

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7963

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		9/24/2012					

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Rick	Creekmore	4745 Ivan St.	Cocoa	FL	32927		C 321-750-1722

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

9/24/12: Customer called in. He inherited his M/700 from his dad. He stated his dad experienced a FSR with the rifle & customer stated he experienced one also. No daamage, No injury. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM MAG	25777	C6474984		12/12/1989
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPORTS HQ. INC., #2		N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

9/24/12: Sending box, ARS & forms from Madison. df 1/15/13: Bonnie Martin called. When I sent the customer the rifle box with paperwork inside from the Madison mailroom, the customer's address was picked up by the system for the next 3 guns that were shipped out. Bonnie has been in touch with the customer & he will not provide her information on where the guns are located. Bonnie has proof that he accepted them along with my rifle box & paperwork. He said that he has been inconvenienced & wants restitution but would not say what. He told Bonnie the 3 guns that do not belong to him are with a FFL dealer & he would have that dealer call her. He would not give Bonnie the dealer's phone #. Customer has not shipped his rifle in for exam. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



United States

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Tracking Number

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## Tracking Detail

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1Z4XX5960300041498

Updated: 01/15/2013 8:39 A.M. Eastern Time

## Delivered

Delivered On:  
Thursday, 09/27/2012 at 1:43 P.M.[Request Status Updates »](#)Left At:  
Met Customer Man[Proof of Delivery](#)

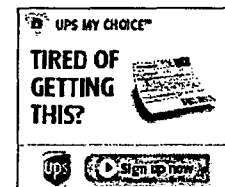
## Shipping Information

To:  
COCOA, FL, US

## Shipped By

[UPS Ground](#)

## Additional Information

Multiple Packages: 3  
Shipped/Billed On: 09/25/2012  
Type: Package  
Weight: 1.60 lbs

## Shipment Progress

[What's This?](#)

## Packages in this Shipment (Total Packages: 3)

Select a tracking number to see the detail for another package.

Tracking Number	Reference	Status ▼	Shipped	Scheduled	Service	Weight
<a href="#">1Z4XX5960300041505</a>		Delivered	09/25/2012		UPS Ground	9.60 LB
<a href="#">1Z4XX5960300041514</a>		Delivered	09/25/2012		UPS Ground	20.00 L

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## ARS LABEL REQUEST FORM

DATE: 09/24/2012	Service Request # SR00030002
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm	email address: I WILL MAIL LABEL

<b>Business:</b>	Remington Service PO Box 700 Madison, NC 27025-0700 <a href="http://www.Remington.com">www.Remington.com</a>
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### LABEL INFORMATION

<b>MAIL LABEL TO:</b>	RICK CREEKMORE 4745 IVAN ST. COCOA, FL 32927 US SR00030002  Email:
<b>RETURN ITEM TO:</b>	ILN  Arms Services



4XX596 SEP 24, 2012 ALL CURR USD 1 OF 1  
 SVC GND COM ACT WT 10.0 LBS  
 TRACKING# 124XX5969066266209  
 REF 1:SR00030002  
 REF 2:  
  
 HANDLING CHARGE 0.00  
 SINGLE-PIECE PUB RATE CHRG: SVC T/P USD  
 DV 0.00 COD 0.00 RS 0.50  
 DC 0.00 DGD 0.00 SD 0.00  
 AH 0.00 PR 0.00 SP 0.00  
 TOT PUB CHG 10.78 PUB+HANDLING 10.78

**ATTN: Product Service**



# ShipRequest™



Ship To: RICK CREEKMORE  
Company:  
Address 1: 4745 IVAN ST.  
Address 2:  
Address 3:  
City: COCOA  
State/Province: Florida  
ZIP/Postal Code: 32927  
Country: United States  
email:  
Phone:  
Account: 230145  
Package Type: Package  
Address Type: Residential  
Deliver By: Thu, September 27, 2012  
Package ID: 8853

Special Instructions:

Sender Name: Dell Marie Fulcher  
email: dell.fulcher@remington.com  
Prepared By: Dell Fulcher  
Phone: 336-548-8686

Del. 9/27/12  
↑

Date: 09-25-12 1 lb 9.3 oz		Base :\$	6.74
Acct # : 230145		Spc S:\$	0.00
Cust # : 0DL0000009800		Addl :\$	0.00
Zip/Zone: 32927 / 4			
Trk # : 1Z4XX5960300041498		Total \$	6.74
Pkg ID #: 8853			
Service : UPS Ground			