

Remington Arms Co., Inc.
Product Service
Legal Case #:7288

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
253784	1/12/2012	1/18/2012	1/18/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Brindle	3525 Haystack Rd	Mount Airy	NC	27030		E.brindlebrenda@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

1/31/12 Per note on SR, consumer advises that the rifle first on release of safety.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/270 WIN	85632	71567621	DD	9/11/2009 8:24:35 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART SUPERCENTER 1039	SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, to restore confidence in rifle, will replace TPA and test fire at no charge						

Repair/Replacement Cost	Repair/Replacement Date
41.63	1/31/2012

1/31/12 Per Ilion, could not duplicate concern. To restore confidence in rifle, will replace TPA and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/18/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		DD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	LITE RUSTING ON BBL
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	Other Remington	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



22"
DD 9/09
54

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

Service Request Number SR00008436		Serial Number / Description 71567621 Model 770 RIFLE Caliber: 270		Date of Request: 01-04-2012 Date Printed: 01-04-2012									
Customer: ROBERT BRINDLE 3525 HAYSTACK RD MT. AIRY, NC 27030 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US											
Email: brindlebrenda@yahoo.com		Email:											
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.													
Reason For Return M993 - FSR													
Service Request Section Consumer advises that rifle fires on release of safety.													
<table border="1"><thead><tr><th>Material</th><th>Type</th><th>Description</th><th>Qty Needed</th><th>Warranty</th><th>Price</th><th>Disc</th><th>Amount</th></tr></thead></table>						Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount						
<div>71567621 Model: 770</div> <div></div> <div>RE00253784</div>													
<p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p> <p>could not duplicate concern no more confidence in rifle will replace TPA + test rifle at N/C</p> <p>warranty</p> <table><tr><td>Sub Total:</td><td>.00</td></tr><tr><td>Est Sales Tax:</td><td>.00</td></tr><tr><td>Grand Total:</td><td>\$.00</td></tr></table>						Sub Total:	.00	Est Sales Tax:	.00	Grand Total:	\$.00		
Sub Total:	.00												
Est Sales Tax:	.00												
Grand Total:	\$.00												

RECEIVED
JAN 20 2012

BY: _____

mailed 11/12/09

All Offers valid on purchases made 8/1/09 through 12/31/09. All requests received by 1/15/10.

To enter or track your rebate information online, follow instructions found at www.remington.com/rebates, or

FOLLOW THE FIVE EASY STEPS BELOW.

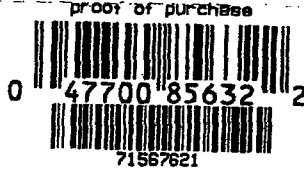
STEP 1. (Limit one model per rebate or ammo family.)
Check box(es) for (all) applicable rebate(s).

FIREARMS

- ☐ Remington Model 870™ Express® Shotguns
\$30 Rebate
- ☐ Remington Model 700™ SPS & 700™ ADL® Rifles
\$40 Rebate
- ☐ Remington Model 11-87™ Shotguns
\$50 Rebate
- ☒ Remington Model 770™ Rifles
\$40 Rebate

AMMUNITION

- ☐ Remington Premier™ Copper Solid® Sabot Slugs
\$5 one box or \$10 two boxes
I have included _____ UPCs x 5.00 = \$ _____
- ☐ Remington Core-Lokt® Cartridges
2.50 one box or \$5 two boxes
I have included _____ UPCs x 2.50 = \$ _____



STEP 2. (Check box when complete)

- ☒ Include original cash register receipt(s) for each applicable rebate.
(No exceptions.)

STEP 3. (Check box when complete)

FIREARMS

- ☐ Include proof of purchase sticker(s) from the back of your owner's manual.

AMMUNITION

- ☐ Include original UPC label(s) from each box of the ammunition purchased.
(No exception.)

STEP 4. (Print clearly and check box when complete)

- ☐ Make sure all rebates are checked above and information completed below.

Your Name Robert P. Brindle Sr

Street Address 3525 Haystack Rd Apt No _____

City Mount Airy State NC Zip 27030

Phone 336-352-4233 Store Name Walmart

Email bbrindle2@yahoo.com

(If you would like to receive news of additional offers from Remington.)

STEP 5.

- ☐ Mail in this completed coupon with all applicable receipts, UPC labels and proof of purchase sticker to:

Remington®
Rebate Roundup Offer
1407 Airport Road, Suite 3150
Monroe, NC 28110



For inquiries regarding the status of the rebate go to www.remington.com/rebates or call 1-800-432-5807

Note: Please maintain a photocopy for your personal records of the information you are mailing. All submitted proofs of purchase become property of Remington and will not be returned. Remington is not responsible for lost, late, incomplete, damaged or misdirected mail. LIMIT ONE ENTRY PER OFFER PER PERSON, ADDRESS, OR HOUSEHOLD unless otherwise stated above. The entry for each offer can be submitted on one coupon, or separately on individual coupons. Allow 8 weeks for delivery. Offer good in the USA only. Offer void if cash register tape or proofs of purchase are reproduced. Offer void where prohibited, taxed or restricted by law. This offer is valid for end-users only. Rebates to clubs and associations not allowed. Excludes items won or purchased at or for fundraising banquet or similar event. Offer limited to product in stock during time of promotion. No rain checks. ©REMINGTON ARMS COMPANY, INC.

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PD CONSUMERS 065356924971 1.68 X X X X
POWER SCRAPER 004981821049 10.00 X X X X
HANDWRINNERS 009473307066 1.97 X X X X
BABY DOLL 004260713956 8.00 X X X X
SUBTOTAL 378.65
TAX 1 8.00 X 30.29
TOTAL 408.94
VISA TEND 408.94

REDACTED

VALIDATION -86X9 3078

PAYMENT SERVICE - E

CHARGE DUE 0.00

ITEMS SOLD 5

TC# 7076 1103 4934 0079 0232 1



We want you to pay the lowest price.
Ask about our price match policy.
11/10/09 12:22:04

CUSTOMER COPY

***** FIREARMS RETURN POLICY *****
All firearms sales are final.

