Remington Arms Co., Inc. Product Service Legal Case #:6927

Case Inform	nation									
RE#	Date O	pened	Date Opened(PS)	Date Closed	Incider	nt Date	P	re Lit	Lit	Obsolete
248061	11/28/	2011	11/29/2011	12/14/2011						
Customer Ir	nformation				· .					
Туре	Business	First Name	Last Name	Street	City	State	Zip	Age	C	ontact
Incident		Jonathan	Bickham	2603 Woodbend Dr	Zachary	LA	70791		H 225	-278-2105
Incident Inf	ormation									
(Claims		Codes	ì	Repair Est.	Me	dical Tr	eatment	Mee	dical Status
PI										
PD		Caus	se:4038 Could Not	Duplicate Concern			Unkno	wn		
S Fired o	on safety rele	ease Cond	cern:1007 Fired on S	afe Release			Cintaio			
С										

12/13/11 Per note with rifle, Bickham bought the rifle new 10/27/11 and went to sight it in and on or around the 8th shot, when taking the gun off safe, it fired off without touching the trigger. He uses two fingers to take the gun off safety as a habit and had no fingers in or near the trigger guard. No more shots were fired after that.cm

Firearm Information						
Mfg.	Туре	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	85488	S6736723	OE	7/19/2010 4:03:24 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
10/27/2011	DICK S SPORTING GOODS/ATL		U			
CONCERN:FSR. DO	DES NOT WANT REPAIRED, WANTS	REPLACED				

Ammunition Information - None Defined

Other Products Information - None Defined

216.00

Settlement

	*	Remington/700/C	F/BA			
Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace with #84191						
	Repair/Replacement Cost	Repair/Replacement Date				

12/14/2011

12/13/11 Contacing Bickham to see what other model he will accept. This model not available and not produced again until May.cm 12/14/11 Per Bickham, replace with #84191. FFL is Reynersons.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		11/29/2011
Examination	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		24" 270 WIN SS
	Date Code	· · · · · · · · · · · · · · · · · · ·	OE
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		

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12/14/2011

	be de/Crean Condition	It its new Eurotioning	1
· · · · · · · · · · · · · · · · · · ·	Muzzle/Crown Condition	Like new; Functioning	
	Firing Pin	Like new; Functioning	
Bolt .	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
	Condition	Slightly Worn; Functioning	· ·
Extractor	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Like new; Functioning	
Overall	Stock Condition	Like new; Functioning	
	Fore End Condition	Select	
	Condition	Like new; Functioning	
Receiver	Bulged	False	
	Description		XMPISAFETTY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.011
Sear	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
<u>_</u>	Condition	Like new; Functioning	TRIG PULL WAS SET BELOW SPEC
r :	Pull	Select	2.5#
Trigger	Altered	False	
	Sub-Assembly	X-Mark Pro	· · ·

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=6927&Type=Case

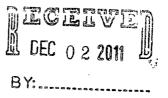
12/14/2011

To Whom It May Concern:

Serial number S6736723 was purchased new on 10/27/2011 at Dick's Sporting Goods. After mounting a new base, rings and scope, we went to sight it in. On or around the 8th shot, when taking the gun off safe, it fired off without touching the trigger. I use two fingers to take the gun off safety as a habit and had no fingers in or near the trigger guard. The barrel was pointed down range so all is well. No more shots were fired after that mishap. I was using factory load ammo. I hope you understand when I say that even if repaired, I will never trust that rifle again and will never allow my wife, who the gun was purchased for, to use it. I purchased the Remington 700 because of the reputation of accuracy and dependability earned over many decades of service. I would like to experience the reputation earned by this fine rifle, but not with this one, and ask for a replacement rifle. If it had failed to fire, I would have been satisfied with a repair, but since it fired without pulling the trigger, I will never feel safe using that gun again. Please contact me with any questions or issues. I hope you understand my concern with this rifle. No alterations or adjustments were done to the gun after purchase other than mounting a new base, rings and scope. DE 7/10

Jonathan Bickham 2603 Woodbend Dr Zachary, La 70791 (225)278-2105





1-3 meeting

85373 ADL CARO, 270 W/scope 85478 ADLARHA. 270 W/sling

700/4/L 7/19/2-08 1 308

.211

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'S 25359

Proof of purchase

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DTCK'S SPORTING GOOD

DICK'S SPORTING GOODS Baton Rouge, LANS (225) 766-9100

(10/27/11) 09:55 PM RECEIPT EXPIRES ON 01/25/12

S-00399 R-7 T-5656 A-0243796 SALE

Your associate today is: Justin

 Customer Copy

 617823001000
 POLARINSUL/N
 9,99

 617823001000
 POLARINSUL/N
 9,99

 600549056324
 BRUTEYOUTH/B
 17.99

 047700854885
 700ADLSSWS/N
 479.99

 ITEM TOTAL
 517.96

 SUBTOTAL
 517.96

 TOTAL
 517.96

 564.58
 564.58







