

Remington Arms Co., Inc.
Product Service
Legal Case #:7649

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		5/8/2012					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Willard	Walker	8185 Arroyo Dr #1	Pleasanton	CA	94588		H 510-228-8142

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safety release	Cause:4079 Other - Unexamined Concern:1007 Fired on Safe Release	Unknown	
C				

5/8/12 Per call from Walker, his grandfather bought this 722 in the '50's new and through the years it has fired when removing the safety. It was sent to the factory, according to Walker, in the '70's and we could not find a problem with it. They have had it continue through the years and just made sure it was pointed in a safe direction.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	722/300 SAVAGE	n/a	265928		
Date Purchased	Where Purchased	Accessories	Original Owner			
			N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/722/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

5/8/12 Mailing ARS, will call him after inspection. Advised him that the BLSM is \$37 + tax.

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

ARS LABEL REQUEST FORM

DATE:	05/08/2012	Service Request #	SR00019549
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	mitchelcs	email address:	Christy.Mitchell@remington.com

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
------------------	---

LABEL INFORMATION

MAIL LABEL TO:	WILLARD WALKER 8185 ARROYO DR #1 PLEASANTON, CA 94588 US SR00019549 Email: Christy
RETURN ITEM TO:	ILN Arms Services



4XX596 MAY 9, 2012 ALL CURR USD 1 OF 1
 SVC GND COM ACT WT 10.0 LBS
 TRACKING# 124XX5969067409277
 REF 1: SR00019549
 REF 2:
 HANDLING CHARGE 0.00
 SINGLE-PIECE PUB RATE CHRG:
 DV 0.00 COD 0.00 SVC T/P USD
 DC 0.00 DGD 0.00 RS 0.50
 AM 0.00 PR 0.00 SD 0.00
 TOT PUB CHG 13.59 PUB+HANDLING 13.59

ATTN: Prod Serv #7649
