

Remington Arms Co., Inc.
Product Service
Legal Case #:7563

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
264237	4/9/2012	4/10/2012	4/10/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Kendall County Sheriff's Ofc.	--	Kendall County	1102 Cornell Ln.	Yorkville	IL	60560		W 630-553-7500 E smoran@co.kendall.il.us

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S FSR	Concern:1007 Fired on Safe Release		Unknown	
C				

SR# 16318 - Reason for Return: Replace Trigger Assembly, Perform Safety Checks on Trigger Assembly. Service Request Section: Recommend replacing trigger, bolt release not working properly. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	25709	G6543543	XZ	12/19/2005 8:56:00 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	TERRITORIAL SUPPLIES, INC	SCOPE BASE, RINGS	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						
	Repair/Replacement Cost	Repair/Replacement Date				

4/16/12: Per Ilion - Could not duplicate concern. Can offer to replace TA, clean & test fire @ 1/2 normal cost - quote. df 4/18/12: Agency approved & paid quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/10/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 308 WIN
	Date Code		XZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=7563&Type=Case>

5/7/2012

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE, RINGS

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number Serial Number / Description
SR00016318 G6543543

Date of Request: 03/28/2012

Date Printed: 03/28/2012

Customer:

KENDALL COUNTY SHERIFF'S OFFICE
1102 CORNELL LANE
YORKVILLE, IL 60560 US

Email: smoran@co.kendall.il.us

Destination:

Arms Services
14 Hoefler Ave
Lion, NY 13357 US

Email:

Your request for service on the item(s) will be billed to your Customer Account Number COUNTYLENT and/or PO number.

Reason For Return

M239 - REPLACE TRIGGER ASSEMBLY
M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY

Service Request Section

Recommended replacing the trigger - bolt release not working properly - torque screws to proper setting.

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
----------	------	-------------	------------	----------	-------	------	--------

Serial Number: G6543543

Model: 700



RE00264237

RECEIVED
APR 16 2012

BY: _____

could not dup. concern
can offer to replace TPA,
want rest at the normal cost

Quote

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00

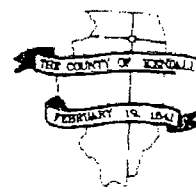
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s)



OFFICE OF THE SHERIFF

Kendall County
1102 Cornell Lane • Yorkville, IL 60560-9597

630-553-7500
FAX 630-553-1972



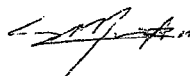
To whom it may concern:

In reference to Remington 700 rifle #G654543/service # SR00016318, we would like the rifle inspected as needed, repaired, reassembled, and shipped back as a single unit. We have noted that the bolt release mechanism sticks and is difficult to have retain the bolt (the release does not return as needed to capture the bolt). In addition, when moving the weapon safety from the 'safe' to 'fire' position the rifle discharged a round without the operator touching the trigger. Finally after repair, we would like rifle the trigger weight set to the factory recommended minimum and the stock set to the recommended torque setting.

Please feel free to contact me with any questions and for authorization to complete additional repairs, provide payment, etc. My contact information and shipping address are below:

SGT Scott Moran
Kendall County Sheriff's Office
1102 Cornell Ln
Yorkville, IL 60560
Office 630 553 7500 – 1119
Cell 630 768 2852
smoran@co.kendall.il.us

Thank you for your time and service, Scott

 03-27-12



