

Remington Arms Co., Inc.
Product Service
Legal Case #:7360

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
256822	2/1/2012	2/2/2012	2/2/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Mellny	10487 Valencia Rd.	Seminole	FL	33772		H n/a E jmelny@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

SR# 10254 - When closing bolt the gun fired. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/3006 SPRG	27410	71197100	RY	11/20/2004 6:03:53 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART DC 6003R-REGULAR	SCOPE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Check over, clean, test fire @ n/c						

Repair/Replacement Cost	Repair/Replacement Date
\$27	

2/9/12: Per Ilion - Could not duplicate concern. To restore confidence in rifle, will check over completely, clean, safety check & test fire @ n/c. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/2/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		RY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	Other Remington	

Service Request

Remington Service
PO Box 700

Madison, NC 27025-0700



22"
24 11/04
5.5"

Parts and Repairs: P:800-243-9700/F:336-548-7801 www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **PLEASE RETAIN THIS YOUR RECORDS.**

Service Request Number SR00010254	Serial Number 71197100	Description Model 710	Date of Request 01/19/2012	Date Printed 01/19/2012
Customer: JOHN MELLNY 10487 VALENCIA RD SEMINOLE, FL 33772 US Email: jmellny@aol.com			Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	

7360

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep. returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M994 - GUN FIRED

Service Request Section
when closing the bolt the gun fired

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

71197100

Model: 710



RE00256822

could not duplicate concern.
to restore confidence in rifle
will check over completely, clean,
safety check + test fire at N/A

#230145

RECEIVED
FEB 09 2012

BY: _____

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00





