

Remington Arms Co., Inc.
Product Service
Legal Case #:8213

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
290218	11/26/2012	11/28/2012	11/28/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jacob	Canter	8577 Newells Ln	Portage	MI	49002		H 269-615-5658 E jacobcanter@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Fired when he touched the trigger	Concern:1011 Improper Safety Design		
C				

12/11/12 Per note on SR, customer states the rifle fired when he touched the safety.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	B6348808	XB	12/7/1981
Date Purchased	Where Purchased	Accessories	Original Owner			
	FABER BROS CHICAGO ILL		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	32.81	12/11/2012				

12/11/12 Per Ilion, could not duplicate concern. Action dirty. Replace TPA, clean, test at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/28/2012
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		XB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

frmREInquiry - Repair Inquiry

Repair Number: RE00290218

Serial: B6348808 Model 700 Center Fire Caliber: 7
MM REM MAG LH Produced: 12/07/1981 SKU: 20000

Repairman:

Verify Repair

Status: New 11/19/2012 11:08:08 AM

8213

ADDRESS INFORMATION

Customer		Received from	Return To	Received from	
Name:	JACOB CANTER		JACOB CANTER		
Address 1:	8577 NEWELLS LANE		8577 NEWELLS LANE		
Address 2:		PO Box:		PO Box:	
City:	PORTAGE		PORTAGE		
State:	MI	Zip Code:	49002	Country:	US

FFL: 01011900

Contact / Condition Problems Estimate History / Status Shipping / Billing

Contact Information

Phone: 269 615 5658
Fax:
Email: jacobcarter@yahoo.com
Comments:

Received Condition

Good

Condition Notes

CSR Notes: Customer states the rifle fired when he touched the safety.

Accessories Received

Code	Desc	Qty
A007	With Stud	2

RECEIVED
NOV 29 2012

could not dis. concept
act. daily, replace TPA,
clean bolt under BCP,
lock 20. +

Repair Search

BY:

Refresh

Close

Serial Number:

B6348808

Model: 700



RE00290218

24"
XB12/81
GA
1012





