

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8320

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
291922	12/7/2012	12/11/2012	12/11/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Earl	Smith	434 CR 687	Angerton	TX	77515		E.smithkid7@yahoo.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when he took it off safety	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release		Unknown
C				

12/28/12 Per note with rifle, Smith purchased this gun new and it has never been modified. He was hunting with it and it fired when he took it off safety. The firearm has had about 250 rounds shot thru it.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	77MM08 WIN	24786	7606667	OE	7/1/1984
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH SHREVEPORT LA		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean, test at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

12/28/12 Per Ilion, trigger assm dirty. To restore confidence in rifle, can offer to replace TPA, clean, test at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/11/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		18.5" 7MM08 WIN
	Date Code		OE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	--Select--	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	--Select--	4#
	Altered	False	
	Sub-Assembly	Other Remington	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: arm product services

18.5"  
0 E 7/84  
4#  
.012

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00037033	Serial Number / Description 7606667 Model SEVEN RIFLE	Date of Request: 11/30/2012 Date Printed: 11/30/2012
Customer: <b>Earl</b> EARL SMITH 434 CR 687 ANGELTON, TX 77515 US Email: smithkid7@yahoo.com	Destination: Arms Services 14 Hoefler Ave Elion, NY 13357 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION		
Service Request Section customer says the gun fired while <del>on safe</del> removing from safety		

I have a model 7 in 7mm 08.

I purchased the firearm new and it has never been modified. I was hunting with it this weekend and it fired when I took it off safety.

The firearm has had about 250 rounds shot thru it. It is in new condition.

Where do i need to send this firearm to get it repaired?

Any help would be appreciated.

Thanks,  
Earl Smith  
smithkid7@yahoo.comsmithkid7@yahoo.com>

SHIPPED DEC 13 PAID

T.A. dirty. To restore condition  
in rifle can often to rep. TPA  
clean & test at 1/2 non mal cost

Q

Serial Number:

7606667

Model: 7



RE00291922

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$ .00







