

Remington Arms Co., Inc.
Product Service
Legal Case #:7538

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
262957	3/28/2012	3/29/2012	3/29/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Hardens Inc.	---	Hardens Inc.	607 King St.	Newton	AL	36352		E.gharden@sw.rr.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Failed a 2" drop test after setting TA @ 3 lbs.	Cause:4006 Concern:1026	Altered Adjustments or Components Jar-Off - No Mention of Safety Position	Unknown
C				

SR# 14933 - Reason for Return: Check trigger pull, Service Request Section: Gunsmith stated that he did a 2" drop test after setting trigger at 3 lbs & trigger drops. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM RUM	27315	S6770428	OF	7/13/2011 12:46:39 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY S SPORTS INC.		U			

CONCERN: TRIGGER DROPS WHEN PULL SET AT 3#

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA @ n/c - warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$83					

4/9/12: Per Ilion - Trigger assembly pull screw altered. Could not duplicate concern. As a goodwill gesture to restore confidence in rifle - will replace TA, check over & test @ n/c - warranty. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/29/2012
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4006	Altered Adjustments or Components	MAG BOX WAS MISASSM WHEN REC'D ALSO
	Description		26" 7MM RUM FL HB SS
	Date Code		OF
	Bore Plugged	False	
	Bulged	False	

Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Not Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Like new; Not Functioning	MIN TRIG RETURN
	Pull	---Select---	3#
	Altered	True	TRIGGER PULL SCREW WAS ADJUSTED BEYOND THE LIMIT, ADJUSTING SCREW WAS NOT
	Sub-Assembly	X-Mark Pro	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

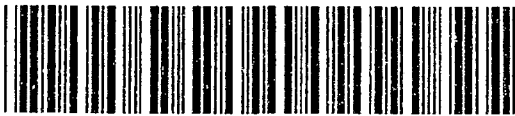
This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

26"
0F7/11
3#
011

Service Request Number SR00014933	Serial Number / Description S6770428 Model 700 RIFLE	Date of Request: 03/12/2012 Date Printed: 03/12/2012																
Customer: HARDEN'S INC 607 KING ST NEWTON, AL 36352 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	Email:																
Email: gharden@sw.rr.com																		
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																		
Reason For Return: M510 - CHECK TRIGGER PULL																		
Service Request Section: Gunsmith stated that he did a two inch butt drop test after setting trigger at 3 pounds and trigger drops. <i>w/ Both Fast Close also</i>																		
<i>Need Trigger Set + 3lb. Trigger</i>																		
<table border="1"> <thead> <tr> <th>Part</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td colspan="8"> <p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p> <p>Fig. Assm pull screw altered. could not duplicate concern. As a Good-will gesture to restore confidence in rifle will replace TPA, check over & test AT N/C</p> <p>WARRANTY</p> <p>Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00</p> </td> </tr> </tbody> </table>			Part	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	<p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p> <p>Fig. Assm pull screw altered. could not duplicate concern. As a Good-will gesture to restore confidence in rifle will replace TPA, check over & test AT N/C</p> <p>WARRANTY</p> <p>Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00</p>							
Part	Type	Description	Qty Needed	Warranty	Price	Disc	Amount											
<p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p> <p>Fig. Assm pull screw altered. could not duplicate concern. As a Good-will gesture to restore confidence in rifle will replace TPA, check over & test AT N/C</p> <p>WARRANTY</p> <p>Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00</p>																		

S6770428

Model: 700



RE00262957

3/12/2012

PS 25716

