

Remington Arms Co., Inc.
Product Service
Legal Case #:7443

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
260066	2/27/2012	2/28/2012	2/28/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Corey	Lisenbee	2065 Woodlawn Dr.	Huntsville	AL	35802		E corey.lisenbee@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Gun went off - no where near trigger	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

SR# 13309 - Consumer stated gun went off while no where near trigger & gun fails to feed. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27095	G7102917	EF	10/10/2011 6:37:24 AM

Date Purchased	Where Purchased	Accessories	Original Owner
11/8/2011	WAL-MART SUPERCENTER 0434	TWO PIECE BASE	U

CONCERN:WENT OFF NO WHERE NEAR TRIGGER

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA, check over @ n/c - goodwill gesture						

Repair/Replacement Cost	Repair/Replacement Date
\$46	

3/2/12: Per Ilion - Could not duplicate concern. As a goodwill gesture to restore confidence in rifle, will replace TA, check over & test fire @ n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		2/28/2012

Examination	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 3006 SPRG
	Date Code		EF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number
SR00013309

Serial Number / Description
G7102917
Model 700 RIFLE

Date of Request: 02/21/2012
Date Printed: 02/21/2012

Customer:
COREY LISEBEE
2065 WOODLAWN DR
HUNTSVILLE, AL 35802 US

Destination:
Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email: corey.lisenbee@gmail.com

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M138 - WILL NOT FEED PROPERLY

Service Request Section

CONSUMER SAYS GUN WHEN OFF WHILE NO WHERE NEAR TRIGGER. GUN FAILS TO FEED.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Number: G7102917

Model: 700



RE00260066

RECEIVED
MAR 02 2012

BY: _____

could not duplicate concern.
As a Good-Will Gesture to
restore confidence in rifle
will replace TPA, check over
+ TPA AT N/C

#260974

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00

MINI 1XOR-0FN
SN# G 7102917



(256) 881-0581
Manager CAROL NASH
11610 MEMORIAL PKWY SW
HUNTSVILLE AL 35803
ST# 0434 OP# 00007817 TE# 77 TR# 09885
RIFLE 004770027095 397.00 X
SUBTOTAL 397.00
TAX 1 8.000 % 31.76
TOTAL 428.76
DEBIT TEND 428.76
CHANGE DUE 0.00

EFT DEBIT PAY FROM PRIMARY
ACCOUNT : 7185
42F
REF 1 REDACTED
NETWL 10644

11/08/11 18:12:37

ITEMS SOLD 1

TC# 5913 1060 6348 5073 8826 5



Layaway is back for Electronics,
Toys, and Jewelry. 10/17/11-12/16/11
11/08/11 18:12:39

***** FIREARMS RETURN POLICY *****
All firearm sales are final.





