

Remington Arms Co., Inc.
Product Service
Legal Case #:7739

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
272204	6/18/2012	6/19/2012	6/19/2012	6/6/2012			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Des	Veitch	2462 Northumbria Dr.	Sanford	FL	32771		H 407-323-2114

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

Customer sent rifle in w/note. He stated he bought gun from Gander Mountain on 3/23/12. He said he had a FSR on 6/6/12 at a gun range. He asked for the inspection to be expedited. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	85543	G7118702	RF	11/17/2011 11:23:32 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	HENRY S TACKLE LLC	TWO PIECE BASE	Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA @ n/c - goodwill gesture						

Repair/Replacement Cost	Repair/Replacement Date
\$51	

6/22/12: Per Ilion - Could not duplicate concern. As a goodwill gesture to restore confidence in rifle, will replace TA, check over & test fire at n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/19/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 308 WIN
	Date Code		RF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE BASE

Arms Services
14 Hoefler Ave
Ilion. NY 13357

June 10 2012
Serial numbe : G7116702

Des Veitch
2462 Northumbria Dr
Sanford. FL 32771

7739
76"
RF 11/11
4#
1011

To whom it concerns,

I purchased this firearm on 3/23/12 from GanderMountain in Lake Mary, FL. I have fired approximately 200 rounds through the gun. On June 6th I was at my range and the gun discharged when I moved the trigger from SAFE to FIRE without touching the trigger. This is very disconcerting and a huge inconvenience as I am in the middle of a long range shooting course. I have invested in a BELL and Carlson stock and spent a lot of time and effort braking in the barrel and working up a hand load for my rifle. I put the original stock back on as was suggested by you.

I have used the case that came with the firearm to send it to you. PLEASE do not forget to send it back to me when you return my firearm.

I would appreciate it very much if you would expedite the inspection and return of my rifle with a detailed report of what you found.

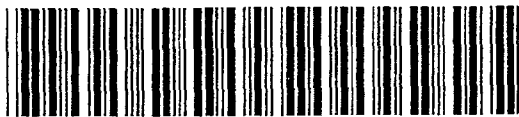
Thank you.

Des Veitch

D. Veitch

G7118702

Model: 700



RE00272204

RECEIVED
JUN 22 2012

BY:.....

could not duplicate concern
AS A Good-will gesture to
restore confidence in rifle
will fit a new TPA, checkover
& test at R/C

260974



GM#350 - Lake Mary
3750 Flagg Lane

Lake Mary, FL 32746
(407) 804-0514

FIREARMS SALE

Date: 03/23/2012
4473#: 29311
Assoc. ID: 549135, Jeff

Sold To: DESMOND NMN VEITCH
2462 NORTHUMBRIA DRIVE

SANFORD, FL 32771
(407) 323-2114

Inventory Number	Manufacturer/Importer	Model	Type	Caliber/Gauge	Serial Number
047700855691	Remington Arms Co. Inc.	700	Rifle	308 Win	G7116702

Florida Statute 790.175 :

"IT IS UNLAWFUL, AND PUNISHABLE BY IMPRISONMENT AND FINE, FOR ANY ADULT TO STORE OR LEAVE A FIREARM IN ANY PLACE WITHIN REACH OR EASY ACCESS OF A MINOR UNDER 18 YEARS OF AGE OR TO KNOWINGLY SELL OR OTHERWISE TRANSFER OWNERSHIP OR POSSESSION OF A FIREARM TO A MINOR OR A PERSON OF UNSOUND MIND"

All new firearms purchased at Gander Mountain follow the manufacturer's warranty for a new firearm purchase. See your owner's manual for this information and remember that Gander Mountain is a warranty repair station for most firearm manufacturers. All used firearms purchased from Gander Mountain are guaranteed against defects in materials and workmanship for a period of 30 days from the date of purchase. Please save this receipt as your proof of purchase should warranty work become necessary. Accidental damage, abuse, and barrel ruptures are not covered by this guarantee.

Consistent with industry standards, ALL FIREARM SALES ARE FINAL. No refunds or exchanges can be honored. Each firearm manufacturer requires that you read their owner's manual before using.

I understand the safe method of operations, handling and care of the above firearm(s) and acknowledge receipt of above in satisfactory condition.

Signed: _____ Date: _____

