

Remington Arms Co., Inc.
Product Service
Legal Case #:7478

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
261360	3/9/2012	3/12/2012	3/12/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Brian	Quaintance	N5536 Madden Rd	New London	WI	54961		E ace.3@sbcglobal.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				

PD	Cause:4038	Could Not Duplicate Concern		
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S FSR	Concern:1007	Fired on Safe Release		Unknown
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C				
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Customer sent rifle in stating that it fired when moving from safe to fire. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	85370	S6696479	OD	7/13/2009 7:39:18 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	CABELA S WHEELING DC / #	TWO PIECE BASE,FRT BOTTOM HALF RING	U

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA, clean & test fire - warranty						

Repair/Replacement Cost	Repair/Replacement Date
\$50	

3/14/12: Per Ilion - Could not duplicate concern. As a goodwill gesture to restore confidence in rifle. Will replace TA, clean & test fire @ n/c - warranty. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/12/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 223 REM HB SS
	Date Code		OD
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	SOME RUSTING ON BBL AND REC UNDER STOCK
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE BASE,FRT BOTTOM HALF RING

frmREInquiry - Repair Inquiry

Repair Number: RE00261360

Serial: S6696479 Model 700 RIFLE Caliber: 223
Produced: 07/13/2009 SKU: 85370

Repairman:

Verify Repair

Status: New 3/2/2012 2:52:34 PM

ADDRESS INFORMATION

Customer

☒ Received from

Return To

☐ Received from

Name: BRIAN QUAINANCE

Address 1: N5536 MADDEN RD

Address 2: PO Box:

City: NEW LONDON

State: WI Zip Code: 54961 Country: US

Name: BRIAN QUAINANCE

Address 1: N5536 MADDEN RD

Address 2: PO Box:

City: NEW LONDON

State: WI Zip Code: 54961 Country: US

FFL: 01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Problems Reported

Code	Desc
M123	FORWARD TO PRODUCT SE...

Problems Found

Code	Desc

Repair Notes

Repairman's Comments

could not duplicate concern
AS A Good-Will Gesture to restore
confidence in rifle, will replace
TPA, clean & test rifle at N/C

CSR Comments

Claims rifle fires when moving from safe to fire.

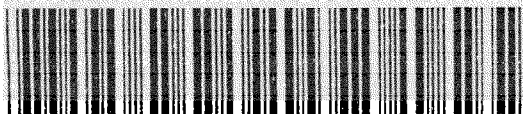
Repair Search

Refresh

Close

S6696479

Model: 700



RE00261360

MAR 14 2012

BY: _____

Monday, Mar 12 2012 ILASRPR11

4:01 AM

Monday, Mar 12 2012

4:01 AM



