

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8086

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
286984	10/25/2012	10/26/2012	11/16/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Weldon	Reedy	3660 Birch St	Baker City	OR	97814		H 541-519-9897 W 541-519-3704, Kathy

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				

## PD

S Fired with safety Cause:4040 Other - Unspecified or Undetermined - Firearms Unknown  
on Concern:1005 Unexplained Discharge Safe ON

## C

11/8/12 Per letter with rifle, after purchasing the rifle in 2009 it immediately malfunctioned. They put it up until Oct 2012. A family member wanted to use it for hunting season. When they took it to sight in it malfunctioned again. When he loaded the mag with Rem .243 PL ammo, he chambered the 1st round and fired then the 2nd and fired, adjusted the scope and ejected the empty casing out of the rifle and firmly slid the bolt forward to chamber the 3rd round and the rifle discharged 10 ft in front of him. His finger was not on the trigger and the safety was on. He hadn't even locked the bolt down.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/243 WIN	85637	71472180	WC	8/13/2008 9:07:10 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BI-MART #711	SCOPE,RINGS,BASE,EXTRA MAG	U			

CONCERN:FIRED WHILE CLOSING BOLT WITH SAFETY ON

## Ammunition Information - None Defined

## Other Products Information - None Defined

## Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Refunding for rifle			379.00		11/16/2012	

## Repair/Replacement Cost Repair/Replacement Date

11/8/12 Will offer to replace with a 700 SPS or refund.cm 11/14/12 Spoke with Mr. Reedy, he wants a refund only. He gave me his wife's # to call regarding the receipt of price paid. I left a voice msg for Kathy with my fax, email and phone number.cm 11/16/12 Kathy called Bi-Mart where she purchased and they had the purchase date listed as Sept 25, 2008 however not the price. The dealer told her it would have retailed for \$379-\$399 at that time. I looked up our suggested retail for 2008 and it was \$339. Will refund \$379 as goodwill.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comm
Examination	Examiner		B.TRAVIS
	Exam Date		10/26/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4040	Other - Unspecified or Undetermined - Firearms	DURING INSP. AT BENCH RIFLE FOLLOWED DOWN WITH SAFETY ON AND WOULD FAIL THE SAFETY NULL TEST.
	Description		20" 243 WIN
	Date Code		WC

11/16 Sent signed  
6408 to J. King

Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	2 - MAGS
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Not Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	WILL FOLLOW DOWN WITH SAFETY ON
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	Other Remington	

October 14, 2012

8086

20"  
4.5"  
WC8/d

ATTN: Remington Arm Service Department

After we purchased this rifle it immediately malfunctioned, the first time it was fired. On 8/5/2009, we being lifetime Remington firearm owners knew that we could send it back to the manufacturer and it would be replaced or repaired we could count on it. We sent it back to on August 5, 2009 we have not used this rifle it has been in a gun safe, until 10/1/2012 when a family member wanted to use it for hunting season. When we all went out to sight in our rifles for the 2012 deer season, it malfunctioned again almost killing a family member who was standing off to the side not down range, When I loaded a magazine with newly purchased Remington .243 Win/powerlokt ammo. With the rifle pointing down range safely, I chambered the first round and fired then the second round and fired, adjusted my scope and ejected the empty casing out of the rifle and firmly slide the bolt forward to chamber the 3<sup>rd</sup> round the rifle discharged 10 ft in front of me, my finger was not on the trigger and the safety was on. I hadn't even locked the bolt down, it scared us so bad especially the family member that had the round hit 2 ft in front of him.

I am a retired law enforcement officer of 24 years and a range master who is currently selling 17 Remington brand firearms you need to make this right. I do NOT want your Remington Firearm back for the 3<sup>rd</sup> time. You need to send me a check back or a gift card for the value of this rifle combination Bushnell 3X9 scope-black.

You should know all of this was video taped by myself with a video recorder on a tripod with 5 witnesses. Who are also selling there remingtons.

We are all lucky that I follow the range rules and have had extensive law enforcement firearms training. Or this may not have ended with just this letter and the replacement of this firearm.

Weldon & Kathy Reedy  
3660 Birch St  
Baker City OR 97814

541-519-3704

Phone 541-519-9897

RECEIVED  
OCT 31 2012

BY: .....

Serial Number:

71472180

Model: 770



RE00286984













