PrintDisplay Page 1 of 2

> Remington Arms Co., Inc. Product Service

| Incident Joseph Schiebler 7557 Totmon Rd North Syracuse NY 13212 E joeschiebler@) Incident Information Claims Codes Repair Medical Treatment PI PD Cause: 4038 Could Not Duplicate Concern S Gun is going off without pulling trigger Concern: 1025 Safety Position C 11/6/12 Per letter with rifle, at a camp he had leaned the rifle against the wall, then after lunch he picked it up the rifle with both he barrel and it suddenly fired a round putting a hole in the roof. He wants either his money back or a similar value 30-06 that does not walker trigger.cm Firearm Information Mfg. Type Model/Ga. SKU Serial Bbl. DO Remington CF/BA 770/3006 SPRG 85656 71543504 OD 7/31/2009 1 Date Purchased Where Purchased Accessories Original Owner GANDER WAREHOUSE #1/Leban SCOPE, BASE, RINGS U CONCERN: GOING OFF WITHOUT PULLING TRIGGER Ammunition Information - None Defined Other Products Information - None Defined Settlement Remington/770/CF/BA | Medical Status ands on the ot have the | Contact schiebler@y ical ment own with both ha that does no | dical timer now e wit 6 tha | E jo Me Trea Unk | Age | Zip 13212 Repair Est. | State NY | Sicuse 1 | City North Syrace Concern rge - No Mention | Street 7557 Totmon Rd Codes ould Not Duplicate the Position I the rifle against | Last Name Schiebler Cause:4038 Concern:1025 | /25/2012 on First Name Joseph without th rifle, at a car | Date 5 10/ or Information Business t Information Claims is going off ing trigger Per letter with d it suddenly | RE# 286965 Customer Type Incident Incident I |
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| Cost Date | 711 V | 111 | | шсис | Dettie | | | | | | | | • | - |
| 41.15 11/14/2012 | | | | | | | | | | ement Repair | | _ | | |
| | | | | | | | | | 14/2012 | 11 | 41.15 | | | |
| 11/6/12 Per Ilion they could not duplicate the incident.cm 11/8/12 Per call to Schiebler, we will replace TPA to restore confidence no charge.cm | clean, test | confidence, | re co | resto | PA to | place T | will re | er, we w | call to Schieble | nt.cm 11/8/12 Pe | plicate the inci | y could not dup | • | |
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| Examiner B.TRAVIS | == | | | AVIS | B.TR. | | | | | | | | | |
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| Examination Product Type RF | | | | | _ | | | | | | - 11, | | 15= | Examina |
| Action Type A | | | | | | | | | | | | | :≒ | |
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| Cause 4038 Could Not Duplicate Concern | | | | | · | | | | | | | | | |
| Cause 4038 Could Not Duplicate Concern | | RG | PRG | 006 S | 22" 3 | | | | | | | Description | | |

False

False

Bulged

Bore Plugged

Barrel

| | Fired | False | |
|--------------|------------------------|----------------------------|-------|
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| Bolt | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| | Condition | Slightly Worn; Functioning | |
| Extractor | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| | Block Condition | Select | |
| Locking | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | Select | |
| | Condition | Select | |
| Magazine | Box Condition | Slightly Worn; Functioning | |
| | Exterior Condition | Slightly Worn; Functioning | |
| Overall | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | Select | |
| n | Condition | Slightly Worn; Functioning | |
| Receiver | Bulged | False | |
| - | Description | STANDARD SAFETY | |
| Safety | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | Select | N/A |
| | Notch | Slightly Worn; Functioning | |
| | Т- #- | Test Fired | False |
| Feeding Test | | False | |
| | Condition | Slightly Worn; Functioning | |
| Taionea | Pull | Select | 3.5# |
| Trigger | Altered | False | |
| | Sub-Assembly | Other Remington | |

Service Request

Remington Service PO Box 700

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.remington.com

This document is a minimary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

SR00032413

Service Request Number | Serial Number / Description

71543504

Model 770 RIFLE

8088

10/19/2012 Date of Request:

Date Printed: 10-19:2012

Customer: JOSEPH SCHIEBLER

7557 TOTMON RD

NORTH SYRACUSE, NY 13212 US

Destination:

Arms Services 14 Hoefler Ave

Bion, NY 13357 US

Email: JOESCHIEBLER@YAHOO.COM

-Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M100 - SEE CUSTOMERS LETTER

M295 - EVALUATE AND REPAIR

Service Request Section

GUN IS GOING OFF, WITHOUT PULLING THE TRIGGER.

Description

Warranty

Disc Amount

371543504

BY:----

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:

.00 .00

Est Sales Tax: Grand Total:

5.00

To Whom It May Concern:

I am returning this Remington 770 because of a very surreal experience in which the gun fired a round, without anything near the trigger mechanism.

I had just returned back to my Uncle's camp with a few guys as we normally do for lunch. We always lean our firearms against the wall in the bedroom to keep them away from traffic moving through the living room. After lunch we suited up to go out for our evening hunt. Lastly we went into the bedroom to get our firearms. I picked up my rifle with both hands on the barrel, and as I did, it suddenly fired a round, blasting through the roof of the camp. Thankfully, we always keep our firearms pointed in a safe direction, and nobody was injured during this occurrence. We were all visibly shaken though as my Uncle, and a couple other's had witnessed that there was nothing anywhere's near the trigger. It was 100% positive that the gun had just fired a round without any trigger contact.

I am not looking for anything other than fair. I do not want anything for the damage to the roof. I do not want to get my money back for the gun. Yet I also do not want anything to do with the walker trigger set-up as this experience was all too real. I do feel it is fair for me to ask for either:

- 1) the money I paid for the gun, to be discounted from the purchase of a Remington firearm that does not have the walker trigger.
- 2) an even exchange for a Remington rifle 30.06 of similar value (that does not have the walker trigger)
- 3) my current 30.06 to have the trigger replaced with the X-Mark Pro trigger

I certainly am not looking to just have my gun inspected, cleaned, or "fixed" and then returned to me to use with the walker trigger. I have recently researched what happened to me and stumbled upon some documentation that this (walker) trigger has given eerily similar experience to others. Given that it happened to me, I feel my request should be considered. I have always been a Remington guy and feel that this situation can be worked out fairly to allow me to continue my support for Remington products.

Thank you,

Joseph Schiedler Sou Ller

GANDER MOUNTAIN #253 (315) 698-1100 Mon-Sat 9am-9pm Sunday 10am -6pm

LAYAWAY SALE

LAYAWAY NUMBER 1006786
CUSTOMER NAME: j0SEPH Schiebler
PHONE: (315)247-1016

ADDRESS: 7561 Totman Rd CITY: N. Syracuse

STATE: NY ZIP: 13212

MODEL770 STAINLESSCAMO REALTREEAPHD30-06 047700856568 499.99 TC

SERIAL NUMBER 71543504

 SUBTOTAL
 \$499.99

 NY state tax 4.00%
 \$20.00

 COUNTY TAX 4%
 \$20.00

 LAYANAY SALE TOTAL
 \$539.99

LAYAWAY DEPOSIT \$200.00

TOTAL \$200.00 VISA \$200.00

REDACTED

LAYAWAY SALE 90 DAY PAYMENT DUE DATES: FEB 17/10 \$162.00 MAR 19/10 PICKED UP \$177.99

BALANCE DUE

\$339,99

All items on Layaway will be held for 90 days. If the items are not picked up within 90 days, the items will be returned to stock.

A \$25.00 restocking fee will be charged for all a cancelled layaways:

CUSTOMER COPY

ITEMS 1 Mike Delaney 12-19-2009 13:29:56 0253 25 533836 6947

Match and NIN \$10,000 or Carhartt Gear Enter for your chance to Win No Purchase Necessary. Ends 12-31-09 To play and for official rules visit www.gandermtn.com



GM#253 - Syracuse FFL# 6-16-00932 5864 Carmenica Drive

Cicero, NY 13039 (315) 698-1100

FIREARMS SALE

Date:

12/26/2009

4473#:

15752

Assoc. ID:

533884, Matt

Sold To: Joseph Dean Schiebler

7561 Totman Rd

North Syracuse, NY 13212

(315) 247-1016

| ventory Number | Manufacturer/Importer | Model | Type | Caliber/Gauge | Serial Number |
|-----------------------|--|------------------------------|--------------------------|----------------------------------|---|
| 7008565 | Remington Arms | Model 770 | Rifle | 30-06 Sprg | 71543504 |
| firearms sho | locking device or safety uld be stored unloaded a to children and any una | ind locked in a lo | cation that is bo | | e. For increased safety, ir ammunition and |
| Mountain is a warra | nty repair station for most firearm manu from the date of purchase. Please save | facturers. All used firearms | purchased from Gander | Mountain are guaranteed against | information and remember that Gander defects in materials and workmanship for dental damage, abuse, and barrel ruptures |
| In addition, all Gand | er Gunsmith Certified new firearms are | warrantied for an additional | 1 year on top of the man | ufacturer's warranty. All Gander | Gunsmith Certified used firearms are |

warrantied for 1 year from date of purchase. As a Gander Gunsmith Certified firearm, your firearm is under warranty until: 1212612012 Consistent with industry standards, ALL FIREARM SALES ARE FINAL. No refunds or exchanges can be honored. Each firearm manufacturer requires that you read their owner's manual I understand the safe method of operations, handling and care of the above firearm(s) and acknowledge receipt of above in satisfactory condition. Date:







