

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8212

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
290249	11/26/2012	11/28/2012	11/28/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		James	Lauver	9769 Corbett Circle	Manassas Park	VA	20111		E Jllauver1@verizon.net

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4063 Sent in for Evaluation			
S	Gun went off by itself Concern:1025 Unexplained Discharge - No Mention of Safety Position		Unknown	
C				
12/11/12 Per note on SR, consumer insists the gun went off by itself.cm				

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/3006 SPRG	27410	71171046	PY	6/2/2004 5:09:18 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY S SPORT CENTER NORT	SCOPE BASE	U			
CONCERN: WENT OFF BY ITSELF						

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, check over completely, repair as needed at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	28.00	12/11/2012				

12/11/12 Per Ilion, trigger pull below minimum specs. Will follow down. Check over completely, repair as needed at no charge.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/28/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4063	Sent in for Evaluation	TRIG HAS MIN SEAR ENGAGEMENT AND DOES NOT APPEAR TO HAVE BEEN ADJUSTED OUTSIDE OF FACTORY
Barrel	Description		22" 3006 SPRG
	Date Code		PY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while		

	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	MIN SEAR ENGAGEMENT
	Pull	---Select---	2#
	Altered	False	
	Sub-Assembly	Other Remington	

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**



22"  
P46/04  
2#

<b>Service Request Number</b> SR00035333	<b>Serial Number / Description</b> 71171046 Model 710 RIFLE	<b>Date of Request:</b> 11/16/2012 <b>Date Printed:</b> 11/16/2012
<b>Customer:</b> JAMES LAUVER 9769 CORBETT CIRCLE MANASSAS PARK, VA 20111 US  Email: jllauver1@verizon.net	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US  Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
<b>Reason For Return</b> M238 - CLEAN & INSPECT (SAFETY PROGRAM ONLY)		
<b>Service Request Section</b> CONSUMER INSISTS THE GUN WENT OFF BY ITSELF		
<b>Parts And Service Details</b>		
<b>Material</b>	<b>Type</b>	<b>Description</b>
		<b>Qty Needed</b>
		<b>Warranty</b>
		<b>Price Disc Amount</b>

Serial Number: 71171046  
Model: 710

RE00290249

RECEIVED  
NOV 29 2012

BY: .....

T. pull below min specs.  
will follow down. check  
over completely repairs  
needed at 14/c  
#230145

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

<b>Sub Total:</b>	.00
<b>Est Sales Tax:</b>	.00
<b>Grand Total:</b>	\$ .00











