

Remington Arms Co., Inc.
Product Service
Legal Case #:7650

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
268913	5/25/2012	5/8/2012	5/29/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Dylan	Anderson	110 Gladiola	White Oak	TX	75693		H 903-720-3359

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when releasing safety	Cause:4006 Altered Adjustments or Components Concern:1007 Fired on Safe Release	Unknown	
C				

5/8/12 Per call from Anderson, this weekend he took his 700 out and it fired when he took the safety off. It has always had a light trigger pull since he bought it new. He bought it from a dealer who special ordered it for another customer. The dealer sighted it in, the customer took it out but did not like it. The dealer then sold it to Anderson.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	F6238421Z	RW	1/10/2003 6:18:53 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	EDGAR BROTHERS	SCOPE BASE	N			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

5/8/12 Mailing ARS.cm 5/31/12 Per Ilion, trigger assm dirty, sticky, rusty and set screws altered. Replace TPA, clean, test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/29/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENANCE
Barrel	Description		22" 270 WIN
	Date Code		RW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	METAL RUSTY,DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,RUSTY WILL FOLLOW DOWN
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED
Non-Remington Components	Description		SCOPE BASE

 frmREInquiry - Repair Inquiry

Repair Number: **RE00268913**

Serial: F6238421Z Model 700 Center Fire Caliber:
270 WIN

Repairman:

Verify Repair

Status: New 5/8/2012 4:56:44 PM

ADDRESS INFORMATION

Customer

Received from

[Return To](#)

Received from

Name: DYLAN ANDERSON

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Address 1: 110 GLADIOLA

110 GLADIOLA

Address 2: _____ PO Box: _____

PO Box:

City: WHITE OAK

WHITE OAK

State: TX Zip Code: 75693 Country: US

TX Zip Code: 75593 Country: US

[illegible]

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
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Problems Reported

Code	Desc
M123	FORWARD TO PRODUCT SE...

Problems Found

Code	Desc

Repair Notes

- Repairman's Comments

T.A. dirty, sticky, rusty + set
screws altered: replace TPA, close
+ test at $1\frac{1}{2}$ normal cost.

CSR Comments

RECEIVED
MAY 31 2012

BY: _____ Refresh Close

Refresh

Close

Serial:

F6238421Z

Model: 700



RE00268913

ARS LABEL REQUEST FORM

DATE:	05/08/2012	Service Request #	SR00019553
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	mittchelles	email address:	Christy.Mitchell@remington.com

Business:

Remington Service
PO Box 700
Madison, NC 27025-0700
www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:	DYLAN ANDERSON 110 GLADIOLA WHITE OAK, TX 75693 US SR00019553 Email: Christy
RETURN ITEM TO:	ILN Arms Services



4XX596 MAY 9, 2012 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969067715909
REF 1: SR00019553
REF 2:

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE CHRG:		SVC T/P USD
DV 0.00	COD 0.00	RS 0.50
DC 0.00	DGD 0.00	SD 0.00
AM 0.00	PR 0.00	SP 0.00
TOT PUB CHG 10.93	PUB+HANDLING	10.93

ATTN: Prod Serv #7650









