

Remington Arms Co., Inc.
Product Service
Legal Case #:8202

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
290036	11/21/2012	11/27/2012	11/27/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Timothy	Ash	8753 Dogwood Ln.	Mentor	OH	44060		H 440-840-8229 E taish-ati@roadrunner.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		Unknown
S FSR	Concern:1007	Fired on Safe Release		
C				

SR# 35227 - Service Request Section: Gun fired with moving safety off. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	SPT 78/3006 SPRG	26164	B6611729	OE	7/1/1984
Date Purchased	Where Purchased	Accessories	Original Owner			
	OSCAR ROBBINS PITTSBURG PA	AFT MKT STK	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/SPT 78/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

11/29/12: Per Ilion - TA set screws altered & TA dirty and sticky. Replace TA, clean & test at 1/2 normal cost - quote. Customer apprvd quote & paid. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/27/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4006	Altered Adjustments or	IMPROPER MAINTENENCE

		Components	
Barrel	Description		22" 3006 SPRG
	Date Code		OE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY PARTS WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	3.75#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington			

Components	Description	AFT MKT STK
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Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



22"
0.75"
3.75"
.014

Parts and Repairs: P.800-243-9700/F.336-348-7801.

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00035227		Serial Number / Description B6611729		Date of Request: 11/15/2012	
		Model SPT-78 RIFLE		Date Printed: 11/15/2012	
Customer: TIMOTHY AJSH 8753 DOGWOOD LANE MENTOR, OH 44060 US			Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US		
Email: taish-at@roadrunner.com			Email:		
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.					
Reason For Return M240 - BOLT LOCK SAFETY MODIFICATION					
Service Request Section Gun fired with moving safety off					
Parts And Service Details					
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
Serial Number: B6611729 Model: 78-SPORTSMAN RE00290036 RECEIVED NOV 29 2012 BY: _____ T.A. sets screws & tightened T.A. Dirty & sticky replace TPA, clean & test AT 1/2 NORMAL cost. Q					
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the					
				Sub Total:	.00
				Est Sales Tax:	.00
				Grand Total:	\$.00





