

Remington Arms Co., Inc.
Product Service
Legal Case #:7875

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
280910	9/4/2012	8/21/2012	9/5/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Fort Huffstetler Adventures	Mgr - Tonya	Fort Huffstetler	1150 W. Jefferson St.	Brooksville	FL	34601		W 352-796-4100 F 352-796-4102 E fhuffstetleradvtr@tampabay.rr.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			Unknown
S FSR	Concern:1007 Fired on Safe Release			
C				

8/21/12: Dealer called in. Consumer stated gun had FSR about a month ago. No injury, No damage. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	26287	S6509787	RY	11/29/2004 10:10:15 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	HICKS INC	TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair at a discount						
	Repair/Replacement Cost	Repair/Replacement Date				

8/21/12: Mailing ARS & forms. df 9/17/12: Per Ilion - Could not duplicate concern. Can offer to replace TA to restore confidence in rifle at 1/2 normal cost - quote. Customer spoke to a CSR & had gun returned as received on 9/5/12. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		8/5/2012
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	APPEARS TO NOT HAVE THE ORIGINAL FIRING PIN. BOLT HAS A CARBON STEEL FIR PIN NOT SS
Barrel	Description		22" 3006 SPRG SS
	Date Code		RY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

7875

COPY

224
7/24/01
5#
.012

August 21, 2012

Fort Huffstetler Adventures
Attn: Tonya
1150 W. Jefferson St.
Brooksville, FL 34601
Phone: 352-796-4100

Ref: # 7875, Model 700, Serial # S6509787

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our facility for examination and service request.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results. I will contact you once I get the report.

I hope this action will keep you a loyal Remington customer.

Sincerely,
Dell Fulcher
Consumer Affairs Administrator
Remington Arms Co., LLC
Phone: 1-800-243-9700 press 0 and ask for ext 8686
Fax: 336-548-7872

Serial
Number:

S6509787

Model: 700



RE00280910

could not duplicate concern.
can offer to replace TPA to
restore confidence in rifle
at 1/2 normal cost.

RECEIVED Q
SEP 17 2012

BY:

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00027163	Serial Number / Description S6509787 Model 700 Center Fire Caliber: 3006	Date of Request: 08/22/2012 Date Printed: 08/22/2012
Customer: FORT HUFFSTETTLER ADVENTURES ATTN: TONYA 1150 W. JEFFERSON ST. BROOKSVILLE, FL 34601 US Email:	Destination: Arms Services 14 Hoeffer Ave Ilion, NY 13357 US Email:	
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.		
Reason For Return M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION		
Service Request Section Product Service # 7875		
Parts And Service Details		
Material	Type	Description
		Qty Needed
		Warranty
		Price
		Disc
		Amount
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.		Sub Total: .00 Est Sales Tax: .00

Model Number: 700		Serial Number: 56509787	
Name: Ft. Huffstetter Adv.		Date of Purchase: 7	
Address (no PO Boxes): 1150 West Jefferson St.			
City: Brooksville		State: FL	Zip: 34601
Phone (Daytime): 352 796 4100		Fax: 352 796 4102	
E-mail Address: Fhuffstetteradvtr@tampabay.rr.com			
Please describe your problem:			
<p>Gun owner: John Cameron (352) 795-8628 Gun discharges when moving from safe to fire - Accidental Discharge - Trigger</p>			
500 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
<input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.			
:: Record the serial number of your firearm before sending it.			
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)			
:: Remove all accessories from your firearm to prevent loss or damage.			
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			
<input type="button" value="Print"/>		<input type="button" value="Reset"/>	

Shipped w/ hard case

U.S. Department of Justice
Bureau of Alcohol, Tobacco, Firearms and Explosives

Federal Firearms License
(18 U.S.C. Chapter 44)

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 478), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICES" on reverse.

Direct ATF Correspondence To	ATF - Chief, FFLC 244 Needy Road Martinsburg, WV 25405-9431	License Number	1-59-053-01-3H-06768
Chief, Federal Firearms Licensing Center (FFLC)	<i>[Signature]</i>	Expiration Date	August 1, 2013

Name
FORT HUFFSTETLER ADVENTURES LLC

Premises Address (Changes? Notify the FFLC at least 30 days before the move.)
1150 WEST JEFFERSON ST
BROOKSVILLE, FL 34601

File Copy only
Remington Arms

Type of License
01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

Purchasing Certification Statement
The licensee named above shall use a copy of this license to assist a transferor of firearms to verify the identity and the licensed status of the licensee as provided by 27 CFR Part 478. The signature on each copy must be an original signature. A faxed, scanned or e-mailed copy of the license with a signature intended to be an original signature is acceptable. The signature must be that of the Federal Firearms Licensee (FFL) or a responsible person of the FFL. I certify that this is a true copy of a license issued to the licensee named above to engage in the business specified above under "Type of License."

Mailing Address (Changes? Notify the FFLC of any changes.)
FORT HUFFSTETLER ADVENTURES LLC
1150 WEST JEFFERSON ST
BROOKSVILLE, FL 34601

Tresha Paulette Huffstetler *Managing member*
Licensee/Responsible Person Signature Position/Title
Tresha Paulette Huffstetler *6-22-10*
Printed Name Date

Previous Edition is Obsolete

FORT HUFFSTETLER ADVENTURES LLC, 1150 WEST JEFFERSON ST, BROOKSVILLE, FL 34601-1502, 1-59-053-01-3H-06768, August 1, 2013, 01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

ATF Form 8 (5310.11)
Revised September 2008

ARS LABEL REQUEST FORM

DATE: 08/22/2012	Service Request # SR00027163
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm	email address: I WILL MAIL LABEL

Business:

Remington Service
PO Box 700
Madison, NC 27025-0700
www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:

FORT HUFFSTETLER ADVENTURES
ATTN: TONYA
1150 W. JEFFERSON ST.
SR00027163
BROOKSVILLE, FL 34601 US
Email:

RETURN ITEM TO:

ILN
Arms Services



4XX596 AUG 22, 2012 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969067206656
REF 1: SR00027163
REF 2:

HANDLING CHARGE 0.00			
SINGLE-PIECE PUB RATE CHRG:			
DY 0.00	COD 0.00	SVC T/P USD	RS 0.50
DC 0.00	DGD 0.00	SD 0.00	
AH 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 10.88		PUB+HANDLING	10.88

ATTN: Product Service





