

Remington Arms Co., Inc.
Product Service
Legal Case #:8096

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
287196	10/26/2012	10/29/2012	10/29/2012				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ronald	Dubuque	33 Adam School Rd	Grand Isle	VT	05458		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when safety was released	Cause:4013 Broken or Missing Parts		Unknown
C		Concern:1007 Fired on Safe Release		

11/8/12 Per note on SR, consumer claims when flipped from safe to fire, the rifle fires.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700/54 CAL	27582	ML009351	PQ	6/4/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICKS CLOTHING & SPORTING GOODS	AFT MKT 209 KIT	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion, check over and repair TPA at no charge.

Repair/Replacement Cost	Repair/Replacement Date
34.21	11/8/2012

11/8/12 Per Ilion, connector broken. Check over and repair TPA at no charge.cm

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/29/2012
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4013	Broken or Missing Parts	CONNECTOR BROKEN
Barrel	Description		24" 54 CAL SS
	Date Code		PQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	AFT MKT
	Shroud	---Select---	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR BROKEN
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		AFT MKT 209 KIT

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



PQ4

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00031989
Serial Number / Description ML009351
Model 700ML RIFLE Caliber: 54

8096

Date of Request: 10/16/2012
Date Printed: 10/16/2012

Customer:
RONALD DUBUQUE
33 ADAM SCHOOL RD
GRAND ISLE, VT 05458 US

Destination:
Arms Services
14 Hoefer Ave
Ilion, NY 13357 US

Email:

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M993 - SAFETY

Service Request Section
CONSUMER CLAIMS WHEN FLIPPED FROM SAFE TO FIRE, THE RIFLE FIRES.

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:
ML009351
Model: 700ML



RE00287196

RECEIVED
OCT 31 2012

BY:

connection is broken.
check out + rep. TPA
AT N/C

#23045

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

11106 STATE ROUTE 40 SCHAGTICOKE, NY 12154
3 MILES NORTH OF SCHAGTICOKE
SPECIALIST IN FIREARMS, RELOADING EQUIPMENT & SUPPLIES
PHONE (518) 753-4402
FAX (518) 753-4403

Name STEVE SIVONS
Address 1598 Cty Rte 49
ARGYLE NY 12809

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RETD.	PAID OUT
pm	X					
Quantity	DESCRIPTION				PRICE	AMOUNT
1	54 cal Remington # ML009351					249.95
1	PIRODoy 54/60 Pellets					22.95
1	Black Powder solvent					5.99
1	54 cal Hornady sub					6.49
1	Boss Butte R					7.49
1	straight line Lopper					8.95
1	No 11 magnum					3.29
						<u>305.11</u>
PAID CH 1429						
					TAX	22.12
					TOTAL	327.23

0003722

Rec'd by _____

Form # NC-3501

Thank You

Reorder from **PAXAR** (800) 543-8650