

Remington Arms Co., Inc.
Product Service
Legal Case #:6340

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
n/a		7/8/2011	7/5/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Donald	Ayersman	1125 Denver Ave.	Morgantown	WV	26505		H 304-282-5222

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064 Not Examined by Product Service		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

7/8/11: Customer called into Consumer Service. He stated he had FSR with rifle - no date given. No damage, No injury. He wants the bolt lock modification. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/	n/a	A6723185		2/9/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	JL GALEF SONS NY NY		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA						
Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Gun not returned to Ilion						
	Repair/Replacement Cost	Repair/Replacement Date				

7/8/11: Mailing ARS, letter, form. df 7/5/12: Gun not returned to Ilion. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

6340

Remington.


www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	7/7/2011	REQUESTED BY:	PAM
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE			
MEDIA XXXX			
COORDINATOR			
TO MAIL		I WILL MAIL	
DESCRIPTION:			
700			
A6723185			

LABEL INFORMATION

MAIL LABEL TO:	DONALD AYERSMAN 1125 DENVER AVE MORGANTOWN, WV 26505 304-282-5222
RETURN ITEM TO:	ILION SMP 

~~PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR~~



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	7/8/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE MEDIA COORDINATOR TO MAIL		I WILL MAIL XXXXXX	
DESCRIPTION: Ref# 6340 rifle			

LABEL INFORMATION

MAIL LABEL TO: Donald Ayersman 1125 Denver Ave. Morgantown, WV 26505 Phone: 304-282-5222
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

~~PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR~~

4XX596 JUL 8, 2011 ALL CURR USD 1 OF 1
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969067048498
REF 1: DONALD AYERSMAN/CD/DMF
REF 2: 6340/RIFLE

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE CHRG:	SVC T/P USD	
DV 0.00	COD 0.00	RS 0.50
DC 0.00	DGD 0.00	SD 0.00
AH 0.00	PR 0.00	SP 0.00
TOT PUB CHG 9.12	PUB+HANDLING	9.12

Remington Arms Co., Inc.
Product Service
Legal Case #:8192

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
n/a		11/26/2012	11/26/2012	11/17/2012			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Erica	Bader			AR			H 870-926-1247

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4064 Not Examined by Product Service		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

11/26/12: Customer stated she had a FSR w/rifle on 11/17/12. No damage, No injury. She took rifle to a gunsmith in her area & he could not find anything wrong with the trigger. She said that he replaced the trigger with an aftermarket trigger & charged her \$200 for the work. She stated she was upset that she had to pay for a new trigger when the gun was barely 2 years old, she still did not like the gun & was going to sell it. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/25-06	n/a	n/a		
Date Purchased	Where Purchased	Accessories	Original Owner			
			Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Customer had local gunsmith change the trigger						

Repair/Replacement Cost	Repair/Replacement Date

11/26/12: Gun is not coming back for exam. Customer stated she was not happy with it & was going to sell it. Her gunsmith changed the trigger to an aftermarket trigger. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment