

Remington Arms Co., Inc.
Product Service
Legal Case #:7326

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
257797	2/8/2012	1/25/2012	2/9/2012	11/16/2011			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Arthur	Jodoim	2905 W. Piney Ln. PO Box 172	Spalding	MI	49886		C 906-362-1449 F 906-250-0062

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S FBC	Concern:1008 Fired on Bolt Closing			
C				

1/25/12: Customer called in. He stated his son was using the rifle on 11/16/11 & when he closed the bolt it fired. No damage, No injury. Customer wants bolt lock modification done. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6274785	AI	3/9/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	CLEARFLD HDWE CLEARFIELD PA	TWO PIECE BASE,AFT MKT STK	N			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30					

1/26/12: Mailing ARS & forms. Box order# 1300964. df 2/15/12: Could not duplicate concern. TA dirty. Replace TA, clean & test under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/9/2012
	Product Type		RF
	Action Type		A

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7326&Type=Case

2/20/2012

	Assigned To	T.NAGLE	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	22" 3006 SPRG	
	Date Code	AI	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	---Select---	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	M/700 BOLT LOCK SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description	TWO PIECE BASE,AFT MKT STK	

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com



ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

22"
AF3/
7.5
.00

7326

Service Request Number SR00010971	Serial Number / Description A6274785 Model 700 Center Fire Caliber: 3006	Date of Request: 01/26/2012 Date Printed: 01/26/2012
Customer: ARTHUR JODOIN 2905 W. PINEY LN. PO BOX 172 SPALDING, MI 49886 US Email:	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section

Product Service # 7326

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:
A6274785
Model: **700**



RE00257797

RECEIVED
FEB 15 2012

BY: _____

Could not duplicate concern.
T.A. dirty. Replace IPA, clean
+ test under BCP con. & 20.T

Quote

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00
Est Sales Tax: .00

Model Number: 700	Serial Number: A6274785
Name: Art Jodoin	Date of Purchase:
Address (no PO Boxes): 2905 W Piney Lane	
City: Spalding	State: MI Zip: 49886
Phone (Daytime): 906-362-1449	Fax: 906-250-0062
E-mail Address:	
Please describe your problem: MIS - FIRES 500 characters left	
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.	
<input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. <input type="button" value="Print"/> <input type="button" value="Reset"/>	

ARS LABEL REQUEST FORM

DATE: 01/26/2012	Service Request # SR00010971
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: fulcherdm email address: I WILL MAIL LABEL	

Business:

Remington Service
PO Box 700
Madison, NC 27025-0700
www.Remington.com

LABEL INFORMATION

MAIL LABEL TO:

ARTHUR JODOIN
2905 W. PINEY LN.
PO BOX 172
SR00010971
SPALDING, MI 49886 US
Email:

RETURN ITEM TO:

ILN

Arms Services

4XX596 JAN 26, 2012 ACT WT 10.0 LBS #PK 1
SVC GND COM BL WT 10.0 LBS
TRACKING# 124XX6969065774920 ALL CURRENCY USD
REF 1:SR00010971
REF 2:

HANDLING CHARGE 0.00		FRT: 3RD	
SHIPMENT PUB RATE CHARGES:		SVC T/P USD	
DV 0.00	COD 0.00	RS	0.50
DC 0.00	DGD 0.00		
AH 0.00	PR 0.00	ROD	0.00
TOT PUB CHG 10.31		PUB+ HANDLING	10.31

ATTN: Product Service





