

Remington Arms Co., Inc.
Product Service
Legal Case #:7321

Case Information

RF#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
255762	1/24/2012	1/25/2012	1/25/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Janelle	Hart	3969 NW 32 Pl	Bell	FL	32619		H 352-256-2473
Reporter	Gander Mt		Gander Mt	3970 SW 3rd St #101	Ocala	FL	34474		W 352-351-6186

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

2/6/12 Per note with rifle, customer advised that the rifle will fire upon switching the safety from the off position to the fire position.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	27359	G6902880	DD	9/16/2009 7:34:04 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	GANDER WAREHOUSE #1/Leban		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, to restore confidence in the rifle, will replace TPA, clean, test fire at no charge						

Repair/Replacement Cost	Repair/Replacement Date
50.63	2/6/2012

2/6/12 Per Ilion, could not duplicate concern. Action dirty and rusty. As a gesture of goodwill to restore confidence in the rifle, will replace TPA, clean, test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/25/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 308 WIN
	Date Code		DD
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION DIRTY,RUSTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	



7321

Service Request

Service Order # 1937

24"
DD 9/09
3.5#
1009

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-01996
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 01/17/2012 Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 1-59-083-01-1B-07897
Attn: Gun Parts Dept.
3970 SW 3rd Street #101
Ocala, FL 34474

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: 308

Serial Number: G6902880
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

700 ADL / .308cal

REASON FOR RETURN:

customer advises that the rifle fires upon switching the safety from the off position to the fire position without engaging trigger. Please repair and test for proper function.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Default Gunsmith
(352) 351-6186

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain**
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

RECEIVED
JAN 24 2012

BY:.....

Number:

G6902880

Model: **700**



could not duplicate concern
Action dirty & rusty. As a
good-will gesture to restore
confidence in rifle will
replace TRA, clean & test rifle
AT N/C
warranty

Gunsmith SO# 1937

GM#354 - Ocala
3970 SW 3rd Street #101
Ocala, FL 34474
(352) 351-6186
Gunsmith: Default Gunsmith



*** Firearm Copy ***

CUSTOMER INFORMATION:	
Home #:	(352) 256-2473 Day #:
Name:	Hart, Janelle
Address:	3969 NW 32 PL Bell, FL 32619

DATES:	
Acquired:	01/16/2012
Apx Comp:	02/28/2012
Completed:	
Cust. Called:	
Disposed:	

FIREARM INFORMATION:			
Manufacturer:	Remington Arms Co Inc.	Type:	Rifle
Model:	700	Cal/Ga.:	308
Serial Number:	G6902880	Firearm Value:	\$300.00 Cased?: <input type="checkbox"/>

Description: Remington rifle blk snty stock Condition: Good

Service Description: Coustmer advised that the rifle will fire upon switching the safety from the off postion to the fire postion. Customer requets that the fire be sent back to Remmington for repairs. Firearm is still under warranty pluse customer has pro-plan.

LABOR		
UPC	Description	Amount
Labor Sub Total:		

Labor Notes:

PARTS		
UPC	Description	Amount
Parts Sub Total:		

Parts Notes:

* Estimate Only * Customer must pick up their own Firearm	TOTALS
	Labor Sub Total:
	+ Parts Sub Total:
	Total:
	- Deposit Amount:
	Amount Due:

*** Does not include Sales Tax ***

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferee's (buyer's) for a nominal fee. Transferee's may also supply their own secure gun storage or safety device.

SIGNATURE: Janelle Hart DATE: 01/16/12









