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			Ren	nington Arms Co., In Braduat Service	ıc.				
			· · · ·	Product Service Legal Case #:6398					
Case Information				Legal Case #:0398					
RE# Da	te Opened 7/25/2011	-	ened(PS) /2011	Date Closed 7/26/2011	Incid	ent Date	Pre L	it Lit	Obsolete X
Customer Informati	ion								
Type Business	First Name	Last Name	a.	Street	Cit	y St	ate Zip	0	Contact 240-298-0929
Incident	Christopher	Thompson	20370 The	ompson Orchard Ln	Lexingto	n Park M	ID 20653		301-757-4860
Incident Informatio	n								
Claims		Codes		Repair	Est. N	Medical Tr	eatment	Me	dical Status
PI									
PD	Cause:4013	Broken or D 07 Fired on Sa	Missing Part	S		Unkno	wn		
S C FSR	Concern:10	o/ rired on Sa	ne Kelease						
		He stated that h	e has had the	e ML for about 6 yr:	. He stated th	at several v	veekends a	go he exp	erienced a
Firearm Information	n								
Mfg.	Туре			Model/Ga.		SKU	Se	rial B	bl. DOM
Remington	ML/BA		700	ML/50 CAL		27572		07439 K	Q 5/28/1996
Date Purchased	Where Purch			ccessories		iginal Owr	ier		
CONCERN: FSR	CABELAS	INC AF	I MKI FIR	PIN AND PRIMER	. K11	U			
Ammunition Inform	nation - None D	efined					* *		
Ammunition Inform									
Ammunition Inform Other Products Info			Rem	ington/700ML/ML/	BA				
Ammunition Inform Other Products Info	ormation - None			ington/700ML/ML/ se Date Rein	BA bursement	Cash Settlemei		n. Date APV	Cash Date APV
Ammunition Inform Other Products Info Settlement Settlement Per Ilion - Repair (ormation - None Release	Defined		•					
Ammunition Inform Other Products Info Settlement Settlement	Release Release Repair/Ro	Defined of Claims eplacement	Relea Repair/Ro	se Date Rein eplacement					
Ammunition Inform Other Products Info Settlement Settlement Per Ilion - Repair (Release @ Repair/Ro C	Defined of Claims eplacement ost	Relea Repair/Re D	se Date Rein eplacement ate					
Ammunition Inform Other Products Info Settlement Settlement Per Ilion - Repair (n/c	Release @ Repair/Ro C \$3:	e Defined of Claims eplacement ost 5.40	Relea Repair/R D 8/5/	se Date Rein eplacement ate '2011	bursement				
Ammunition Inform Other Products Info Settlement Settlement Per Ilion - Repair (n/c	Release @ Repair/Ro C \$3:	e Defined of Claims eplacement ost 5.40	Relea Repair/R D 8/5/	se Date Rein eplacement ate	bursement				
Ammunition Inform Other Products Info Settlement Settlement Per Ilion - Repair (n/c	Release @ Repair/Re C \$3: Connector is bro	e Defined of Claims eplacement ost 5.40	Relea Repair/R D 8/5/	se Date Rein eplacement ate '2011	bursement				
Ammunition Inform Other Products Info Settlement Settlement Per Ilion - Repair (n/c 8/5/11: Per Ilion - C	Release Repair/Re Salar Connector is bro ngton/ML/BA]	e Defined of Claims eplacement ost 5.40	Relea Repair/Re D 8/5/ TA, clean & d	se Date Rein eplacement ate '2011	bursement		at A		
Ammunition Inform Other Products Info Settlement Settlement Per Ilion - Repair (n/c 8/5/11: Per Ilion - C Examination[Remin	Release Repair/Re C \$3: Connector is bro ngton/ML/BA]	e Defined of Claims eplacement ost 5.40 ken. Replace 1	Relea Repair/Re D 8/5/ TA, clean & d	se Date Rein eplacement ate (2011 check over at n/c. df	bursement		nt 4	4PV	
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http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=6398&Type=Case

Fired while Obstructed Muzzle/Crown Condition False

False

False

Slightly Worn; Functioning

Description

Date Code Bore Plugged

Bulged Fired

Barrel

24" 50 CAL

KQ

	Firing Pin	Slightly Worn; Functioning	AFT MKT
•	Shroud	Slightly Worn; Functioning]
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Select	
	Exterior Condition	Slightly Worn; Not Functioning	CLEAN,WELL KEPT
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False]
	Description		M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Tests	Test Fired	False	
	Feeding Test	False	
	Condition	Slightly Worn; Not Functioning	CONNECTOR BROKEN
Triacor	Pull	Select	N/A
Trigger	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		AFT MKT FIR PIN AND PRIMER KIT

8/5/2011

I have owned my Remington Model 700ML (S/N ML007439) for several years now, I'm guessing 6. The gun has been fired a total of 31 times. Several weekends ago, I unfortunately experienced the discharge of the gun when the safety was taken off. The first two shots I took were normal and the third shot the firearm didn't discharge. I looked down at the bolt and could tell it was not extended in the firing position so I attempted to cycle the bolt and it still would not stay in a cocked position. With the bolt open, I placed the safety on and closed the bolt and the bolt would remain in a cocked position. Then if the safety is released the bolt will advance forward without touching the trigger. The only modifications that have been performed on the firearm, is the installation of the 209 primer kit. Chuck from customer has sent me a shipping ticket and requested that I ship the firearm to you with a quick description of the defect. Please feel free to call me if there are any questions.

6398

Thanks

Christopher M. Thompson

20370 Thompson Orchard Lane

Lexington Park, Maryland 20653

240-298-0929



CONNECTOR is broken Rephan TPA, cleAN + cleckour AT N/L

230145

AUG 0 1 2011 BY:....

1LQ5/91

Model Number: 700 ML	Serial Number: ML007439	
Are you the original owner?:	NO	
Name: Christopher Thompson	Date of Purchase: Estimated 2004	
Address (no PO Boxes):		
20370 Thompson Orch	ard Lane	
city: Lexington Park	state: MD zip: 20653	-
Phone (Daytime): 301-757-49	760 Fax:	
E-mail Address:	· · · · · · · · · · · · · · · · · · ·	
I would like to receive future e-mail upd	ates from Remington.	
Please describe your problem:		-1
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		-
Ampunition Informations		
	Turpe	
Manufacturer:	Type:	
Manufacturer: Other (i.e. bullet weight/type, shot size, powo	ier):	
Manufacturer: Other (i.e. bullet weight/type, shot size, power 245 Gr Power belt / Pyrode		
Manufacturer: Other (i.e. bullet weight/type, shot size, power 345 Gr Powerbelt / Pyrode Handload Information:	ier): X 2-50 Gr pellets / 209 primer	
Manufacturer: Other (i.e. bullet weight/type, shot size, power B45 Gr Power belt / fyrade Handload Information: Powder Used:	ier): X J-50 Gr pellets / 209 primer Powder Weight:	
Manufacturer: Other (i.e. bullet weight/type, shot size, power B45 Gr Power belt / Pyrode Handload Information: Powder Used: Case/Hull Used:	ler): X J-50 Gr pellets / 209 primer Powder Weight: Primer Used:	
Manufacturer: Other (i.e. bullet weight/type, shot size, power B45 Gr Power belt / Pyrode Handload Information: Powder Used: Case/Hull Used:	ier): X J-50 Gr pellets / 209 primer Powder Weight:	
Manufacturer: Other (i.e. bullet weight/type, shot size, power B45 Gr Power belt / Pyrode Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size:	ler): X J-SD Gr PR Hets / 209 primer Powder Weight: Primer Used: Reloader Used:	
Manufacturer: Other (i.e. bullet weight/type, shot size, power B45 Gr Power belt / fyrade Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lubrication)	ier): X J-50 Gr. pellets / 209 primer Powder Weight: Primer Used: Reloader Used:	
Manufacturer: Other (i.e. bullet weight/type, shot size, power B45 Gr Power belt / Pyrode Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lubrication) Brand of cleaning solution used: T 17	er): X J-50 Gr pellets / 209 primer Powder Weight: Primer Used: Reloader Used: Reloader Used: B Birchwood Casey	
Manufacturer: Other (i.e. bullet weight/type, shot size, power 345 Gr Power belt / Pyrode Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lubrication) Brand of cleaning solution used: T 177 How often do you clean the bore? (Months or	ier): X J-SD Gr. pellets / 209 primer Powder Weight: Primer Used: Reloader Used: Reloader Used: Reloader Used: Number of rounds) Every shorting day ~ 5 shot.	
Manufacturer: Other (i.e. bullet weight/type, shot size, power 345 Gr Power belt / fyrode Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lubrication) Brand of cleaning solution used: T 177 How often do you clean the bore? (Months or How often do you clean the action? (Months or	ier): X J-SD Gr. pellets / 209 primer Powder Weight: Primer Used: Reloader Used: Reloader Used: Reloader Used: Number of rounds) Every sheeting day ~ 5 shot r Number of rounds) Every sheeting day ~ 5 shot	
Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lubrication) Brand of cleaning solution used: T /7 How often do you clean the bore? (Months or How often do you clean the action? (Months or How often do you clean the trigger assembly?	ier): X J-50 Gr pellets / 209 primer Powder Weight: Primer Used: Reloader Used: Reloader Used: B Birchused Casey Number of rounds) Every sheating day ~ 5 shot in Number of rounds) Every sheating day ~ 5 shot (Months or Number of rounds)	
Manufacturer: Other (i.e. bullet weight/type, shot size, power Other (i.e. bullet weight/type, shot size, power Other (i.e. bullet weight/type, shot size, power Handload Information: Powder Used: Case/Hull Used: Bullet Type/Shot Size: Firearms Care (Cleaning and Lubrication) Brand of cleaning solution used: T 177 How often do you clean the bore? (Months or How often do you clean the action? (Months or	ier): X J-SD Gr. PR lets / 209 primer Powder Weight: Primer Used: Reloader Used: Reloader Used: Reloader Used: Reloader Used: Number of rounds) Every sheating day ~ 5 shots in Number of rounds) Every sheating day ~ 5 shots (Months or Number of rounds) Cevery day of sheating a 5 shots	

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How often do you lubricate the bore? (Months or Number of rounds) Every show ting day	
How often do you lubricate the action? (Months or Number of rounds) Every shooting day	1
How often do you lubricate the trigger assembly? (Months or Number of rounds) General wipe down	- twice Que
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
Comments:	• •
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When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed? $Never$	**
nen anna 1997 an anna anna an anna an anna an anna an an	
tan and an	-
Ship your INSURED firearm by either UPS or Parcel Post to:	·
REMINGTON ARMS CO., INC	
ATTN: Arms Service Divison	
14 Hoefler Ave	
Ilion, NY 13357	
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW: IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.	
 Record the serial number of your firearm before sending it. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) 	
:: Remove all accessories from your firearm to prevent loss or damage.	
:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.	
#-Ship-your-INSURED firearm by either-URS or Parcel Post. Remington is not responsible for	-
damage or loss during shipment, so you may elect to purchase insurance from your carrier.	
Charge repairs will be processed using the following guidelines:	
:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)	
:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.	

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