

Remington Arms Co., Inc.
Product Service
Legal Case #:7258

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
253363	1/10/2012	1/11/2012	1/11/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Chatsworth Stg Goods		Chatsworth Stg	300 South 3rd Ave	Chatsworth	GA	30705		E chatsworthpawm@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fires on bolt closing	Concern:1008 Fired on Bolt Closing	Unknown	
C				

1/26/12 Per note on SR, when closes the bolt the gun fires.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25851	D6232050	AQ	3/28/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	BANGERS LP		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

1/26/12 Per Ilion, could not duplicate concern. Trigger assm dirty, parts work sluggish. Replace TPA, clean, test fire at 1/2 normal cost

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/11/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		AQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Magazine	Condition	--Select--	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,PARTS WORK SLUGGISH
	Pull	--Select--	6#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801 www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS YOUR RECORDS.

Service Request Number / Description		Date of Request	
SR00008160	D6232050	01/03/2012	
Model 700 RIFLE Caliber: 270		Date	Printed 01/03/2012
Customer: CHATSWORTH SPORTING GOODS 300 SOUTH 3RD AVE CHATSWORTH, GA 30705 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email: chatsworthpaw@yahoo.com		Email:	

2211
AQ3/96
6#
010

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M993 - BOLT

Service Request Section
When closes the bolt the gun fires.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number: D6232050
Model: 700



RE00253363

could not duplicate concern
T.A. dirty parts work sluggish
up bore TPA, clean + test fire
AT 1/2 normal cost

Quote

RECEIVED
JAN 3 2012

BY: _____

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00





