

Remington Arms Co., Inc.  
Product Service  
Legal Case #:7388

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
258216	2/10/2012	2/13/2012	2/13/2012				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Don	Jett	1792 Northstate Hwy F	Ash Grove	MO	65604		E jettashgrove@aol.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			Unknown
S	Fired out of battery Concern:1021 Fired Out of Battery			
C				

2/24/12

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	B6493959	DD	9/1/1983
Date Purchased	Where Purchased	Accessories	Original Owner			
	J C PENNEY STATESVILLE NC		U			

CONCERN: FIRED OUT OF BATTERY

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean, test at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

2/28/12 Per Ilion, could not duplicate concern. Can offer to replace TPA, clean, test at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/13/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		DD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	

http://enc03an13-200/ncsapp/PrintDisplay.aspx?ID=7388&amp;Type=Case

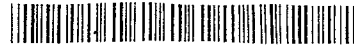
2/28/2012

Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

**Service Request***Remington Service*

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P.800-243-9700/F.336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

2211

DD 9/83  
4.5#  
1009

<b>Service Request Number</b> SR00006271	<b>Serial Number / Description</b> B6493959 Model 9	<b>Date of Request:</b> 12/09/2011 <b>Date Printed:</b> 12/09/2011
<b>Customer:</b> DON JETT 1792 NORTHSTATE HWY F ASH GROVE, MO 65604 US	<b>Destination:</b> Arms Services 14 Hoefler Ave Ilion, NY 13357 US	<b>Email:</b> JETTASHGROVE@AOL.COM
<p>Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.</p>		
<b>Reason For Return</b> M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M295 - EVALUATE AND REPAIR		
<b>Service Request Section</b> FIRED OUT OF BATTERY TWO YEARS AGO. JJT  SENT ARS.		
<b>Parts And Service Details</b>	<b>Description</b>	<b>Qty Needed</b>
<b>Material</b>	<b>Type</b>	<b>Warranty</b>
		<b>Price</b>
		<b>Disc</b>
		<b>Amount</b>
<p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p>		
<b>Sub Total:</b>		.00
<b>Est Sales Tax:</b>		.00
<b>Grand Total:</b>		\$ .00

B6493959

Model: 700

**RECEIVED**  
FEB 15 2012

BY: .....



RE00258216

could not duplicate concern  
case often to up in case TPA, service  
205 AT 1/2 normal cost.

Quote







