

Remington Arms Co., Inc.
Product Service
Legal Case #:7222

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
252244	1/3/2012	1/9/2012	1/9/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Dean	Deick	N1114 Pineview Dr	La Crosse	WI	54601		C 608-386-3684

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Has had accidental firings	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

1/26/12 Per note with rifle, Dean's son received this rifle from his grandfather a couple of years back and the grandfather has recently passed. When mentioning that he was going to send the rifle to have the safety checked out all three of Dean's brothers had stories of accidental firings from them over the years. Each story involved the gun going off while unloading.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	721/3006 SPRG	n/a	76720	PUU	6/1/1949
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE BASE	N			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/721/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	97.32	1/26/2012				

1/26/12 Per Ilion, could not duplicate concern. Trigger assm very dirty, Replace TPA, clean and test fire at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/9/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 3006 SRPG
	Date Code		PUU
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/721 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	---Select---	.012
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
		False	
Feeding Test			
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		TWO PIECE BASE

Remington Arms Company, Inc
Ilion Firearms Plant
Attention: BL Safety Program
14 Hoefler Avenue
Ilion, NY 13357

7222

24"
PWA 6/49
4#
1012

Hello,

My son received this rifle from my father a couple years back. My father has just past away and while reminiscing with my four older brothers about all our hunting years, this gun came into topic. I indicated I was planning to return it to have the safety checked out. That was followed by a three stories of accidental firings from the various brothers over the years. Each of the stories involved the gun going off while unloading. Luckily in each event, the gun was pointed in a safe direction.

Please do what you can for this to make it safer so I feel more comfortable allowing my son to use it and keep it in the family.

Thank you,

Dean R. Deick

Dean Deick
N1114 Pineview Drive
La Crosse, WI 54601

608-386-3684 cell

Item
Number

76720

Model: 721



RE00252244

could not duplicate concern
T.A. very dirty. replace TPA,
clean & Test Rifle under
BCP Con # 20. + ship
Quote

RECEIVED
JAN 16 2012

BY: _____

Model Number: 721		Serial Number: 76720	
Name: Dean Deick		Date of Purchase: unknown	
Address (no PO Boxes): N1114 Pineview Drive			
City: La Crosse		State: WI	Zip: 54601
Phone (Daytime): 608 386-3684		Fax:	
E-mail Address: deandeick@gmail.com			
Please describe your problem: <p>My son received the model 721 30-06 as gift from my father. It is the gun used by now by three generations of hunters to shoot their first deer. I as recently informed of a potential safety issue with the firearm and after research found I may be able to get the safety replaced. I'm concerned about the potential of something going wrong.</p> <p>I would like the gun assessed for the safety replacement program.</p>			
94 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.			
:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss			





