

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6472

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
237730	8/11/2011	8/22/2011	8/22/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Olde English Outfitters	---	Olde English Ou	480 E. Ginghamburg Rd.	Tipp City	OH	45371		W 937-667-3315 F 937-667-9485

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1008	Fired on Bolt Closing	Unknown	
C FBC				

Dealer sent gun in. Stated that the rifle was not operating properly - bolt extremely difficult to open or close, appears to have damage on a lug. Dealer stated that customer had a FBC. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	84206	G6743718	CC	4/10/2008 11:27:36 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT (OH) CORPORATION		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

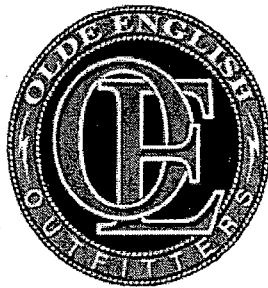
Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Check over completely, repair as needed @ n/c - warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$42	8/31/2011				

8/31/11: Per Ilion - Could not duplicate concern. Check over completely, repair as needed @ n/c - warranty. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	8/22/2011	
	Product Type	RF	
	Action Type	A	
	Assigned To	T.NAGLE	
Cause	4038	Could Not Duplicate Concern	BOLT CLOSSES HARD ON EMPTY CHAMBER
Barrel	Description	20" 223 REM HB	
	Date Code	CC	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description	XMP SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	



6472

2011  
CC4/08  
4#  
011

## Olde English Outfitters

August 5, 2011

Remington Service,

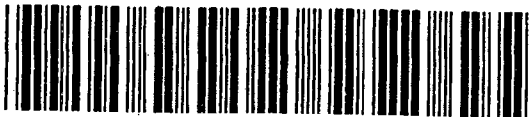
The bolt in this 700 SPS Tactical is not operating properly. The bolt is extremely difficult to open or close. Also, there is what appears to be damage to the bottom section of the right hand lug on the bolt. Our customer had an accidental discharge when closing the bolt on a live round without having his finger on the trigger. Please inspect the rifle and repair it as needed so that it operates properly.

Thank you.

ANDREW ASHBAUGH

G6743718

Model: 700



RE00237730

could not duplicate concern.  
check over completely, repair  
as needed at N/C

warranty

RECEIVED  
AUG 26 2011

BY:.....







