

Remington Arms Co., Inc.
Product Service
Legal Case #:6927

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
248061	11/28/2011	11/29/2011	12/14/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jonathan	Bickham	2603 Woodbend Dr	Zachary	LA	70791		H 225-278-2105

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

12/13/11 Per note with rifle, Bickham bought the rifle new 10/27/11 and went to sight it in and on or around the 8th shot, when taking the gun off safe, it fired off without touching the trigger. He uses two fingers to take the gun off safety as a habit and had no fingers in or near the trigger guard. No more shots were fired after that.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	85488	S6736723	OE	7/19/2010 4:03:24 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
10/27/2011	DICK S SPORTING GOODS/ATL		U			

CONCERN:FSR. DOES NOT WANT REPAIRED,WANTS REPLACED

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace with #84191						

Repair/Replacement Cost Repair/Replacement Date

216.00 12/14/2011

12/13/11 Contacing Bickham to see what other model he will accept. This model not available and not produced again until May.cm 12/14/11 Per Bickham, replace with #84191. FFL is Reynersons.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/29/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 270 WIN SS
	Date Code		OE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	TRIG PULL WAS SET BELOW SPECS
	Pull	---Select---	2.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

To Whom It May Concern:

Serial number S6736723 was purchased new on 10/27/2011 at Dick's Sporting Goods. After mounting a new base, rings and scope, we went to sight it in. On or around the 8th shot, when taking the gun off safe, it fired off without touching the trigger. I use two fingers to take the gun off safety as a habit and had no fingers in or near the trigger guard. The barrel was pointed down range so all is well. No more shots were fired after that mishap. I was using factory load ammo. I hope you understand when I say that even if repaired, I will never trust that rifle again and will never allow my wife, who the gun was purchased for, to use it. I purchased the Remington 700 because of the reputation of accuracy and dependability earned over many decades of service. I would like to experience the reputation earned by this fine rifle, but not with this one, and ask for a replacement rifle. If it had failed to fire, I would have been satisfied with a repair, but since it fired without pulling the trigger, I will never feel safe using that gun again. Please contact me with any questions or issues. I hope you understand my concern with this rifle. No alterations or adjustments were done to the gun after purchase other than mounting a new base, rings and scope.

Jonathan Bickham
2603 Woodbend Dr
Zachary, La 70791
(225)278-2105

6927

24"
OE 7/10
25#
1011

Serial Number:

S6736723

Model: 700



RE00248061

RECEIVED
DEC 02 2011

BY:

1-3 meeting

85373 ADL CARO .270 w/scope
85478 ADL APH .270 w/sling

700 YH

7AR-08

308

Proof of purchase

DICK'S SPORTING GOODS

Baton Rouge, LA
(225) 766-9100

10/27/11 09:55 PM
RECEIPT EXPIRES ON 01/25/12

S-00399 R-7 T-5656 A-0243796 SALE

Your associate today is: Justin

Customer Copy

617823001000 POLARINSUL/N 9.99

617823001000 POLARINSUL/N 9.99

600549056324 BRUTEYOUTH/B 17.99

047700854885 700ADLSSWS/N 479.99

ITEM TOTAL 517.96

SUBTOTAL 517.96

TAX 46.62

TOTAL 564.58







