

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8326

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 292135 | 12/10/2012  | 12/11/2012      | 12/11/2012  |               |         |     | X        |

## Customer Information

| Type     | Business           | First Name | Last Name       | Street    | City       | State | Zip   | Age | Contact                                   |
|----------|--------------------|------------|-----------------|-----------|------------|-------|-------|-----|-------------------------------------------|
| Reporter | Sportsman's Center | ---        | Sportsman's Cen | 69 Rt 130 | Bordentown | NJ    | 08508 |     | W 609-298-5301<br>E briansisz@comcast.net |

## Incident Information

| Claims | Codes                                        | Repair Est. | Medical Treatment | Medical Status |
|--------|----------------------------------------------|-------------|-------------------|----------------|
| PI     |                                              |             |                   |                |
| PD     | Cause:4006 Altered Adjustments or Components |             | Unknown           |                |
| S FBC  | Concern:1008 Fired on Bolt Closing           |             |                   |                |
| C      |                                              |             |                   |                |

SR# 37403 - Dealer stated the rifle fires when closing bolt. df

## Firearm Information

| Mfg.           | Type            | Model/Ga.   | SKU            | Serial | Bbl. | DOM      |
|----------------|-----------------|-------------|----------------|--------|------|----------|
| Remington      | CF/BA           | 721/270 WIN | n/a            | 214552 | CYY  | 4/1/1952 |
| Date Purchased | Where Purchased | Accessories | Original Owner |        |      |          |
|                |                 | SLING       | U              |        |      |          |

## CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

| Settlement                            | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---------------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion - Quote to repair under BLM |                         |                         |               |                 |                |               |
|                                       | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |
|                                       | \$29                    |                         |               |                 |                |               |

12/13/12: Per Ilion - TA dirty & set screws altered. Replace TA, clean & test under BLM - quote. df

## Examination[Remington/CF/BA]

| Part        | Sub-Part               | Code                              | Comment     |
|-------------|------------------------|-----------------------------------|-------------|
| Examination | Examiner               |                                   | B.TRAVIS    |
|             | Exam Date              |                                   | 12/11/2012  |
|             | Product Type           |                                   | RF          |
|             | Action Type            |                                   | A           |
|             | Assigned To            |                                   | J.BALIO     |
| Cause       | 4006                   | Altered Adjustments or Components |             |
| Barrel      | Description            |                                   | 24" 270 WIN |
|             | Date Code              |                                   | CYY         |
|             | Bore Plugged           | False                             |             |
|             | Bulged                 | False                             |             |
|             | Fired                  | False                             |             |
|             | Fired while Obstructed |                                   |             |
|             | Muzzle/Crown           |                                   |             |

|                             |                    |                                |                                               |
|-----------------------------|--------------------|--------------------------------|-----------------------------------------------|
|                             | Condition          | Slightly Worn; Functioning     |                                               |
| Belt                        | Firing Pin         | Slightly Worn; Functioning     |                                               |
|                             | Shroud             | Slightly Worn; Functioning     |                                               |
|                             | Face               | Slightly Worn; Functioning     |                                               |
|                             | Handle             | Slightly Worn; Functioning     |                                               |
|                             | Stop               | Slightly Worn; Functioning     | SLUGGISH                                      |
|                             |                    |                                |                                               |
| Extractor                   | Condition          | Slightly Worn; Functioning     |                                               |
|                             | Cut Condition      | Slightly Worn; Functioning     |                                               |
|                             | Ext/Eject Test     | False                          |                                               |
| Locking                     | Block Condition    | --Select--                     |                                               |
|                             | Lug Condition      | Slightly Worn; Functioning     |                                               |
|                             | Notch Condition    | --Select--                     |                                               |
| Overall                     | Exterior Condition | Slightly Worn; Functioning     | FINISH WEAR                                   |
|                             | Stock Condition    | Slightly Worn; Functioning     | FINISH WEAR                                   |
|                             | Fore End Condition | --Select--                     |                                               |
| Receiver                    | Condition          | Slightly Worn; Functioning     |                                               |
|                             | Bulged             | False                          |                                               |
| Safety                      | Description        |                                | BOLT LOCK SAFETY                              |
|                             | Function           | Like new; Functioning          |                                               |
| Sear                        | Lift               | --Select--                     | .010                                          |
|                             | Notch              | Slightly Worn; Functioning     |                                               |
|                             | Tests              | Test Fired                     | False                                         |
| Feeding Test                |                    | False                          |                                               |
| Trigger                     | Condition          | Slightly Worn; Not Functioning | DIRTY WILL FOLLOW DOWN ON SAFETY<br>NULL TEST |
|                             | Pull               | --Select--                     | 1.5#                                          |
|                             | Altered            | True                           | SET SCREWS ALTERED                            |
|                             | Sub-Assembly       | Other Remington                |                                               |
| Non-Remington<br>Components | Description        |                                | SLING                                         |

Parts and Repairs: P:800-243-9700;F:336-548-7801 [www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. It serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS YOUR RECORDS.

|                                      |                    |                            |
|--------------------------------------|--------------------|----------------------------|
| Service Request Number / Description |                    | Date of Request: 2/04/2012 |
| SR00037403                           | 214552             | Date Printed: 2/04/2012    |
| SMP                                  |                    |                            |
| Customer:                            | Destination:       |                            |
| SPORTSMAN'S CENTER                   | Arms Services      |                            |
| 69 RT 130                            | 14 Hoefler Ave     |                            |
| BORDENTOWN, NJ 08508 US              | Ilion, NY 13357 US |                            |
| Email: briansisz@comcast.net         | Email:             |                            |

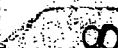
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M240 - BOLT LOCK SAFETY MODIFICATION

**Service Request Section**  
**SMP**

|                                                                                                         |               |                                                             |  |                                    |  |
|---------------------------------------------------------------------------------------------------------|---------------|-------------------------------------------------------------|--|------------------------------------|--|
| <br><b>REPAIR TAG</b> | <b>763048</b> | CUSTOMER <u>Wright (121082)</u>                             |  | INVOICE NO. <b>G</b> <u>763048</u> |  |
|                                                                                                         |               | ADDRESS _____                                               |  | DATE RECEIVED <u>12/5/12</u>       |  |
|                                                                                                         |               | MODEL OR SERIAL NO. <u>Rem 721 .270</u>                     |  | PHONE _____                        |  |
|                                                                                                         |               | TROUBLE REPORTED <u>s/n 214552</u>                          |  | PROMISED DELIVERED _____           |  |
|                                                                                                         |               | DESCRIPTION OF MATERIAL USED <u>Fires when Closing Bolt</u> |  | AMOUNT _____                       |  |
| RECEIVED BY _____                                                                                       |               | TOTAL MATERIALS _____                                       |  | LABOR _____                        |  |
| _____                                                                                                   |               | TOTAL _____                                                 |  | TAX _____                          |  |
| _____                                                                                                   |               | TOTAL _____                                                 |  | TOTAL _____                        |  |

RECEIVED BY \_\_\_\_\_ **Thank You! CASH** ON COMPLETION OF WORK →


**Shotwell's** Your Business Authority  
 CENTER  
 Bordentown, N.J. 08505  
 (609) 298-5700

T.A. Linky + set screws altered  
Rep TPA, clean + rest under  
BLP for 20. + 9

SHIPPED DEC 13 PAID

|                |        |
|----------------|--------|
| Sub Total:     | .00    |
| Est Sales Tax: | .00    |
| Grand Total:   | \$ .00 |

Serial Number: 21 4552

Model: 721



RE00292135







