

Remington Arms Co., Inc.
Product Service
Legal Case #:7362

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
257119	2/2/2012	2/3/2012	2/20/2012				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Joe C	Kolodziej	3919 Starburst Cir	San Antonio	TX	78219		H 210-661-2426

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI thumb injured				
PD				
S Could not move the safety	Cause:4006 Altered Adjustments or Components Concern:1032 Safety not working properly		U	
C				

2/16/12 Per letter with rifle, Joe received this rifle as a gift in 1988 and has not had a problem with it until after he had a muzzle brake installed on it this year. After the brake was installed he sighted the rifle in without a problem but on the first morning of the hunt he loaded the rifle but could not move the safety. He then unloaded the shell from the chamber and after many attempts moved the safety to fire. He reloaded the rifle, closed the bolt and the rifle discharged. His thumb was injured in the process. He cleaned the mechanism but the safety was still very hard to move from safe to fire.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25630	C6246340	KI	5/11/1988
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC	MUZZLE BRAKE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair 1/2 normal price as gesture of goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				

2/16/12 Emailed Pence to quote 1/2 price as goodwill.cm 2/20/12 Owner approved \$95.54 total for new trigger, cleaning, shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/3/2012
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 270 WIN
	Date Code		KI
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	---Select---	.009
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		MUZZLE BRAKE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: SMP

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00010352
Serial Number / Description C6246340
SMP

7362

Date of Request: 01/19/2012

Date Printed: 01/19/2012

Customer:

JOE C KOLODZIEJ
3919 STARBURST CIR
SAN ANTONIO, TX 78219 US

Destination:

Arms Services
14 Hoefler Ave
Ilion, NY 13357 US

Email:

Email:

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

SMP

Parts And Service Details

Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount
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C6246340

Model: 700



RE00257119

RECEIVED
FEB 09 2012

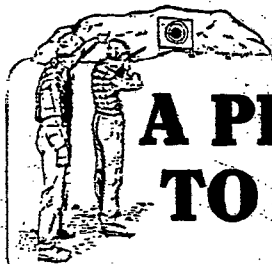
BY:

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total: .00

Est Sales Tax: .00

Grand Total: \$.00



A PLACE TO SHOOT

Range and Gun Shop

Moursund Blvd., San Antonio, Texas 78221

(512) 628-1888

Sold to:

Pro-Specialties

Date:

10-10-88

Address:

SOLD BY	CASH	C.O.D.	CHARGE	CN. ACCT.	MDSE. RETURNED	PAID OUT	LAY AWAY
Quantity	Description					Price	Amount
1	Remington 700 Mountain Rifle						372.22
	2700 SER# C6241240						
1	Redfield Mounts						32.90
1	Redfield 6x Low Profile						164.65
							569.77
						The Toy	
	Paid \$46.90 ch # 1725 Pro Spec.						
	\$70.22 ch # 916 C. Lindner						
	RECEIVED 2125 from C. Lindner						
	For Mr. Joseph Kolodziej						
	Mr. Kolodziej will pickup						
	at later date						
"Take a youngster shooting today"						TOTAL	

RECEIVED BY

Jan. 23, 2012

Arms Service Division
Remington Company, Inc.
114 Naefler Ave.
Ilion, New York 13357

Repair Department:

The enclosed Remington Model 700 Mountain rifle (C6246340) was a gift upon retirement in 1988. I have enjoyed the rifle until this year; when I had a gunsmith install a muzzle break. Afterwards, I sighted the rifle in without a problem. The first morning of hunt, I loaded the rifle but could not move the safety. I then unloaded the shell from the chamber and after many attempts moved the safety to fire. I reloaded the rifle, closed the bolt and the rifle discharged.

My thumb was injured in the process but I consider myself very fortunate because the barrel was outside of the blind.

I cleaned the mechanism, but the safety was still very hard to move from safe to fire. I have now lost all confidence in this rifle and would appreciate whatever you can and need to do to restore it.

Thank you in advance for your help.

Sincerely,
Joe C Kolodziej

Joe C Kolodziej
3919 Starburst Cir
San Antonio, TX 78219-1424

210-661-2426







