

Remington Arms Co., Inc.
Product Service
Legal Case #:7852

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
277692	8/7/2012	8/20/2012	8/20/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Bonner	807 Hill Side St SW	Valdese	NC	28690		E david.bonner@ncsbins.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fired when releasing safety	Concern:1007 Fired on Safe Release		
C				

8/31/12 Per letter with rifle, he is not the original owner and he believes this rifle was made in the 1960's. While hunting several weeks ago he chambered a round and it did not feel like it went in smoothly. To make sure nothing was wrong he pushed the safety off to open the bolt and upon doing so the gun fired.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	230135	WN	8/1/1966
Date Purchased	Where Purchased	Accessories	Original Owner			
		2 PC. BASE & RINGS	N			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire at BLSM price						
	Repair/Replacement Cost	Repair/Replacement Date				
	99.94	8/31/2012				

8/31/12 Per Ilion, could not duplicate concern. Trigger assm very dirty and sticky causing parts to work sluggish. Replace TPA, clean and test fire at BLSM price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		8/20/2012
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		WN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009"
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY AND STICKY
	Pull	---Select---	4.5 LBS
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		2 PC. BASE AND RINGS

7852

2211
WPE/6
4.5
009**Subject:** Model 700 misfire [Incident: 111214-000143]**From:** Remington Information (info@remington.com)**To:** djbonner2@yahoo.com;**Date:** Thursday, December 15, 2011 8:49 AM

Recently you requested personal assistance from our on-line support center. Below is our response.

If this issue is not resolved to your satisfaction, you may reopen it within the next 7 days.

Thank you for allowing us to be of service to you.

To access your question from our support site, click here.

Subject

S# 230135

Remington Model 700

Model 700 misfire

RECEIVED
AUG 22 2012

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Discussion Thread

BY:.....

Response Via Email (Frank)

12/15/2011 08:49 AM

We regret you are experiencing a problem with your Remington product. We would like to speak to you in more detail regarding your inquiry. If you will please contact our Parts & Repair Department with your SERIAL NUMBER, at 1-800-243-9700 Mon-Fri 9-5 EST, our representatives can assist you with this matter.

Customer By Email (david bonner)

12/14/2011 08:26 PM

Hello, my name is David Bonner from North Carolina. I have an older Model 700 30-06 bolt action. It has a metal butt plate and although I am not the original owner, I believe it was probably made in the 1960's. While I was hunting several weeks ago I chambered a round and it did not feel like it went in smoothly. To make sure nothing was wrong I pushed the safety off to open the bolt and upon doing so the gun fired. Is there a fix to the problem with the <http://us.mg4.mail.yahoo.com/neo/launch>

12/15/2011

older safety system or is there something else I can do? I have had the gun for about 10 years and have never had any problems with it and love to carry it. Any info. you can provide would be appreciated!

Question Reference #111214-000143

Product Level 1: Other

Date Created: 12/14/2011 08:26 PM

Last Updated: 12/15/2011 08:49 AM

Status: Solved

----- We hope that this information will be helpful to you. If we can be of further assistance, please contact us at 1-800-243-9700, M-F, 9am-5pm EST. Remington Arms Co. -- America's Oldest Gunmaker 870 Remington Drive, Madison, NC 27025 1-800-243-9700 or 1-336-548-8700--FAX: 1-336-548-7801 Visit us in Remington Country at <http://www.remington.com/> REMEMBER, FIREARMS SAFETY DEPENDS ON YOU! Whether you are a beginner or an advanced user, our new Safety Section is a must for everyone. <http://www.remington.com/safety> -----

----- [---001:001844:42094---]

(*tacon*) *Alfredo*

(*Stack*) UPS

remove that safety / # 3720

Remington

14 Hoerler Ave

Ilion NY 13357

attn SMP program

*could not duplicate concern.
T.A. very dirty & sticky causing
parts to work sluggish. Replace
TPA, clean & test fire under BLP
for \$20. + ship*

Quote 12/15/2011

Serial
Number:

230135

Model: 700



RE00277692

inch





