			Re	mington Arms Co., I Product Service Legal Case #:8348	nc.					
Case Inform	nation									
RE# 292660	Date Open 12/12/201		te Opened(PS) 12/13/2012	Date Closed 1/6/2013	Incider	t Date	Pr	e Lit	Lit	Obsolete
Customer In	nformation									
Type	Business	First Name	Last Name	Street	City	State	Zip	Age	0	Contact
Reporter	Gander Mtn.		Gander Mtn.	3602 S. Hwy 41	Terre Haute	IN	47802		W 81	2-237-0940
Incident Inf	ormation									
Cla	ims		Codes		Repair Est.	Medic	al Treat	ment	Me	dical Status
PI										
PD Shot in house		Cause:4038 Could Not Duplicate Concern		71-1						
S FBO C		Concern:1020) Fired on Bolt Op	ening	Unknown					

Gander Mtn sent gun in for consumer. Consumer stated gun is firing when the bolt is being opened, shot in house, consumer not happy, very concerned, consumer mentioned a possible recall on this firearm. df

Mfg. Bominaton	Туре	Model/Ga.	SKU	Serial Bbl. DOM
Remington Date Purchased	CF/BA Where Purchased	700/3006 SPRG Accessories	n/a Original Owner	A6625462 PQ 6/22/1978
	TG/Y STORES CO OKLA CITY OK	SCOPE,SEE THRU RINGS.TWO PIECE BASE,SLING	U	
CONCERN: FB	O.SHOT IN HOUSE			
Ammunition Inf	formation - None Defined			
Other Products	Information - None Defined			
Settlement				
		Remington/700/CF/BA		
			Cash	Raim Data Cash Data

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV	
Replace TA, clean & test fire @ n/c - goodwill gesture							
	Repair/Replacement Cost	Repair/Replacement Date					
		Date					
	\$50						
1/6/13: As a gesture of goodwill - replace TA, clean & test fire at n/c. No recall on firearm. df							

Examination[Remington/CF/BA]

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Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		12/13/2012
Examination	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
	Description		22" 3006 SPRG
	Date Code		PQ
Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	

1/6/2013

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	Fired while Obstructed]	-
	Muzzle/Crown Condition	Slightly Worn; Functioning]
	Firing Pin	Slightly Worn; Functioning]
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning]
	Handle	Slightly Worn; Functioning]
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning]
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False]
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select]
	Exterior Condition	Slightly Worn; Functioning	TOP SCOPE CAP MISSING WHEN REC'D
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
	Condition	Slightly Worn; Functioning]
Receiver	Bulged	False]
G - F- +-	Description		BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Lift	Select	N/A
Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	DIRTY
_ .	Pull	Select	6#
Trigger	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	Ĵ
Non-Remington Components	Description		SCOPE,SEE THRU RINGS.TWO PIECE BASE,SLING

1/6/2013

GANDERMTN."

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726 14 Hoefler Ave

llion, NY 13357

Attn:

Date Shipped: 12/06/2012

Phone: (888) 888-8888

FIREARM INFORMATION:

Manufacturer: Remington Model: 700 Type: Rifle Cal/Ga.: .30-06cal Serial Number: A6625462 Cased?:

DESCRIPTION OF ITEM RETURNED:

scoped remington 700 with sling

REASON FOR RETURN:

Gun is firing when bolt is being opened. Shot in house, customer not happy. Very concerned. Customer mention a possible recall on this firearm

ATTENTION VENDOR

Please contact me with any questions or concerns.

(812) 237-0940

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence: SHIP TO ABOVE ADDRESS

Forward all invoices to: Gander Mountain

Attn: Roy Christensen 6801 120th Ave Kenowha, WI 53140

ECE DEC 1 9 2012

BY:----





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Service Request

Service Order # 4074

RETURN SHIP TO:

Gander Mountain, FFL# 4-35-167-01-4B-01794 Attn: Gun Parts Dept. 3602 S. Hwy 41 Terre Haute, IN 47802

Gunsmith SO# 4074

GM#270 - Gander Mountain 3602 S. Hwy 41 Terre Haute, IN 47802 (812) 237-0940 Gunsmith:

GANDERMTN."

DATES:

11/29/2012

Acquired:

Apx Comp:

Completed:

Cust. Called: Disposed:

* Transferred Status *

CUSTOMER INFORMATION:

 Home #:
 (812) 448-2699
 Day #:

 Name:
 brannan, robert

 Address:
 11668 N county road 300 w

brazil, IN 47834

FIREARM	NFORMATION:					
Manufactu	rer: Remington	Туре:	Rifle	Serial Number:	A6625462	
Model:	700	Cal/Ga.:	.30-06c	al Firearm Value:	\$0.00	Cased?:

Condition: good

Description: scoped remington, 700

Service Description: Gun is firing when bolt is being opened. Shot in house, customer not happy. Very concerned

Customer mentioned a possible recall on this firearm.

		LABOR	
	UPC	Description	Amount
j		Labor Sub Total:	\$0.00

Labor Notes:

	PARTS	
UPC	Description	Amount
	Parts Sub Total:	\$0.00

Parts Notes:

	TOTALS		
* Notice*	Labor Sub Total:	\$0.00	
ID is required when picking	+ Parts Sub Total:	\$0.00	
up a firearm.	Total:	\$0.00	
up a meann.	- Deposit Amount:	\$0.00	
	Amount Due:	\$0.00	

* Does not include Sales Tax *

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferee's (buyer's) for a nominal fee. Transferee's may also supply their own secure gun storage or safety device.

SIGNAMORE DATE :		
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