

Remington Arms Co., Inc.
Product Service
Legal Case #:6618

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|-----|-------------|-----------------|-------------|---------------|---------|-----|----------|
| n/a | | 9/27/2011 | 7/5/2012 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-----------------|-----------|-------|-------|-----|----------------|
| Incident | | John | Brewer | 912 Calgary Way | Belvidere | IL | 61008 | | H 815-544-4814 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--------------|---------------------------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4064 | Not Examined by Product Service | Unknown | |
| S | Concern:1007 | Fired on Safe Release | | |
| C | FSR | | | |

9/27/11: Customer called in. He stated that he had spoken to a CSR a week ago & hasn't received a box or label. He stated his rifle has had FSR several times. No injury, No damage. He will let us examine gun but if he doesn't like our quote - he wants gun R as R. df

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|--------------------------|---------------|----------------|----------|------|-----|
| Remington | CF/BA | 700/3006 SPRG | 25773 | B6721030 | | |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | K MART ENTERPRISES 46801 | | Y | | | |

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Gun not returned to Ilion | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |

9/27/11: Mailing ARS, letter, form. Box order# 1255115. df 7/5/12: Gun not returned to Ilion. df

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
|------|----------|------|---------|



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

| | | | |
|--|--------------------|-----------------|--------|
| DATE: | 9/27/2011 | REQUESTED BY: | Dell |
| QUANTITY: | 1 | WEIGHT PER PKG: | 10 lbs |
| MEDIA COORDINATOR TO MAIL | I WILL MAIL XXXXXX | | |
| DESCRIPTION: | Ref# 6618 rifle | | |

LABEL INFORMATION

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|---|
| MAIL LABEL TO: John Brewer 912 Calgary Way Belvidere, IL 61008 Phone: 815-544-4814 |
| RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY |

4XX596 SEP 27, 2011 ALL CURR USD 1 OF 1
 SVC GND COM ACT WT 10.0 LBS
 TRACKING# 1Z4XX5969066744362
 REF 1: JOHN BREWER/CD/DMF
 REF 2: REF#6618/RIFLE

HANDLING CHARGE 0.00
 SINGLE-PIECE PUB RATE CHRGS:
 DV 0.00 COD 0.00 SVC T/P USD
 DC 0.00 DGD 0.00 RS 0.50
 AH 0.00 PR 0.00 SD 0.00
 TOT PUB CHG 9.61 PUB+HANDLING 9.61