

Remington Arms Co., Inc.
Product Service
Legal Case #:7573

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
264342	4/10/2012	4/11/2012	4/11/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Academy	---	Academy	3677 EMPORIUM CIRCLE	MESQUITE	TX	75150		W 903-646-3450

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Trigger guard broken	Cause:4038	Could Not Duplicate Concern	
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position		Unknown
C				

Dealer sent gun in for consumer. Dealer stated the firearm went off without warning & trigger guard and trigger were broken. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/3006 SPRG	85633	M71710685	WF	8/4/2011 8:27:39 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACADEMY LTD	SCOPE,RINGS,BASE	U			

CONCERN:WENT OFF WITHOUT WARNING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair @ n/c - goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$50					

4/16/12: Per Ilion - Trigger & trigger guard broken. Check over completely, repair as needed at n/c - goodwill gesture. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/11/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	TPA IS CLEAN AND NOT ALTERED. BROKEN PARTS NOT RETURNED
Barrel	Description		22" 3006 SPRG
	Date Code		WF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Not Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Abused; Not Functioning	TRIGGER BROKEN
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	Other Remington	

Customer Firearm Repair - Info for Manufacturer/Repair Center

Today's Date

3/30/2012

7573

22"
WF8/11

Completed By

DEVIN BAWDON

Manufacturer/Repair Center
Information:

Manufacturer/Repair Center
Address

Remington Arms Corporation, Inc.
Attn: Arms Service Division/Repairs
14 Hoefler Ave.
Ilion, NY 13357
1-800-243-9700
www.remington.com

Phone Number

Website

Notes

Serial Number

M71710685

Model

770 W/SCOPE

Type of Firearm

RIFLE

Caliber/Gauge

30-06

SKU

0

Reason for Repair

The firearm went off without warning and trigger guard and trigger was broken.

RA # (if applicable)

0

Return Address

Please return the firearm to the following address once the repair is complete:

Academy Sports + Outdoors
Attention: MOD

0

0

Store Phone Number

903 6463450

Serial
Number:

M71710685

Model: 770



RE00264342

Trig + Trig Guard Broken.
check over completely
Repair as needed at 14/2
Good-will gesture

RECEIVED
26097 APR 16 2012

BY:.....


UPS CampusShip: View/Print Label

1. **Ensure there are no other shipping or tracking labels attached to your package.** Select the Print button on the print dialog box that appears. Note: If your browser does not support this function select Print from the File menu to print the label.
2. **Fold the printed sheet containing the label at the line so that the entire shipping label is visible. Place the label on a single side of the package and cover it completely with clear plastic shipping tape. Do not cover any seams or closures on the package with the label.** Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.
3. **GETTING YOUR SHIPMENT TO UPS**
UPS locations include the UPS Store®, UPS drop boxes, UPS customer centers, authorized retail outlets and UPS drivers.
Find your closest UPS location at: www.ups.com/dropoff
Take your package to any location of The UPS Store®, UPS Drop Box, UPS Customer Center, UPS Alliances (Office Depot® or Staples®) or Authorized Shipping Outlet near you. Items sent via UPS Return Services(SM) (including via Ground) are also accepted at Drop Boxes. To find the location nearest you, please visit the Resources area of CampusShip and select UPS Locations.

Customers with a Daily Pickup

Your driver will pickup your shipment(s) as usual.

FOLD HERE

STORE 80SDA 9722751409 80 ACADEMY SPORTS + OUTDOORS 3677 EMPORIUM CIRCLE MESQUITE TX 75150	10 LBS	1 OF 1
SHIP TO: WARRANTY SERVICE 1-305-624-1115 TAURUS INTERNATIONAL MG 16175 NW 49TH AVE MIAMI FL 33014-6312		
FL 330 9-02 		
UPS GROUND TRACKING #: 1Z 2W1 27A 03 9871 9363		
		
BILLING: P/P		
Sender Name: Jack Horton Reference #: 4473L		
CS 14.110 WXPTE60 24.04.01/2012		
