

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8300

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 292016 | 12/8/2012   | 12/10/2012      | 12/10/2012  |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street        | City     | State | Zip   | Age | Contact        |
|----------|----------|------------|-----------|---------------|----------|-------|-------|-----|----------------|
| Incident |          | Frederick  | Gies      | 1781 Irwin Rd | Standish | MI    | 48658 |     | H 989-846-1611 |

## Incident Information

| Claims | Codes   | Repair Est. | Medical Treatment | Medical Status |
|--------|---|-------------|-------------------|----------------|
| PI     |   |             |                   |                |
| PD     | Cause:4038 Could Not Duplicate Concern                          |             | Unknown           |                |
| S      | Fired when taking safety off Concern:1007 Fired on Safe Release |             |                   |                |
| C      |   |             |                   |                |

12/27/12 Per letter with rifle, gun fired when switching from safe to fire.cm

## Firearm Information

| Mfg.           | Type                        | Model/Ga.                           | SKU            | Serial Bbl. | DOM          |
|----------------|-----------------------------|-------------------------------------|----------------|-------------|--------------|
| Remington      | CF/BA                       | 700/35 WHELEN                       | n/a            | C6273420    | OI 7/26/1988 |
| Date Purchased | Where Purchased             | Accessories                         | Original Owner |             |              |
|                | OUTDOOR SPORTS HQ. INC., #1 | TWO PIECE BASE,BOTTOM HALF FRT RING | U              |             |              |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

| Settlement  | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion, can offer to replace TPA, clean, test at 1/2 normal cost |                         |                         |               |                 |                |               |
|   | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |

12/27/12 Per Ilion, could not duplicate concern. To restore confidence in rifle, can offer to replace TPA, clean, test at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

| Part        | Sub-Part               | Code                        | Comment       |
|-------------|------------------------|-----------------------------|---------------|
| Examination | Examiner               |                             | B.TRAVIS      |
|             | Exam Date              |                             | 12/10/2012    |
|             | Product Type           |                             | RF            |
|             | Action Type            |                             | A             |
|             | Assigned To            |                             | J.BALIO       |
| Cause       | 4038                   | Could Not Duplicate Concern |               |
| Barrel      | Description            |                             | 22" 35 WHELEN |
|             | Date Code              |                             | OI            |
|             | Bore Plugged           | False                       |               |
|             | Bulged                 | False                       |               |
|             | Fired                  | False                       |               |
|             | Fired while Obstructed |                             |               |
|             | Muzzle/Crown Condition | Slightly Worn; Functioning  |               |

|                          |                    |                            |                                     |
|--------------------------|--------------------|----------------------------|-------------------------------------|
| Bolt                     | Firing Pin         | Slightly Worn; Functioning |                                     |
|                          | Shroud             | Slightly Worn; Functioning |                                     |
|                          | Face               | Slightly Worn; Functioning |                                     |
|                          | Handle             | Slightly Worn; Functioning |                                     |
|                          | Stop               | Slightly Worn; Functioning |                                     |
| Extractor                | Condition          | Slightly Worn; Functioning |                                     |
|                          | Cut Condition      | Slightly Worn; Functioning |                                     |
|                          | Ext/Eject Test     | False                      |                                     |
| Locking                  | Block Condition    | ---Select---               |                                     |
|                          | Lug Condition      | Slightly Worn; Functioning |                                     |
|                          | Notch Condition    | ---Select---               |                                     |
| Overall                  | Exterior Condition | Slightly Worn; Functioning |                                     |
|                          | Stock Condition    | Slightly Worn; Functioning |                                     |
|                          | Fore End Condition | ---Select---               |                                     |
| Receiver                 | Condition          | Slightly Worn; Functioning |                                     |
|                          | Bulged             | False                      |                                     |
| Safety                   | Description        |                            | STANDARD SAFETY                     |
|                          | Function           | Like new; Functioning      |                                     |
| Sear                     | Lift               | ---Select---               | .011                                |
|                          | Notch              | Slightly Worn; Functioning |                                     |
|                          | Tests              | Test Fired                 | False                               |
| Feeding Test             |                    | False                      |                                     |
| Trigger                  | Condition          | Slightly Worn; Functioning |                                     |
|                          | Pull               | ---Select---               | 5#                                  |
|                          | Altered            | False                      |                                     |
|                          | Sub-Assembly       | M/700 Non-Bolt Lock        |                                     |
| Non-Remington Components | Description        |                            | TWO PIECE BASE,BOTTOM HALF FRT RING |

# Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:336-548-7801 [www.Remington.com](http://www.Remington.com)

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS YOUR RECORDS.

|  |                                    |  |
|--|------------------------------------|--|
| <b>Service Request Number</b>  | <b>Serial Number / Description</b> | <b>Date of Request</b>   |
| SR00036686   | C6273420                           | 1/28/2012  |
|  | Model 700                          | <b>Date Printed</b> 1/28/2012  |
| <b>Customer:</b><br>GIES FREDRICK<br>1781 IRWIN RD<br>SPANDISH, MI 48658 US<br><i>STANDISH MI 48658</i><br>Email: papagoose@ejourney.com |                                    | <b>Destination:</b><br>Arms Services<br>14 Hoefler Ave<br>Ilion, NY 13357 US<br>Email: |

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be rep. returned. If not, you will be contacted with an estimate before work is performed.

**Reason For Return**  
M994 - EVALUATE

**Service Request Section**  
GUN FIRED WHEN SWITCHING FROM SAFE TO FIRE

| Parts And Service Details |      |             | Qty    | Warranty | Price | Disc | Amount |
|---------------------------|------|-------------|--------|----------|-------|------|--------|
| Material                  | Type | Description | Needed |          |       |      |        |

Serial Number:

C6273420

Model: 700



RE00292016

RECEIVED  
DEC 11 2012

BY:.....

could not disp concern.  
To restore confidence in  
rifle can offer to rep TRA,  
clean test at 1/2 normal  
cost.

|                     |               |
|---------------------|---------------|
| Sub Total:          | .00           |
| Est Sales Tax:      | .00           |
| <b>Grand Total:</b> | <b>\$ .00</b> |

11/28/2012

PS 27782

# FRANK'S *True Value* HARDWARE CO.

Tru-Test Paints and Lawn Chief Mowers  
Sporting Goods, Electrical & Plumbing Supplies  
Phone 879-2551 • Pinconning, Mich. 48650

Date 9-1 1988

M FRED GIES

No. Purchase Agreement

Reg. No. QUOTE ACCOUNT FORWARDED

|    |                   |           |
|----|-------------------|-----------|
| 1  | REMINGTON         |           |
| 2  | MODEL 700 CLASSIC |           |
| 3  |                   |           |
| 4  | Rifle .35 Whelen  |           |
| 5  |                   |           |
| 6  | SERIAL #C6273420  |           |
| 7  |                   |           |
| 8  |                   | 429.95    |
| 9  | 1 Simmons scope   | 69.95     |
| 10 | 1 mounts          | 19.95     |
| 11 |                   |           |
| 12 |                   | 519.85    |
| 13 | Tax               | 20.80     |
| 14 | Total →           | \$ 540.65 |
| 15 |                   |           |

Your account stated to date. If error is found return at once.  
REID PAPER CO., SAGINAW, MI. 48606

12-3- 2012

Arms Services  
Sr#SR00036686  
14 Hoefler Ave  
Ilion, NY 13357 US

Remington Services,

I'm sending back my model 700 Classic SR C6273420 for reason of Safety , on 11-20 – 2010, I got out of the truck put two rounds in the mag- bolted a round in the chamber took the safety off and the Gun ( 700) fired and thank goodness it was pointed at the ground, I did not know what to think at the time Now this happened again to me on 11-16-2012 the 2<sup>nd</sup> day of our deer season I had a buck come by me picked up the 700 took the safety off and BANG, I my note that my finger was on the out side of the trigger guard as always I must say that it is not me, it is the problem with the gun and it's safety system. Two times of taking the safety off and the gun firing the round in the chamber is 100% to many times , after 11-16-12 I put the 700 back in the case and have not used it sense.

If I have to pay for a new Safety system then I'm OK with that, but I fell it's a problem with Remington and its safety system . I love this gun, and I have three other Remington guns and I take great pride in my owner ship of Remington fire arms.

Frederick B. Gies  
1781 Irwin Rd.  
Standish MI. 48658  
PH. 989-846-1611





