

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6960

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
248493	12/1/2011	12/2/2011	12/2/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Mark	Seelbach	3328 County Rd 424A	Henderson	TX	75654		E canvasman9@aol.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Fired on safety release	Concern:1007 Fired on Safe Release		
C				

12/15/11 Per note on SR, fires on safe.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25773	C6889147	PO	6/3/1994
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R	TWO PIECE BASE	U			

CONCERN: FOS

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

12/15/11 Per Ilion, could not duplicate concern. Trigger assm dirty and sticky. parts work sluggish. Replace TPA, clean and test fire at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/2/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		PO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	BUTT PLATE MISSING
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY PARTS SLUGGISH
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

ATTN: product service



22  
206/4  
4#  
1009

Parts and Repairs: P-800-243-9700/F-336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number    Serial Number / Description

SRO0004157

C6889147

Model 700 RIFLE

Date of Request: 11/17/2011

Date Printed: 11/17/2011

Customer:

MARK SEELBACH  
3328 COUNTY ROAD 424A  
HENDERSON, TX 75654 US

Destination:

Arms Services  
14 Hoefler Ave  
Ilion, NY 13357 US

Email: canvasman9@aol.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY

## Service Request Section

fires on safe. JJT

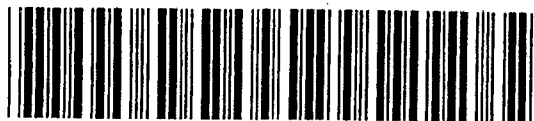
sent ARS label

## Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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C6889147

Model: 700



RE00248493

could not duplicate concern.  
T.A. dirty + sticky parts work  
Sluggish replace TOX, & clean  
test fire at 1/2 normal cost.

Quote

RECEIVED  
DEC 06 2011

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

BY: \_\_\_\_\_

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00





