

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7664

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		5/15/2012		5/15/2012			

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Teddy W.	Edwards	109 Sage Creek Trail	Mount Airy	NC	27030		H 336-352-3477

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S FBC & FSR	Concern:1008 Fired on Bolt Closing			
C				

5/15/12: Customer called in. He stated the rifle is about 15 years old and it will fire on bolt closing & fire on safe release. No injury or damage reported. He feels this is a manufacturers defect & wants it repaired under warranty. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

5/15/12: The customer wanted me to guarantee the rifle would be repaired under warranty before it came in for exam. I could not do that so he refused the offer of a pre-paid shipping label & a box to get the gun in for exam. He stated he has read about the M/700's on Google & feels that we should have a recall like Ford has done. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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