

Remington Arms Co., Inc.
Product Service
Legal Case #:8342

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
292420	12/11/2012	12/12/2012	12/12/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Gary	Ott	3130 Canyon Dr	Billings	MT	59102		E gravott@bresnan.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	Has fired when closing bolt Concern:1008 Fired on Bolt Closing		Unknown	
C				

12/28/12 Per note with rifle, it has fired when closing the bolt 3 times.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	660/6.5MM REM	n/a	103364	LR	2/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/660/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test under recall at no charge.						
	Repair/Replacement Cost	Repair/Replacement Date				
	43.81	12/28/2012				

12/28/12 Per Ilion, could not duplicate concern. Trigger assm dirty. Replace TPA, clean and test under recall at no charge. Obsolete model, parts are no longer avail for repair. Can update TPA only.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/12/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 6.5MM REM MAG
	Date Code		LR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Worn; Functioning	CRACKED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	CUST.CLAIMS SCOPE SCREW HOLE STRIPPED
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	Other Remington	

www.Remington.com

20"
L 122/61
34
1008
CAMEL
STN

8342 Des

Email:

Reason For Return

M238 - CLEAN & INSPECT (SAFETY PROGRAM ONLY)

Service Request Section

Service Request Section

please check center hole for scope mount base - (noticed it is stripped when removing scope) can it be repaired - also check barrel/wear. let me know if additional costs. Also 3 times since I have owned gun (1967?) it has fired when closing bolt putting shell in chamber

Parts And Service Details

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

103364 m/660

Model: ~~500~~ ~~MC11AWK~~



RE00292420

RECEIVED
DEC 13 2012

BY: _____

could not dup. concern
T. A. dirty. Rep TPA, cannot
test under recall at N/C
obsolete mod. parts are no
longer avail. for repair.
can update TPA only.

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total: .00

Est Sales Tax:	.00
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Grand Total: \$.00

To Remington repairs:

In addition to the 1979 safety recall program, which I just found out about (sorry) could you also check the center hole for the scope base mount. I noticed when taking the scope off that the screw wasn't tight and the screw will not tighten so threads in the hole must be stripped. Don't know if that is repairable but please advise. Also check barrel wear as pattern seems wilder than I think it used to be. And also, 3 times since I have owned the gun, which I think was purchased in 1967?, it has fired upon closing the bolt when putting a shell into the chamber. When I found out about the safety recall I thought that was the reason for the recall but upon talking to the Remington guy I don't think that is the result of the safety issue. Please advise me of what you find and additional costs of any other repairs required if you can take care of these for me. Thank you.

RE: Model 660- 6.5 Rem Mag- serial 103364

Gary Ott