

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7134

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
249813	12/10/2011	12/27/2011	12/27/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Marcella	Kagele	1491 Kagele Rd	Odessa	WA	99159		

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	fired on bolt close	Concern:1008 Fired on Bolt Closing		
C				

per SR4459: trigger is difficult to pull. fired on bolt close per consumer.

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	85587	G6782447	WC	8/29/2008 6:12:25 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CABELA S WHEELING DC / #		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA at n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$61	1/19/2012				

per Ilion: could not duplicate concern. T.A. dirty & sticky parts are sluggish can offer to replace TPA, clean & test fire to restore confidence in rifle.

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/27/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4041	Defective Ammunition Casing	
Barrel	Description		24" 223 REM VTR
	Date Code		WC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY PARTS SLUGGISH
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

24"  
w/8  
y#  
.001

**Service Request Number** SR00004459  
**Serial Number / Description** G6782447  
Model 700 RIFLE Caliber: 223

7134

**Date of Request:** 11/21/2011  
**Date Printed:** 11/21/2011

**Customer:**  
MARCELLA KAGELE  
1491 KAGELE RD  
ODESSA, WA 99159 US

**Destination:**  
Arms Services  
14 Hoefler Ave  
Ilion, NY 13357 US

Email:

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

## Reason For Return

M510 - CHECK TRIGGER PULL

## Service Request Section

TRIGGER IS DIFFICULT TO PULL. FIRED ON BOLT CLOSE PER CONSUMER.

## Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
----------	------	-------------	------------	----------	-------	------	--------

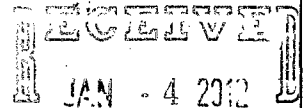
Part Number:

G6782447

Model: 700



RE00249813



BY: .....

could not duplicate concern  
T.A. dirty & sticky parts ARE  
sluggish can often to replace TAA,  
clean + test fire to restore confidence  
in rifle + N/C  
warranty

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

**Sub Total:** .00  
**Est Sales Tax:** .00  
**Grand Total:** \$ .00

# Cabela's

WORLD'S FOREMOST OUTFITTER

CABELA'S RETAIL, INC.  
101 North Cabela Way  
(208) 777-6300

ST# 025 RG# 101 TR# 8167 7/04/2010

002660833 700 UTR .223 1T \$599.99

ID: 001117566

66782447

Original Price: \$699.99

Cabela's Special Price

020025166 .22 LR 525 RND PK 1T \$18.99

UPC# 000000029465057169

Age Has Been Verified

Original Price: \$20.99

Cabela's Special Price

002937538 223REM 62GR HP500 1T \$139.99

Age Has Been Verified

002738640 CAB AMMO DRY S 1

002922163 .223 REM 62GR 1

Original Price: \$169.99

Cabela's Special Price

040019468 AMS FISH ARW W/HUZ 1T \$21.99

UPC# 000000645756200599

Subtotal \$780.96

Tax \$46.86

Total \$827.82

Visa \$827.82

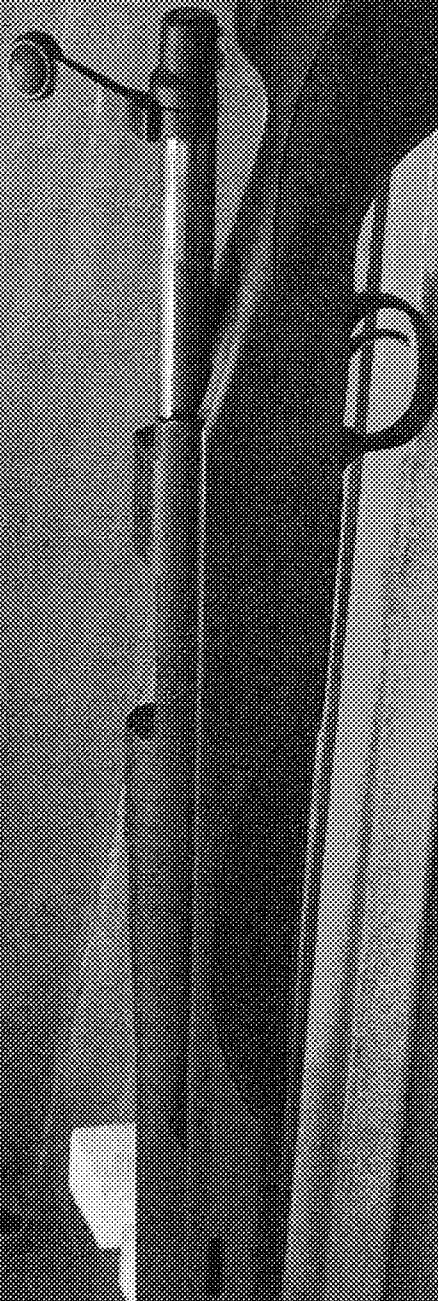
Acct# \*\*\*\*\*0741

Auth# 045608

General Sales and Use \$46.86

You could have earned **\$16.55** in CLUB points  
Ask how to Join Cabela's CLUB!

# ITEMS SOLD 5



Q66782447  
Model 700  
RE00249813



