

Remington Arms Co., Inc.
Product Service
Legal Case #:6855

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
246649	11/15/2011	11/16/2011	11/16/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jerry	Shirley	1223 SOUTH BRUNDIDGE ST	Troy	AL	36081		H 334-372-2468

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

Customer sent gun in w/service request. Customer stated gun misfired 3 times -2 times while opening bolt & 1 time when taking gun off safe. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25773	C6807838	PN	6/23/1993
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R	TWO PIECE BASE,BOTTOM HALF RINGS	U			

CONCERN:FBC.FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						
	Repair/Replacement Cost	Repair/Replacement Date				

Per Ilion - TA dirty, sticky, rusty. Parts work sluggish. Can offer to replace TA, clean & test fire @ 1/2 normal cost - quote. Customer apprvd quote & paid by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/16/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		PN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while		

	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.015
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,RUSTY PARTS WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	10+#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,BOTTOM HALF RINGS

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700; F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
PN6/q:
107#
1015

6855

Service Request Number: SR00002884
Serial Number / Description: C6807838
Model 700 RIFLE
Date of Request: 11/04/2011
Date Printed: 11/04/2011

Customer:
JERRY SHIRLEY
1223 SOUTH BRUNDIDGE ST
TROY, AL 36081 US
334 372 2468
Email: jshirley@troycable.net

Destination:
Arms Services
14 Hoefler Ave
Hickory, NY 13357 US
Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M508 - MISFIRES AT TIMES

Service Request Section
Gun has misfired 3 times. 2 times while opening bolt to unload gun and 1 time when removing gun off of safe.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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C6807838
Model: 700



RE00246649

T.A. dirty, sticky, rusty
parts work sluggish. can
often to replace TPA, clean
+ test fire at 1/2 normal
cost.

Quote

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

RECEIVED
NOV 21 2011

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00

BY: _____





