspection. Please document thoroughly what has happened with the firearm.

Thank you.

Customer By Email (Ray Roznowski) - 09/23/2011 06:25 PM Hello, I own a Mod 700 ADL in 30'06 cal, I bought the rifle new, ser # e6858623.

My problem is today while sighting it in for the upcoming deer season with a round in the chamber I took off the safety and the gun fired down range, my finger was no ware near the trigger.This is the second time this has happened.

I am 54 yrs old and have been around guns all my life and I don't mind telling you it scared the heck out of me and my friends, the gun is in great condition ,cleaned after every use ,kept in a humidified safe and never abused with high pressure loads.

I need to know what you recommend to get this taken care of because this is a huge safety issue and the gun is useless if this problem is not taken care of.

I am waiting your reply,please feel free to contact me at

Ray Roznowski  
1609 3rd st  
Bay City MI 48708  
PH# 989/894/2554  
email, [rozzor@chartermi.net](mailto:rozzor@chartermi.net)<<mailto:rozzor@chartermi.net>>

Thanks Ray[cid:3A3C690D7A5D47919F20EBB4D52740A6@RoznowskiPC]

===== image File Attachment ===== 026[2].jpg, 62158 bytes,  
added to incident

6650

22"  
DP 9/95  
4.5#  
.015

Hello,

9/28/11

As per the email I received from Anne here is what happened with my Mod 700.

I have owned this gun since new, when I first bought it and was sighting in a scope it fired when I removed the safety from safe to fire position, I was shooting of a rest and was no were near the trigger. The ammo was store bought fresh, 180 grain, Remington.

This month I was shooting of a rest checking my zero for hunting this season and the same happened. No were near the trigger just clicked off the safety and the gun fired.

I was using store bought ammo, 180 grain bullet and it was bought this year.

Allot of years have passed between the 2 but not allot of ammo I would estimate no more than 75 rounds have been shot with this gun.

Please go through this gun and find out what the problem is, I will not be using it again till it is repaired or replaced because of the danger.

Thank you, Ray Roznowski

1609 3rd st

Bay City, MI 48708

9898942554

rozzor@chartermi.net

could not duplicate concern  
T.A. dirty, parts sluggish.  
CAN offer to replace TPA,  
clean + test fire at 1/2  
normal cost.

Quote

Thanks  
Ray

Serial Number:

E6858623

Model: 700



RE00242705

I Bought this fine rifle new at a walmart here in town.  
 For the life of me I could not find the Dated receipt. IT was  
 registered when Bought with your company so it is on file.

thanks Ray.

# Remington

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 ADL		Serial Number: E6858623	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Ray Roznowski		Date of Purchase: SEE Attached	
Address (no PO Boxes): 1609 3rd ST			
City: Bay City		State: MI	Zip: 48708
Phone (Daytime): 989 8942554		Fax:	
E-mail Address: roz20r@chartermi.net			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: SEE Attached: Gun fired when removed Sad day. 2 times			
Ammunition Information:			
Manufacturer: Remington		Type: Soft Point	
Other (i.e. bullet weight/type, shot size, powder):		180gr	
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: BREAK-FREE CLP			
How often do you clean the bore? (Months or Number of rounds) after use/season			
How often do you clean the action? (Months or Number of rounds) Same			
How often do you clean the trigger assembly? (Months or Number of rounds) wipe if needed with B/C Sheath / Rem oil.			
Brand of lubricant used: B/C Sheath or Rem oil.			

**Ray Roznowski**

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**From:** "Remington Information" <info@remington.com>  
**Date:** Monday, September 26, 2011 8:56 AM  
**To:** <rozzor@chartermi.net>  
**Subject:** mod 700 adl ? [Incident: 110923-000090]

Recently you requested personal assistance from our on-line support center. Below is our response.

We will assume your issue has been resolved if we do not hear from you within 72 hours.

Thank you for allowing us to be of service to you.

To access your question from our support site, click here.

**Subject**

mod 700 adl ?

**Discussion Thread****Response Via Email (Anne)**

09/26/2011 08:56 AM

Thank you for contacting Remington.

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Thank you.

**Customer By Email (Ray Roznowski)**

09/23/2011 06:25 PM

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I am waiting your reply, please feel free to contact me at

Ray Roznowski

1609 3rd st

Bay City MI 48708

PH# 989/894/2554

email, [rozzor@chartermi.net](mailto:rozzor@chartermi.net) [rozzor@chartermi.net](mailto:rozzor@chartermi.net)

Thanks Ray[cid:3A3C690D7A5D47919F20EBB4D52740A6@RoznowskiPC]

===== image File Attachment =====

9/26/2011

PS 24701

026[2].jpg, 62158 bytes, added to incident

**Question Reference #110923-000090**

**Product Level 1: Other**

**Date Created:** 09/23/2011 06:25 PM

**Last Updated:** 09/26/2011 08:56 AM

**Status:** Waiting

----- We hope that this information will be helpful to you.  
If we can be of further assistance, please contact us at 1-800-243-9700, M-F, 9am-5pm EST. Remington Arms Co. -- America's Oldest Gunmaker 870 Remington Drive, Madison, NC 27025 1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801 Visit us in Remington Country at <http://www.remington.com/>  
REMEMBER, FIREARMS SAFETY DEPENDS ON YOU! Whether you are a beginner or an advanced user, our new Safety Section is a must for everyone. <http://www.remington.com/safety> -----  
----- [---001:002108:64315---]

No virus found in this message.

Checked by AVG - [www.avg.com](http://www.avg.com)

Version: 2012.0.1809 / Virus Database: 2085/4520 - Release Date: 09/26/11



E6858623

Note: 700



RE00242705





