PrintDisplay Page 1 of 1

Remington Arms Co., Inc. Product Service Legal Case #:6340

Case Inform										
	mation									
RE# Date Opened		ned I	Date Opened(PS)		sed Incider	Incident Date		Lit	Lit	Obsolete
n/a			7/8/2011	7/5/201	2					
Customer I	Information									
Type	Business	First Name	Last Name	Street	City	State	Zip	Age	(Contact
Incident Donald A		Ayersman	ersman 1125 Denver Ave.		Morgantown WV		26505 H 3		04-282-5222	
Incident In	formation									•
Claims			Codes		Repair Est.	Medica	Treatm	ent	Med	lical Status
PΙ					•					
PD	Ca	ause:4064 No	ot Examined by Pro	duct Service		7.7	•			
S	Co	oncern:1007 Fir	ed on Safe Release	;		Un	known			
C FSR										
7/8/11: Cus	stomer called	into Consume	r Service. He state	d he had FSR with	rifle - no date given.	No dama	ge, No is	njury. I	He want	s the bolt
lock modifi	ication. df							•		
	c									
Firearm Inf			Tr.	35 3 1/0	0777	.	0		D 11	2021
	Ifg.	Type Model/Ga		a. SKU n/a	j		rial 23 185	Bbl.	DOM 2/9/1979	
Remington			CF/BA 700/				A0/2	23183		219/19/19
Data D.	wahacad	TX71-	ara Durahasad	A nancon	oc Original (January				
Date P	urchased		e <mark>re Purchased</mark> .EF SONS NY NY	Accessori	es Original (U	Owner				
Date P	urchased				_	Owner				
f			EF SONS NY NY		_	Owner				
Ammunitio	on Informatio	JL GAL	LEF SONS NY NY		_	Owner				
Ammunitio	on Informatio	JL GAL	LEF SONS NY NY		_	Owner				
Ammunitio	on Informatio	JL GAL	LEF SONS NY NY			Owner	··· ··································			
Ammunitio Other Produ Settlement	on Informatio	JL GAL	EF SONS NY NY ned fined	Remington/700/0	U CF/BA	Owner Cash	ı	Reim. 1	Date	Cash Date
Ammunitio	on Informatio	JL GAL	EF SONS NY NY ned fined				_	Reim. I		Cash Date APV
Ammunitio Other Produ Settlement	on Informatic ucts Informa ement eturned to	JL GAL	EF SONS NY NY ned fined	Remington/700/0	U CF/BA	Cash	_			
Ammunitio Other Produ Settlement Settle Gun not re	on Informatic ucts Informa ement eturned to	JL GAL	LEF SONS NY NY ned fined Claims I	Remington/700/0	U CF/BA	Cash	_			
Ammunitio Other Produ Settlement Settle Gun not re Ilie 7/8/11: Mai	on Information ucts Inf	JL GAL on - None Defin tion - None De Release of C Repair/Repla Cost ctter, form. df 7	DEF SONS NY NY The defined Claims I accement Repair (75/12: Gun not retu	Remington/700/0 Release Date tir/Replacement Date	U CF/BA	Cash	_			
Ammunitio Other Produ Settlement Settle Gun not re Ilie 7/8/11: Mai	on Information ucts Inf	JL GAL on - None Defin tion - None De Release of C Repair/Repla Cost etter, form. df 7	DEF SONS NY NY The defined Claims I accement Repair (75/12: Gun not retu	Remington/700/0 Release Date tir/Replacement Date	U CF/BA	Cash	_			
Ammunitio Other Produ Settlement Settle Gun not re Ilie 7/8/11: Mai	on Information ucts Inf	JL GAL on - None Defin tion - None De Release of C Repair/Repla Cost etter, form. df 7	DEF SONS NY NY The defined Claims I accement Repair (75/12: Gun not retu	Remington/700/0 Release Date tir/Replacement Date	U CF/BA	Cash	_			

6340



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	7/7/2011	REQUESTED BY:	PAM
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECKONE MEDIA COORDINATOR	xxxx		
TO MAIL		I WILL MAIL	
DESCRIPTION:			
	700		
	A6723185		

LABEL INFORMATION

MAIL LABEL TO:	DONALD AYERSMAN 1125 DENVER AVE MORGANTOWN, WV 26505
	304-282-5222
RETURN ITEM TO:	ILION SMP
	6 FSC

APLEASE COMPLETE AND PARTS OF WHIS FORM PANDIS ENDITION HEMEDIA COORDINATOR AS THE SECOND PARTS OF THE PARTS



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:		7/8/2011	REQUESTED BY:	Dell
QUANTITY:		1	WEIGHT PER PKG:	10 lbs
PREASE CHECKON MEDIA COORDINATOR TO MAIL	_		I WILL MAIL	XXXXX
DESCRIPTION:	Ref# 6340 rifle			

LABEL INFORMATION

MAIL LABEL TO: Donald Ayersman
1125 Denver Ave.
Morgantown, WV 26505
Phone: 304-282-5222

RETURN ITEM TC Remington Arms
Attn: Product Service
Ilion, NY

RPLEASE COMPLETE ALL PARTS: OF THIS FORM: AND SEND TO THE MEDIA COORDINATOR VISION

JUL 8, 2011 ALL CURR USD ACT UT 10.0 LBS 1 OF 1 4XX596 SVC GNDCOM TRACKING# 124XX5969067048498 REF 1:DONALD AYERSMAN/CD/DMF REF 2:6340/RIFLE HANDLING CHARGE 0.00 SVC T/P USD SINGLE-PIECE PUB RATE CHRGS: RS 0.50 SD 0.00 COD 0.00 DV 0.00 DC 0.00 AH 0.00 TOT PUB CHG 9.12 0.00 DGD 0.00 SP 0.00 PR PUB+HANDLING 9.12

Remington Arms Co., Inc. **Product Service** Legal Case #:8192

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete

11/26/2012 n/a 11/26/2012 11/17/2012

Customer Information

Business Type First Name Last Name Street City State Zip Contact Incident Erica Bader H 870-926-1247 AR

Incident Information

FSR

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Cause: 4064 Not Examined by Product Service Concern:1007 Fired on Safe Release

Unknown

S C

11/26/12: Customer stated she had a FSR w/rifle on 11/17/12. No damage, No injury. She took rifle to a gunsmith in her area & he could not find anything wrong with the trigger. She said that he replaced the trigger with an aftermarket trigger & charged her \$200 for the work. She stated she was upset that she had to pay for a new trigger when the gun was barely 2 years old, she still did not like the gun & was going to sell it. df

Firearm Information

Mfg. Remington

Type CF/BA Model/Ga. 700/25-06

SKU n/a

Serial n/a

Bbl. DOM

Date Purchased

Where Purchased

Accessories

Original Owner

Y

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Reim. Cash Settlement Release of Claims Release Date Reimbursement Date Date Settlement **APV** APV

Customer had local gunsmith change the trigger

> Repair/Replacement Repair/Replacement Cost Date

11/26/12: Gun is not coming back for exam. Customer stated she was not happy with it & was going to sell it. Her gunsmith changed the trigger to an aftermarket trigger. df

Examination[Remington/CF/BA]

Part Sub-Part Code Comment

